



Champaign County Mental Health Board (CCMHB) Meeting Agenda

Wednesday, February 21, 2024, 5:45PM

*This meeting will be held in person at the Shields-Carter Room of the
Brookens Administrative Building, 1776 East Washington Street, Urbana, IL 61802
Members of the public may attend in person or watch the meeting live through this link:
<https://uso2web.zoom.us/j/81393675682> Meeting ID: 813 9367 5682*

- I. Call to order**
- II. Roll call**
- III. Approval of Agenda***
- IV. CCMHB and DDB Schedules, MHB Timeline** (pages 3-7) *No action needed.*
- V. CCMHB Acronyms and Glossary** (pages 8-20) *No action needed.*
- VI. Citizen Input/Public Participation** *All are welcome to attend the Board's meeting to observe and to offer thoughts during this time. The Chair may limit public participation to 5 minutes per person and/or 20 minutes total.*
- VII. Chairperson's Comments – Dr. Jon Paul Youakim**
- VIII. Executive Director's Comments – Lynn Canfield**
- IX. Approval of CCMHB Board Meeting Minutes** (pages 21-27)*
Minutes from the 1/17/24 MHB meeting and 1/24/24 study session are included for approval. Action is requested.
- X. Vendor Invoice Lists** (pages 28-38)*
Action is requested to accept the "Vendor Invoice Lists" and place them on file. For information are Additional Details for these expenditures.
- XI. Staff Reports** (pages 39-55)
Included for information are reports from Kim Bowdry, Leon Bryson, Stephanie Howard-Gallo, Shandra Summerville, and Chris Wilson.
- XII. New Business**
 - a) **CSPH Strategic Plan** (pages 56-85)
Katie Harmon, Continuum of Care Coordinator for the Champaign County Regional Planning Commission, will provide an update on the Continuum of Service Providers to the Homeless' Strategic Plan, with goals and detailed steps for achieving them. No board action is requested.
 - b) **PY2025 Applications for Funding** (pages 86-91)
Lists of applications submitted online on or before Feb 12 are included for information only. A memo describes possible review activities and supports board discussion of the process.

- c) **DRAFT Revised Travel Policy** (pages 92–104)*
A Decision Memo presents a draft revised CCDDDB-CCMHB Travel and Business Expense Policy for board review. Action is requested.

XIII. Old Business

- a) **Evaluation Capacity Building Project**
Representatives from the Family Resiliency Center will be present for discussion. No action is requested.
- b) **Expo Update** (pages 105-107)
Save the Date Flyers for 2024 and updated financial summary on the 2023 event are included for information. No action is requested.
- c) **PY2024 Q2 Program Service Reports** (pages 108-156)
For information only are PY24 Second Quarter Service Activity Reports from funded agency programs.
- d) **211 Fourth Quarter 2024 Reports** (pages 157-173)
For information only is an update on Champaign County 211 call activity reported by PATH for the period of October 1 through December 31.

XIV. Successes and Other Agency Input

The Chair reserves the authority to limit individual participation to 5 minutes and/or total time to 20 minutes.

XV. Board to Board Reports (page 174)

XVI. County Board Input

XVII. Champaign County Developmental Disabilities Board Input

XVIII. Board Announcements and Input

XIX. Adjournment

** Board action is requested.*

For accessible documents or assistance with any portion of this packet, please [contact us](mailto:leon@ccmhb.org) (leon@ccmhb.org).



CCMHB 2024 Meeting Schedule

5:45PM Wednesday after the third Monday of each month
Brookens Administrative Building, 1776 East Washington Street, Urbana, IL
<https://us02web.zoom.us/j/81393675682> (if it is an option)

- ~~December 20, 2023 – Shields-Carter Room (off cycle) - CANCELLED~~
- January 17, 2024 – Shields-Carter Room
- January 24, 2024 – Study Session - Shields-Carter Room
- February 21, 2024 – Shields-Carter Room
- February 28, 2024 – Study Session - Shields-Carter Room
- March 20, 2024 – Shields-Carter Room
- March 27, 2024 – Joint Study Session w CCDDDB - Shields-Carter
- April 17, 2024 – Shields-Carter Room
- April 24, 2024 – Study Session - Shields-Carter Room
- May 15, 2024 – Study Session - Shields-Carter Room
- May 22, 2024 – Shields-Carter Room
- June 12, 2024 – Shields-Carter Room (off cycle)
- July 17, 2024 – Shields-Carter Room
- August 21, 2024 – Shields-Carter Room - tentative
- September 18, 2024 – Shields-Carter Room
- September 25, 2024 – Joint Study Session w CCDDDB - Shields-Carter
- October 16, 2024 – Joint Meeting w CCDDDB - Shields-Carter
- October 23, 2024 – Shields-Carter Room
- November 20, 2024 – Shields-Carter Room
- December 18, 2024 – Shields-Carter Room - tentative

This schedule is subject to change due to unforeseen circumstances.

Please email stephanie@ccmhb.org to confirm meetings or to request alternative format documents, language access, or other accommodation needed to participate. Meetings are archived at <http://www.co.champaign.il.us/mhbddb/MHBMeetingDocs.php>

Public Input: All meetings and study sessions include time for members of the public to address the Board. All are welcome to attend meetings, whether using the Zoom options or in person, to observe and to offer thoughts during "Public Participation". For support to participate, let us know how we might help by emailing stephanie@ccmhb.org. If the time of the meeting is not convenient, you may still communicate with the Board by emailing stephanie@ccmhb.org any written comments which you would like us to read to the Board during the meeting. Your feedback is appreciated but be aware that the time for each person's comments may be limited to five minutes.



CCDDB 2024 Meeting Schedule

9:00AM Wednesday after the third Monday of each month
Brookens Administrative Building, 1776 East Washington Street, Urbana, IL
<https://us02web.zoom.us/j/81559124557>

January 17, 2024 – Shields-Carter Room

February 21, 2024 – Shields-Carter Room

March 20, 2024 – Shields-Carter Room

March 27, 2024 5:45PM – Shields-Carter Room – *joint study session with the CCMHB*

April 17, 2024 – Shields-Carter Room

May 22, 2024 – Shields-Carter Room

June 12, 2024 – Shields-Carter Room (*off cycle*)

July 17, 2024 – Shields-Carter Room

August 21, 2024 – Shields-Carter Room - *tentative*

September 18, 2024 – Shields-Carter Room

September 25, 2024 5:45PM – Shields-Carter Room – *joint study session with the CCMHB*

October 16, 2024 5:45PM – Shields-Carter Room – *joint meeting with the CCMHB*

October 23, 2024 – Shields-Carter Room

November 20, 2024 – Shields-Carter Room

December 18, 2024 – Shields-Carter Room – *tentative*

This schedule is subject to change due to unforeseen circumstances.

Please email stephanie@ccmhb.org to confirm meetings or to request alternative format documents, language access, or other accommodation needed to participate.
All meetings and study sessions include time for members of the public to address the Board.

Meetings are posted in advance and recorded and archived at
<http://www.co.champaign.il.us/mhbddb/DDBMeetingDocs.php>

Public Input: All are welcome to attend the Board's meetings, whether virtually or in person, to observe and to offer thoughts during the "Public Participation" period of the meeting. For support to participate in a meeting, let us know how we might help by emailing stephanie@ccmhb.org. If the time of the meeting is not convenient, you may still communicate with the Board by emailing stephanie@ccmhb.org any written comments which you would like us to read to the Board during the meeting. Your feedback is appreciated but be aware that the time for each person's comments may be limited to five minutes.

IMPORTANT DATES

2023-24 Meeting Schedule with Subjects, Agency and Staff Deadlines, and PY25 Allocation Timeline

The schedule offers dates and subject matter of meetings of the Champaign County Mental Health Board. Subjects are not exclusive to any given meeting, as other matters requiring Board review or action may also be addressed. Study sessions may be scheduled on topics raised at meetings, brought by staff, or in conjunction with the CCDDDB. Included are tentative dates for steps in the funding allocation process for PY25 and deadlines related to PY23 and PY24 agency contracts. **Meetings and study sessions are scheduled to begin at 5:45PM and may be confirmed by Board staff.**

- | | |
|----------|--|
| 12/22/23 | <i>Online system opens for applications for PY25 funding.</i> |
| 12/31/23 | <i>Agency Independent Audits, Reviews, Compilations due</i> |
| 1/17/24 | Regular Board Meeting
Mid-Year Program Presentations |
| 1/24/24 | Study Session: Mid-Year Program Presentations |
| 1/26/24 | <i>Agency PY24 2nd Quarter and CLC progress reports due</i> |
| 2/12/24 | <i>Deadline for submission of applications for PY25 funding
(Online system will not accept any forms after 4:30PM)</i> |
| 2/21/24 | Regular Board Meeting
Discuss list of PY25 Applications and Review Process |
| 2/28/24 | Study Session: Initial Review of Applications |
| 3/20/24 | Regular Board Meeting: 2023 Annual Report
Discussion of PY25 Funding Requests |
| 3/27/24 | Joint Study Session OR Joint Meeting with CCDDDB |
| 4/10/24 | <i>Program summaries released to Board, posted
online with CCMHB April 17 meeting agenda and packet</i> |

- 4/17/24 **Regular Board Meeting**
Board Review, Staff Summaries of Funding Requests
- 4/24/24 **Study Session**
Board Review, Staff Summaries of Funding Requests
- 4/26/24 *Agency PY2024 3rd Quarter Reports due*
- 5/8/24 *Allocation recommendations released to Board, posted
online with CCMHB May 15 study session agenda packet*
- 5/15/24 **Study Session:** Allocation Recommendations
- 5/22/24 **Regular Board Meeting**
Allocation Decisions; Authorize Contracts for PY2025
- 6/1/24 *For contracts with a PY24-PY25 term, all updated PY25
forms should be completed and submitted by this date.*
- 6/12/24 **Regular Board Meeting – off cycle**
Draft FY2025 Budget, Election of Officers
- 6/18/24 *Deadline for agency application/contract revisions
Deadline for agency letters of engagement w/ CPA firms.*
- 6/21/24 *PY2025 agency contracts completed.*
- 6/30/24 *Agency Independent Audits, Reviews, or Compilations due
(only applies to those with calendar FY, check contract)*
- 7/17/24 **Regular Board Meeting**
Approve Draft FY2025 Budgets
- 8/21/24 **Regular Board Meeting - tentative**
- 8/30/24 *Agency PY2024 4th Quarter reports, CLC progress
reports, and Annual Performance Measure Reports due*
- 9/18/24 **Regular Board Meeting**
Community Needs Assessment Report
DRAFT Program Year 2026 Allocation Criteria

- 9/25/24 **Joint Study Session with CCDDDB**
- 10/16/24 **Joint Meeting with CCDDDB**
I/DD Special Initiatives
- 10/23/24 **Regular Board Meeting**
Draft Three Year Plan 2025-2027 with 2025 Objectives
- 10/23/24 *Agency PY2025 First Quarter Reports due*
- 11/20/24 **Regular Board Meeting**
Approve Three Year Plan with One Year Objectives
Approve PY26 Allocation Criteria
- 11/29/24 *Public Notice of Funding Availability to be published by
date, giving at least 21-day notice of application period.*
- 12/18/24 **Regular Board Meeting**– tentative
- 12/20/24 *Online system opens for applications for PY26 funding.*
- 12/30/24 *Agency Independent Audits, Reviews, Compilations due.*

Agency and Program Acronyms commonly used by the CCMHB

BLAST – Bulldogs Learning and Succeeding Together, a program of Mahomet Area Youth Club

CC – Community Choices

CCCAC or CAC – (Champaign County) Children’s Advocacy Center

CCCHC – Champaign County Christian Health Center

CCDDB or DDB – Champaign County Developmental Disabilities Board

CCHCC – Champaign County Health Care Consumers

CCHS – Champaign County Head Start, a department of the Regional Planning Commission (also CCHS-EHS, for Head Start-Early Head Start)

CCMHB or MHB – Champaign County Mental Health Board

CCRPC or RPC – Champaign County Regional Planning Commission

CN - Crisis Nursery

CSCNCC - Community Service Center of Northern Champaign County, may also appear as CSC

CU TRI – CU Trauma & Resiliency Initiative, affiliated with the Champaign Community Coalition and CUNC, funded through Don Moyer Boys & Girls Club

Courage Connection – previously The Center for Women in Transition

DMBGC - Don Moyer Boys & Girls Club

DREAAM – Driven to Reach Excellence and Academic Achievement for Males

DSC - Developmental Services Center

ECHO – a Housing and Employment Support program of Cunningham Children’s Home

ECIRMAC or RAC – East Central Illinois Refugee Mutual Assistance Center, also The Refugee Center

ECMHS - Early Childhood Mental Health Services, a program of Champaign County Regional Planning Commission Head Start Department

FD – Family Development, previously Family Development Center, a DSC program

FS - Family Service of Champaign County

FST – Families Stronger Together, a program of Cunningham Children’s Home

GAP – Girls Advocacy Program, a program component of the Psychological Service Center.

IAG – Individual Advocacy Group, Inc., a provider of I/DD services

JDP – Justice Diversion Program, a Regional Planning Commission program

MAYC - Mahomet Area Youth Club

MRT – Moral Reconciliation Therapy, a systematic treatment strategy that seeks to decrease recidivism among juvenile and adult criminal offenders by increasing moral reasoning.

NAMI – National Alliance on Mental Illness

PATH – regional provider of 211 information/call services

PEARLS - Program to Encourage Active Rewarding Lives

PHC – Promise Healthcare

PSC - Psychological Services Center (University of Illinois)

RAC or ECIRMAC – East Central Illinois Refugee Mutual Assistance Center

RACES – Rape Advocacy, Counseling, and Education Services

RCI – Rosecrance Central Illinois

RPC or CCRPC – Champaign County Regional Planning Commission

UNCC – Urbana Neighborhood Community Connections Center

UP Center – Uniting Pride

UW or UWCC – United Way of Champaign County

WIN Recovery – Women in Need Recovery

YAC – Youth Assessment Center. Screening and Assessment Center developed by the Champaign County Regional Planning Commission-Social Services Division with Quarter Cent funding.

Glossary of Other Terms and Acronyms

211 – Similar to 411 or 911. Provides telephone access to information and referral services.

ABA – Applied Behavioral Analysis. An intensive behavioral intervention targeted to autistic children and youth and others with associated behaviors.

ACA – Affordable Care Act

ACEs – Adverse Childhood Experiences

ACMHAI – Association of Community Mental Health Authorities of Illinois

ADL- Activities of Daily Living

A/N- Abuse and Neglect

ANSA – Adult Needs and Strengths Assessment

APN – Advance Practice Nurse

ARMS – Automated Records Management System. Information management system used by law enforcement.

ASAM – American Society of Addiction Medicine. May be referred to in regards to assessment and criteria for patient placement in level of treatment/care.

ASD – Autism Spectrum Disorder

ASQ – Ages and Stages Questionnaire. Screening tool used to evaluate a child's developmental and social emotional growth.

ATOD – Alcohol, Tobacco and Other Drugs

CADC – Certified Alcohol and Drug Counselor, substance abuse professional providing clinical services that has met the certification requirements of the Illinois Alcoholism and Other Drug Abuse Professional Certification Association.

CALAN or LAN – Child and Adolescent Local Area Network

CANS – Child and Adolescent Needs and Strengths. The CANS is a multi-purpose tool developed to support decision making, including level of care, service planning, and monitoring of outcomes of services.

CBCL – Child Behavior Checklist

CBT- Cognitive Behavioral Therapy

CC – Champaign County

CCBoH – Champaign County Board of Health

CCMHDDAC or MHDDAC – Champaign County Mental Health and Developmental Disabilities Agencies Council

CDC – federal Centers for Disease Control and Prevention

CDS – Community Day Services, day programming for adults with I/DD, previously Developmental Training

C-GAF – Children’s Global Assessment of Functioning

CHW – Community Health Worker

CILA – Community Integrated Living Arrangement, Medicaid-waiver funded residential services for people with I/DD

CIT – Crisis Intervention Team; law enforcement officer trained to respond to calls involving an individual exhibiting behaviors associated with mental illness.

CLC – Cultural and Linguistic Competence

CLST – Casey Life Skills Tool

CMS – federal Centers for Medicare and Medicaid Services

CQL – Council on Quality and Leadership

CRT – Co-Responder Team; mobile crisis response intervention coupling a CIT trained law enforcement officer with a mental health crisis worker.

CSEs - Community Service Events. Is a category of service measurement on the Part II utilization form and the actual activity to be performed should also be described in the Part I Program Performance Measures-Utilization section of the application/program plan. It relates to the number of public events (including mass media and articles), consultations with community groups and/or caregivers,

classroom presentations, and small group workshops to promote a program or educate the community. Activity (meetings) directly related to planning such events may also be counted here. Actual direct service to clientele is counted elsewhere.

CSPH – Continuum of Service Providers to the Homeless

CSPI – Childhood Severity of Psychiatric Illness. A mental health assessment instrument

CY – Contract Year, runs from July to following June. For example CY08 is July 1, 2007 to June 30, 2008. (Also referred to as Program Year – PY). Most contract agency Fiscal Years are also from July 1 to June 30 and may be interpreted as such when referenced in a Program Summary e.g. FY23

CYFS – Center for Youth and Family Solutions (formerly Catholic Charities)

DASA – Division of Alcoholism and Substance Abuse in the Illinois Department of Human Services, renamed as IDSUPR or SUPR

DBT -- Dialectical Behavior Therapy

DCFS – Illinois Department of Children and Family Services.

Detox – abbreviated reference to detoxification. It is a general reference to drug and alcohol detoxification program or services, e.g. Detox Program.

DD – Developmental Disability

DDD or IDHS DDD – Illinois Department of Human Services - Division of Developmental Disabilities

DFI – Donated Funds Initiative, source of matching funds for some CCMHB funded contracts. The Illinois Department of Human Services administers the DFI Program funded with federal Title XX Social Services Block Grant. The DFI is a “match” program meaning community based agencies must match the DFI funding with locally generated funds. The required local match is 25 percent of the total DFI award.

DHFS – Illinois Department of Healthcare and Family Services. Previously known as IDPA (Illinois Department of Public Aid)

DHS – Illinois Department of Human Services

DMH or IDHS DMH – Illinois Department of Human Services - Division of Mental Health

DSM – Diagnostic Statistical Manual

DSP – Direct Support Professional, a certification required for those serving people with I/DD

DT – Developmental Therapy (children), or Developmental Training (adults), now Community Day Services

EAP-- Employee Assistance Program

EBP: Evidence Based Practice

EHR – Electronic Health Record

EI – Early Intervention

EPDS – Edinburgh Postnatal Depression Scale – Screening tool used to identify mothers with newborn children who may be at risk for prenatal depression.

EPSDT – Early Periodic Screening Diagnosis and Treatment. Intended to provide comprehensive and preventative health care services for children under age 21 who are enrolled in Medicaid.

ER – Emergency Room

FACES – Family Adaptability and Cohesion Evaluation Scale

FAST – Family Assessment Tool

FFS – Fee for Service. Type of contract that uses performance-based billings as the method of payment.

FOIA – Freedom of Information Act

FQHC – Federally Qualified Health Center

FTE – Full Time Equivalent is the aggregated number of employees supported by the program. Can include employees providing direct services (Direct FTE) to clients and indirect employees such as supervisors or management (Indirect FTE).

FY – Fiscal Year, for the county runs from December to following November. Changing in 2015 to January through December.

GAF – Global Assessment of Functioning. A subjective rating scale used by clinicians to rate a client's level of social, occupational and psychological

functioning. The scale included in the DSM-IV has been replaced in the DSM-V by another instrument.

GAIN-Q - Global Appraisal of Individual Needs-Quick. Is the most basic form of the assessment tool taking about 30 minutes to complete and consists of nine items that identify and estimate the severity of problems of the youth or adult.

GAIN Short Screen - Global Appraisal of Individual Needs, is made up of 20 items (four five-item subscales). The GAIN-SS subscales identify: internalizing disorders, externalizing disorders, substance use disorders, crime/violence.

HBS – Home Based Support, a Medicaid-waiver program for people with I/DD

HCBS – Home and Community Based Supports, a federal Medicaid program

HFS or IDHFS – Illinois Department of Healthcare and Family Services

HIPPA – Health Insurance Portability and Accountability Act

HRSA – Health Resources and Services Administration. The agency is housed within the federal Department of Health and Human Resources and has responsibility for Federally Qualified Health Centers.

I&R – Information and Referral

ICADV – Illinois Coalition Against Domestic Violence

ICASA – Illinois Coalition Against Sexual Assault

ICDVP - Illinois Certified Domestic Violence Professional

ICFDD – Intermediate Care Facility for the Developmentally Disabled

ICJIA - Illinois Criminal Justice Authority

ID or I/DD – Intellectual Disability or Intellectual/Developmental Disability

IDHFS or HFS – Illinois Department of Healthcare and Family Services

IDHS DDD or DDD – Illinois Department of Human Services - Division of Developmental Disabilities

IDHS DMH or DMH – Illinois Department of Human Services - Division of Mental Health

IDOC – Illinois Department of Corrections

IDSUPR or SUPR – Illinois Division of Substance Use Prevention & Recovery

IM+CANS – The Illinois Medicaid Comprehensive Assessment of Needs and Strengths

IOP – Intensive Outpatient Treatment

IPLAN - Illinois Project for Local Assessment of Needs. The Illinois Project for Local Assessment of Needs (IPLAN) is a community health assessment and planning process that is conducted every five years by local health jurisdictions in Illinois. Based on the *Assessment Protocol for Excellence in Public Health (APEX-PH)* model, IPLAN is grounded in the core functions of public health and addresses public health practice standards. The completion of IPLAN fulfills most of the requirements for Local Health Department certification under Illinois Administrative Code Section 600.400: Certified Local Health Department Code Public Health Practice Standards. The essential elements of IPLAN are:

1. an organizational capacity assessment;
2. a community health needs assessment; and
3. a community health plan, focusing on a minimum of three priority health problems.

ISC – Independent Service Coordination

ISP – Individual Service Plan

ISSA – Independent Service & Support Advocacy

JDC – Juvenile Detention Center

JJ – Juvenile Justice

JJPD – Juvenile Justice Post Detention

LAN – Local Area Network

LCPC – Licensed Clinical Professional Counselor

LCSW – Licensed Clinical Social Worker

LGTBQ – Lesbian, Gay, Bi-Sexual, Transgender, Queer

LPC – Licensed Professional Counselor

MBSR -- Mindfulness-Based Stress Reduction

MCO – Managed Care Organization. Entity under contract with the state to manage healthcare services for persons enrolled in Medicaid.

MCR – Mobile Crisis Response. Previously known as SASS. It is a state program that provides crisis intervention for children and youth on Medicaid.

MDT – Multi-Disciplinary Team

MH – Mental Health

MHDDAC or CCMHDDAC – Mental Health and Developmental Disabilities Agencies Council

MHP - Mental Health Professional. Rule 132 term, typically referring to a bachelors level staff providing services under the supervision of a QMHP.

MI – Mental Illness

MI – Motivational Interview

MIDD – A dual diagnosis of Mental Illness and Developmental Disability.

MISA – A dual diagnosis condition of Mental Illness and Substance Abuse

NACBHDD – National Association of County Behavioral Health and Developmental Disability Directors

NACO – National Association of Counties

NMT – Neurodevelopmental Model of Therapeutics

NOFA – Notice of Funding Availability

NTPC – NON - Treatment Plan Clients – This is a new client engaged in a given quarter with case records but no treatment plan - includes: recipients of material assistance, non-responsive outreach cases, cases closed before a plan was written because the client did not want further service beyond first few contacts or cases assessed for another agency. It is a category of service measurement providing an actual number of those served in the prior program year and a projection for the coming program year on the Part II utilization form application/program plan and the actual activity to be performed should also be described in the Part I Program Performance Measures-Utilization section of the application. Similar to TPCs, they may be divided into two groups – Continuing NTPCs - clients without treatment plans served before the first day of July and actively receiving services within the first quarter of the new program year. The first quarter of the program year is the only quarter in which this data is reported.

Essentially it is a case carried from one program year into the next. The other is New TPCs, the number of new clients in a given quarter of the program year.

NREPP – National Registry of Evidence-based Programs and Practices maintained by Substance Abuse Mental Health Services Administration (SAMHSA)

OCD: Obsessive-Compulsive Disorder

ODD: Oppositional Defiant Disorder

OMA – Open Meetings Act

OUD/SUD – Opioid Use Disorder/Substance Use Disorder

PAS – Pre-Admission Screening

PCI – Parent Child Interaction groups.

PCP – Person Centered Planning

PLAY – Play and Language for Autistic Youngsters. PLAY is an early intervention approach that teaches parents ways to interact with their child who has autism that promotes developmental progress.

PLL – Parenting with Love and Limits. Evidenced based program providing group and family therapy targeting youth/families involved in juvenile justice system.

PPSP – Parent Peer Support Partner

PSR – Patient Service Representative; staff position providing support services to patients and medical staff.

PTSD – Post-Traumatic Stress Disorder

PUNS – Prioritization of Urgency of Need for Services. PUNS is a database implemented by the Illinois Department of Human Services to assist with planning and prioritization of services for individuals with disabilities based on level of need. An individuals' classification of need may be emergency, critical or planning.

PWI – Personal Well-being Index

PY – Program Year, runs from July 1 to following June 30. (Also referred to as Contract Year – CY - and often the Agency Fiscal Year)

QCPS – Quarter Cent for Public Safety. The funding source for the Juvenile Justice Post Detention programming. May also be referred to as Quarter Cent.

QIDP – Qualified Intellectual Disabilities Professional

QMHP – Qualified Mental Health Professional. Rule 132 term, that simply stated refers to a Master’s level clinician with field experience that has been licensed.

REBT -- Rational Emotive Behavior Therapy

RFI – Request for Information

RFP – Request for Proposals

RTC -- Residential Treatment Center

SA – Substance Abuse

SAD -- Seasonal Affective Disorder

SAMHSA – Substance Abuse and Mental Health Services Administration, a division of the federal Department of Health and Human Services

SASS – Screening Assessment and Support Services is a state program that provides crisis intervention for children and youth on Medicaid.

SBIRT – Screening, Brief Intervention, Referral to Treatment. SAMHSA defines SBIRT as a comprehensive, integrated, public health approach to the delivery of early intervention and treatment services for persons with substance use disorders, as well as those who are at risk of developing these disorders.

SCs - Service Contacts/Screening Contacts. This is the number of phone and face-to-face contacts with consumers who may or may not have open cases in the program. It can include information and referral contacts or initial screenings/assessments or crisis services. May sometimes be referred to as a service encounter (SE). It is a category of service measurement providing a picture of the volume of activity in the prior program year and a projection for the coming program year on the Part II utilization form of the application/program plan and the actual activity to be performed should also be described in the Part I Program Performance Measures-Utilization section of the application.

SDOH – Social Determinants of Health

Seeking Safety - a present-focused treatment for clients with a history of trauma and substance abuse.

SEDS – Social Emotional Development Specialist.

SEL – Social Emotional Learning

SIM – Sequential Intercept Mapping, a model developed by SAMHSA

SOAR - SSI/SSDI Outreach, Access, and Recovery. Assistance with completing applications for Social Security Disability and Supplemental Income, provided to homeless population

SSI – Supplemental Security Income, a program of Social Security

SSDI – Social Security Disability Insurance, a program of Social Security

SSPC - Social Skills and Prevention Coaches.

SUD – Substance Use Disorder

SUPR or IDSUPR – (Illinois Division of) Substance Use Prevention & Recovery

TANF- Temporary Assistance for Needy Families

TPCs - Treatment Plan Clients – This is the number of service recipients with case records and treatment plans. It is a category of service measurement providing an actual number of those served in the prior program year and a projection for the coming program year on the Part II utilization form of the application/program plan and the actual activity to be performed should also be described in the Part I Program Performance Measures-Utilization section of the application. Treatment Plan Clients may be divided into two groups – Continuing TPCs - clients with treatment plans written prior to the first day of July and actively receiving services within the first quarter of the new program year. The first quarter of the program year is the only quarter in which this data is reported. Essentially it is a case carried from one program year into the next. The other is New TPCs that is the number of new clients with treatment plans written in a given quarter of the program year.

TPITOS - The Pyramid Infant-Toddler Observation Scale. Used by Champaign County Head Start.

TPOT - Teaching Pyramid Observation Tool. Used by Champaign County Head Start.

WHODAS – World Health Organization Disability Assessment Schedule. It is a generic assessment instrument for health and disability and can be used across all diseases, including mental and addictive disorders. The instrument covers 6 domains: Cognition, Mobility; Self-care; Getting along; Life activities; and Participation. Replaces the Global Assessment of Functioning in the DSM-V.

WRAP – Wellness Recovery Action Plan, is a manualized group intervention for adults that guides participants through the process of identifying and understanding their personal wellness resources and then helps them develop an individualized plan to use these resources on a daily basis to manage their mental illness.

YASI – Youth Assessment and Screening Instrument. Instrument assesses risks, needs, and protective factors in youth. Instrument is used in Champaign County by the Youth Assessment Center, Juvenile Detention Center.

**CHAMPAIGN COUNTY
MENTAL HEALTH BOARD
REGULAR MEETING**

Minutes—January 17, 2024

*This meeting was held
at the Brookens Administrative Center, Urbana, IL and remotely.*

5:45 p.m.

MEMBERS PRESENT: Lisa Liggins-Chambers, Chris Miner, Elaine Palencia, Jane Sprandel, Molly McLay, Joe Omo-Osagie, Jon Paul Youakim

MEMBERS EXCUSED: Jen Straub

STAFF PRESENT: Leon Bryson, Kim Bowdry, Lynn Canfield, Stephanie Howard-Gallo, Shandra Summerville, Chris Wilson

OTHERS PRESENT: Jacinda Dariotis, UIUC Family Resiliency Center; Lisa Kilawee, Jennifer Henry, James Hamilton, Tammy Lemke, Keith Flors, Promise Healthcare; Kelli Martin, DSC; Brenda Eakins, Keysa Haley, GROW; Melissa Courtwright, CU at Home; Ann Percy, Cunningham Children’s Home; Rachel Jackson, Family Resiliency Center; Cindy Crawford, CSCNCC; Nicole Frydman, UP Center; Laura Lindsey, Courage Connection

CALL TO ORDER:

Dr. Jon Paul Youakim called the meeting to order at 5:45 p.m.

ROLL CALL:

Roll call was taken, and a quorum was present. CCMHB member Molly McClay requested to attend remotely due to illness. In compliance with the CCMHB By-Laws a motion was requested by Dr. Youakim to allow her remote attendance.

MOTION: Dr. Youakim moved to allow remote attendance for Molly McLay for this meeting due to illness. Joseph Omo-Osagie seconded the motion. All CCMHB members voted aye and the motion passed.

APPROVAL OF AGENDA:

A revised agenda was available for review and approved by a unanimous vote.

CCDDB and CCMHB SCHEDULES:

Updated copies of CCDDB and CCMHB meeting schedules and CCMHB allocation timeline were included in the packet.

MOTION: Mr. Omo-Osagie moved to approve the proposed CCMHB Meeting Schedule for 2024. Ms. Sprandel seconded the motion. A voice vote was taken and the motion passed.

ACRONYMS and GLOSSARY:

A list of commonly used acronyms was included for information.

CITIZEN INPUT / PUBLIC PARTICIPATION:

None.

PRESIDENT'S COMMENTS:

Dr. Youakim thanked everyone for coming out in the cold to attend the meeting.

EXECUTIVE DIRECTOR'S COMMENTS:

Director Canfield reviewed the agenda.

Chris Miner was welcomed to the CCMHB. Dr. Daphne Maurer has resigned from the CCMHB.

APPROVAL OF CCMHB MINUTES:

Minutes from the 11/15/2024 board meeting, were included in the packet.

MOTION: Dr. Youakim moved to approve the minutes from the 11/15/24 MHB meeting. Dr. Liggins-Chambers seconded the motion. A voice vote was taken. The motion passed.

VENDOR INVOICE LISTS:

Vendor Invoice Lists were included in the Board packet.

MOTION: Dr. Youakim moved to approve the Vendor Invoice Lists. Ms. Palencia seconded the motion. A voice vote was taken, and the motion passed unanimously.

STAFF REPORTS:

Staff reports were included in the packet from Kim Bowdry, Leon Bryson, Lynn Canfield, Stephanie Howard-Gallo, Shandra Summerville, and Chris Wilson.

NEW BUSINESS:

Notification of Funding Availability (NOFA):

A copy of the NOFA published in the *News Gazette* on 11/26 and 11/29 of 2023 was included in the Board packet.

Draft CCDDDB/CCMHB Personnel Policy Addenda:

A Decision Memorandum was included in the packet and presented three addenda to the approved CCDDDB/CCMHB Personnel Policy for Board review. Board members reviewed the documents and pointed out area of the documents that need clarification. Ms. Canfield will follow-up with the County.

MOTION: Dr. Youakim moved to approve the draft CCMHB-CCDDDB Personnel Policy Addendum A: Personnel Policy Against Discrimination, Harassment, and Sexual Conduct. Ms. Sprandel seconded the motion. A voice vote was taken and the motion passed unanimously.

MOTION: Dr. Youakim moved to approve the draft CCMHB-CCDDDB Personnel Policy Addendum B: Equal Employment Opportunity, Background Checks, Bereavement Leave, and Paid Parental Leave. Ms. Sprandel seconded the motion. A voice vote was taken and the motion passed unanimously.

MOTION: Dr. Youakim moved to approve the draft CCMHB-CCDDDB Personnel Policy Addendum C: Telework. Ms. Sprandel seconded the motion. A voice vote was taken and the motion passed unanimously.

OLD BUSINESS:

Delayed Audits and Reviews:

A Memorandum regarding delayed audits and possible actions was included in the Board packet. Ms. Canfield provided an update. Board members had an extensive discussion about past late audits and funding applications.

MOTION: Ms. Sprandel moved to approve additional time for Board and staff review, approval, and subsequent FY2025 contracting with any applicant whose audit or review remains outstanding as of February 12, 2024. Dr. Youakim seconded. A voice vote was taken and the motion passed unanimously.

MOTION: Ms. Palencia moved to approve GROW in Illinois a waiver of the contract requirement that January/February payments be withheld if a GROW board approved, independent CPA firm financial review has not been submitted, and to authorize staff to release payments as scheduled. Ms. Sprandel seconded the motion. A roll call vote was taken and the motion passed unanimously

Request from Promise Healthcare:

A formal request from Promise Healthcare to waive the cancellation of PY24 contracts as of January 1, 2024, due to a late audit was included in the packet as addendum on January 12, 2024.

MOTION: Dr. Youakim moved to postpone the request to waive the contract cancellations of CCMHB contracts with Promise Healthcare for Mental Health Services (#MHB24-013) and PHC Wellness (#MHB24-041) until the audit is received and reviewed by CCMHB staff. Ms. Sprandel seconded the motion. A roll call vote was taken, and the motion passed.

Evaluation Capacity Building Project:

Dr. Jacinda Dariotis from the University of Illinois Family Resiliency Center led discussion of a written report on the project which was included in the Board packet.

Expo Update:

A Year End Wrap Up report from the Expo Coordinators was included in the Board packet.

Community Health Plan Coordinator 2023 Report:

A report was included in the Board packet.

SUCSESSES AND AGENCY INPUT:

None.

BOARD TO BOARD REPORTS:

In December, Ms. McLay and Ms. Canfield presented to the University of Illinois Student Mental Health Community on the work the CCMHB does in the community.

COUNTY BOARD INPUT:

No report.

CCDDB INPUT:

The CCDDB met earlier in the day.

BOARD ANNOUNCEMENTS AND INPUT:

None.

ADJOURNMENT:

The meeting adjourned at 7:38 p.m.

Respectfully

Submitted by: Stephanie Howard-Gallo
CCMHB/CCDDB Operations and Compliance Coordinator

**Minutes are in draft form and are subject to CCMHB approval.*

**CHAMPAIGN COUNTY
MENTAL HEALTH BOARD
STUDY SESSION**

Minutes—Jan 24, 2024

This meeting was held remotely and at the Brookens Administrative Center, Urbana, IL

5:45 p.m.

MEMBERS PRESENT: Chris Miner, Joseph Omo-Osagie, Elaine Palencia, Molly McLay, Jane Sprandel

MEMBERS EXCUSED: Jon Paul Youakim, Jen Straub, Lisa Liggins-Chambers

STAFF PRESENT: Kim Bowdry, Leon Bryson, Lynn Canfield, Shandra Summerville, Chris Wilson

OTHERS PRESENT: Kelly Russell, CU Early; Jaya Kolisetty, Khayla Moore, RACES; Tre Irving-Thomas, David Dorman, Maria Jimenez, ISCU; Barry Bradlyn; Kerrie Hacker, GROW in Illinois; Lisa Wilson, The Refugee Center (ECIRMAC); Ann Percy, Cunningham Children’s Home; Laura Lindsay, Courage Connection; “Janet”

CALL TO ORDER:

Ms. Molly McLay called the meeting to order at 5:45 p.m.

ROLL CALL:

Roll call was taken and a quorum was not present. (Mr. Omo-Osagie arrived at 5:53 p.m. and a quorum was then present.

CITIZEN INPUT / PUBLIC PARTICIPATION:

None.

APPROVAL OF AGENDA:

The agenda was in the packet for review and approved.

VICE-PRESIDENT’S COMMENTS:

None.

STUDY SESSION:

Mid-Year Presentations:

CU Early-CU Early:

Kelly Russell, Program Coordinator, provided an update on CU Early. Their PowerPoint presentation was included in the packet.

RACES – Sexual Trauma Therapy Services:

Jaya Kolisetty, Executive Director, and Khayla Moore, Therapist, provided an update on the Sexual Trauma Therapy Services program. Their PowerPoint presentation was included in the packet.

Immigrant Services of CU – Immigrant Mental Health:

Maria Jimenez, ISCU Case Manager, provided an update on the Immigrant Mental Health program. Their PowerPoint presentation was included in the packet.

Board members were given the opportunity to ask questions following each presentation.

AGENCY INPUT:

None.

BOARD ANNOUNCEMENTS:

Jane Sprandel announced the news that the state of Illinois has delayed cuts to developmental and intellectually disabled individuals until later in the year.

ADJOURNMENT:

The meeting adjourned at 7:30p.m.

Respectfully

Submitted by: Stephanie Howard-Gallo
CCMHB/CCDDB Staff

Minutes are in draft form and subject to CCMHB approval.

Champaign County, IL

VENDOR INVOICE LIST



INVOICE	P.O.	INV DATE	CHECK RUN	CHECK #	INVOICE NET	PAID AMOUNT	DUE DATE	TYPE	STS	INVOICE DESCRIPTION
10703	BARBARA J. BRESSNER									
Q1	MHB24-046	01/07/2024	011924A	28547	2,500.00	2,500.00	01/31/2024	INV	PD	Q1 MHB24-046 '24 Disab
	CHECK DATE: 01/19/2024									
18805	C-U AT HOME									
Jan '24	MHB24-021	01/01/2024	010524A	28128	21,391.00	21,391.00	01/31/2024	INV	PD	MHB24-021 Shelter Case
	CHECK DATE: 01/05/2024									
1 CHAMPAIGN COUNTY TREASURER										
Jan '24	MHB23-004	01/01/2024	010524A	28106	4,523.00	4,523.00	01/31/2024	INV	PD	MHB23-004 Homeless Ser
	CHECK DATE: 01/05/2024									
Jan '24	MHB23-026	01/01/2024	010524A	28105	28,936.00	28,936.00	01/31/2024	INV	PD	MHB23-026 Early Childh
	CHECK DATE: 01/05/2024									
Jan '24	MHB24-006	01/01/2024	010524A	28104	5,325.00	5,325.00	01/31/2024	INV	PD	MHB24-006 Children's A
	CHECK DATE: 01/05/2024									
Jan '24	MHB24-025	01/01/2024	010524A	28107	6,362.00	6,362.00	01/31/2024	INV	PD	MHB24-025 Youth Assess
	CHECK DATE: 01/05/2024									
Jan '24	Office Rent	01/01/2024	011224A	28325	2,124.55	2,124.55	01/31/2024	INV	PD	053 Jan'24 Office Rent
	CHECK DATE: 01/12/2024									
28	18263 BPR-FF LLC				47,270.55					
16306278										
	CHECK DATE: 01/26/2024									
10131	SUMMER CURRY									
2023-1										
	CHECK DATE: 01/26/2024									
10148	COMMUNITY SERVICE CENTER OF NORTHERN									
Jan '24	MHB24-008	01/01/2024	010524A	28140	5,717.00	5,717.00	01/31/2024	INV	PD	MHB24-008 Resource Con
	CHECK DATE: 01/05/2024									
10163	CRISIS NURSERY									
Jan '24	MHB24-005	01/01/2024	010524A	28143	7,500.00	7,500.00	01/31/2024	INV	PD	MHB24-005 Beyond Blue
	CHECK DATE: 01/05/2024									

Champaign County, IL

VENDOR INVOICE LIST



INVOICE	P.O.	INV DATE	CHECK RUN	CHECK #	INVOICE NET	PAID AMOUNT	DUE DATE	TYPE	STS	INVOICE DESCRIPTION
18305 CUNNINGHAM CHILDRENS HOME										
Jan '24	MHB23-018	01/01/2024	010524A	28145	10,604.00	10,604.00	01/31/2024	INV	PD	MHB23-018 ECHO Housing
	CHECK DATE: 01/05/2024									
Jan '24	MHB23-036	01/01/2024	010524A	28145	33,174.00	33,174.00	01/31/2024	INV	PD	MHB23-036 Families Str
	CHECK DATE: 01/05/2024									
10170 DEVELOPMENTAL SERVICES CENTER OF										
Jan '24	MHB24-012	01/01/2024	010524A	28148	54,681.00	54,681.00	01/31/2024	INV	PD	MHB24-012 Family Devel
	CHECK DATE: 01/05/2024									
10175 DON MOYER BOYS & GIRLS CLUB										
Jan '24	MHB24-015	01/01/2024	010524A	28149	6,250.00	6,250.00	01/31/2024	INV	PD	MHB24-015 CU Change
	CHECK DATE: 01/05/2024									
Jan '24	MHB24-022	01/01/2024	010524A	28149	13,333.00	13,333.00	01/31/2024	INV	PD	MHB24-022 Youth & Fami
	CHECK DATE: 01/05/2024									
Jan '24	MHB24-037	01/01/2024	010524A	28149	9,166.00	9,166.00	01/31/2024	INV	PD	MHB24-037 CUNC
	CHECK DATE: 01/05/2024									
10263 I3 BROADBAND - CU										
3209786-1		01/04/2024	0111224A	28391	144.95	144.95	02/01/2024	INV	PD	Acct # 460579
	CHECK DATE: 01/12/2024									
19785 IMMIGRANT SERVICE OF CHAMPAIGN-URBANA										
Jan '24	MHB24-010	01/01/2024	010524A	28184	7,500.00	7,500.00	01/31/2024	INV	PD	MHB24-010 Immigrant Me
	CHECK DATE: 01/05/2024									
10348 MCS OFFICE TECHNOLOGIES INC										
01-703335		01/01/2024	0111924A	502541	519.75	519.75	01/31/2024	INV	PD	Jan '24 MHB22-040 Manag
	CHECK DATE: 01/19/2024									
01-703354		01/05/2024	0111224A	502504	67.50	67.50	02/04/2024	INV	PD	Service ticket # 40099
	CHECK DATE: 01/12/2024									
01-703355		01/05/2024	0111224A	502504	101.25	101.25	02/04/2024	INV	PD	Service ticket #40536
	CHECK DATE: 01/12/2024									

43,778.00

28,749.00

Champaign County, IL



VENDOR INVOICE LIST

INVOICE	P.O.	INV DATE	CHECK RUN	CHECK #	INVOICE NET	PAID AMOUNT	DUE DATE	TYPE	STS	INVOICE DESCRIPTION
19988	NACBHDD				688.50					
FY23 Membership Dues	CHECK DATE: 01/19/2024	01/10/2024	0111924A	28624	900.00	900.00	02/10/2024	INV	PD	FY23 Membership Dues
10423	PEPSI COLA CHAMPAIGN-URBANA BOTTLING									
81103051	CHECK DATE: 01/12/2024	01/03/2024	0111224A	502508	29.00	29.00	02/02/2024	INV	PD	Acct # 05734
10453	QUILL CORPORATION									
36355734	CHECK DATE: 01/05/2024	12/28/2023	010524A	502474	132.72	132.72	01/27/2024	INV	PD	Acct # 8197518
36361544	CHECK DATE: 01/05/2024	12/28/2023	010524A	502474	13.86	13.86	01/27/2024	INV	PD	Acct # 8197518
36676584	CHECK DATE: 01/26/2024	01/16/2024	012624A	502577	31.29	31.29	02/15/2024	INV	PD	Gbc binding element 1/
36688486	CHECK DATE: 01/26/2024	01/16/2024	012624A	502577	159.69	159.69	02/15/2024	INV	PD	Proce]] aaa cell batte
36699915	CHECK DATE: 01/26/2024	01/17/2024	012624A	502577	33.25	33.25	02/16/2024	INV	PD	Purely ergo mouse wire
10464	RAPE, ADVOCACY, COUNSELING & EDUCATION SERVICES				370.81					
Jan '24	MHB24-002	CHECK DATE: 01/05/2024	010524A	28206	6,250.00	6,250.00	01/31/2024	INV	PD	MHB24-002 Sexual Violen
Jan '24	MHB24-035	CHECK DATE: 01/05/2024	010524A	28206	11,666.00	11,666.00	01/31/2024	INV	PD	MHB24-035 Sexual Trauma
18412	TERRAPIN STATION SOBER LIVING NFP INC				17,916.00					
Jan '24	MHB24-067	CHECK DATE: 01/05/2024	010524A	28221	6,639.00	6,639.00	01/31/2024	INV	PD	MHB24-067 Recovery Hom
10563	TROPHYTIME, INC.									
136753	CHECK DATE: 01/26/2024	01/17/2024	012624A	502584	10.00	10.00	02/16/2024	INV	PD	Plastic signage

Champaign County, IL



VENDOR INVOICE LIST

INVOICE	P.O.	INV DATE	CHECK RUN	CHECK #	INVOICE NET	PAID AMOUNT	DUE DATE	TYPE	STS	INVOICE DESCRIPTION
10583 UNIVERSITY OF ILLINOIS										
Jan '24	Award 112237	01/01/2024	010524A	28228	10,416.00	10,416.00	01/31/2024	INV	PD	MHB23-039 Building Age
CHECK DATE: 01/05/2024										
10595 UP CENTER OF CHAMPAIGN COUNTY										
Jan '24	MHB24-009	01/01/2024	010524A	28230	15,838.00	15,838.00	01/31/2024	INV	PD	MHB24-009 Children, Yo
CHECK DATE: 01/05/2024										
10597 URBANA ADULT EDUCATION										
Jan '24	MHB24-042	01/01/2024	010524A	28232	6,432.00	6,432.00	01/31/2024	INV	PD	MHB24-042 C-U Early
CHECK DATE: 01/05/2024										
Nov '23	MHB24-042	11/01/2023	011224A	28460	6,432.00	6,432.00	11/30/2023	INV	PD	MHB24-042 C-U Early
CHECK DATE: 01/12/2024										
10638 VISA CARDMEMBER SERVICE										
3930	1/10/24	01/10/2024	012624A	28945	2,969.78	2,969.78	02/07/2024	INV	PD	Acct # 479851004957393
CHECK DATE: 01/26/2024										
3930	1/10/24	01/10/2024	012624A	28945	230.93	230.93	02/07/2024	INV	PD	Acct # 479851004957393
CHECK DATE: 01/26/2024										
31 10687 XEROX CORPORATION										
230626707		01/05/2024	011924A	28657	199.06	199.06	02/04/2024	INV	PD	Dec'23 Xerox Copier Se
CHECK DATE: 01/19/2024										
					12,864.00					
					3,200.71					
					199.06					
					199.06					
					292,238.58					

40 INVOICES

** END OF REPORT - Generated by Chris M. Wilson **

Champaign County, IL



ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT PROJ	JNL EFF DATE	SRC REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
20000154	501002		OFFICE SUPPLIES						
24/01	44 01/03/24	API 010453	54538	QUILL CORPORATION		502474		132.72	132.72
	W 010524A	10x13 envelopes							
24/01	44 01/03/24	API 010453	54542	QUILL CORPORATION		502474		13.86	146.58
	W 010524A	2024 22x17 desk calendar							
24/01	406 01/22/24	API 010453	55975	QUILL CORPORATION		502577		31.29	177.87
	W 012624A	Gbc binding element 1/2 black							
24/01	406 01/22/24	API 010453	55976	QUILL CORPORATION		502577		16.93	194.80
	W 012624A	Procell aaa cell battery							
24/01	406 01/22/24	API 010453	55976	QUILL CORPORATION		502577		142.76	337.56
	W 012624A	Qbp1 8.5x11 copy 20 92 10Rm w							
24/01	406 01/22/24	API 010563	55977	TROPHYTIME, INC.		502584		10.00	347.56
	W 012624A	Plastic signage							
	LEDGER BALANCES	----	DEBITS:	347.56	CREDITS:			.00	347.56
20000154	501005		FOOD NON-TRAVEL						
24/01	95 01/05/24	API 010423	54867	PEPSI COLA CHAMPAIGN		502508		29.00	29.00
	W 011224A	water 5gal jug							
24/01	464 01/24/24	API 010423	56092	PEPSI COLA CHAMPAIGN		502621		7.25	36.25
	W 020224A	water 5gal jug							
	LEDGER BALANCES	----	DEBITS:	36.25	CREDITS:			.00	36.25
20000154	501017		EQUIPMENT LESS THAN \$5000						
24/01	406 01/22/24	API 010453	55978	QUILL CORPORATION		502577		33.25	33.25
	W 012624A	Purely ergo mouse wireless							
	LEDGER BALANCES	----	DEBITS:	33.25	CREDITS:			.00	33.25

ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT JNL	PROJ EFF DATE	SRC REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
20000154	502001		PROFESSIONAL SERVICES						
24/01	44 01/03/24	API 010583	MHB23-039	54493			28228	10,416.00	10,416.00
	W 010524A	Jan'24	MHB23-039	Building Agen	UNIVERSITY OF ILLINO				
24/01	227 01/10/24	API 010703	MHB24-046	55256			28547	2,500.00	12,916.00
	W 011924A	Q1	MHB24-046	'24 Disability Re	BRESSNER				
24/01	481 01/25/24	API 018807	281	56194			502604	652.25	13,568.25
	W 020224A	FY23	County Audit Progress	Bi l	CLIFTONLARSONALLEN L				
24/01	481 01/25/24	API 018807	281	56194			502604	74.64	13,642.89
	W 020224A	FY23	County Audit Progress	Bi l	CLIFTONLARSONALLEN L				
24/01	481 01/25/24	API 018807	281	56194			502604	204.44	13,847.33
	W 020224A	FY23	County Audit Progress	Bi l	CLIFTONLARSONALLEN L				
	LEDGER BALANCES	---	DEBITS:	13,847.33			CREDITS:	.00	NET: 13,847.33
20000154	502002		OUTSIDE SERVICES						
24/01	95 01/05/24	API 010348		54870			502504	67.50	67.50
	W 011224A	Service ticket #	40099	Email i	MCS OFFICE TECHNOLOG				
24/01	95 01/05/24	API 010348		54872			502504	101.25	168.75
	W 011224A	Service ticket #	40536	Troubles	MCS OFFICE TECHNOLOG				
24/01	227 01/10/24	API 010348	MHB22-040	55483			502541	519.75	688.50
	W 011924A	Jan'24	MHB22-040	Managed IT se	MCS OFFICE TECHNOLOG				
	LEDGER BALANCES	---	DEBITS:	688.50			CREDITS:	.00	NET: 688.50
20000154	502013		RENT						
24/01	95 01/05/24	API 000001	203	54873			28325	2,124.55	2,124.55
	W 011224A	053	Jan'24	Office Rent					
	LEDGER BALANCES	---	DEBITS:	2,124.55			CREDITS:	.00	NET: 2,124.55

Champaign County, IL



ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT PROJ	JNL EFF DATE	SRC REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
20000154	502022								
OPERATIONAL SERVICES									
24/01	406 01/22/24	API 010638		55979		28945		230.93	230.93
	W 012624A	Web*NetworkSolutions 1/3		VISA CARDMEMBER SERV					
	LEDGER BALANCES --- DEBITS: 230.93 CREDITS: .00 NET: 230.93								
20000154	502025								
CONTRIBUTIONS & GRANTS									
24/01	44 01/03/24	API 000001	MHB24-006	54469		28104		5,325.00	5,325.00
	W 010524A	Jan'24	MHB24-006	Children's Ad CCT					
24/01	44 01/03/24	API 000001	MHB23-026	54470		28105		28,936.00	34,261.00
	W 010524A	Jan'24	MHB23-026	Early Childho CCT					
24/01	44 01/03/24	API 000001	MHB23-004	54471		28106		4,523.00	38,784.00
	W 010524A	Jan'24	MHB23-004	Homeless Serv CCT					
24/01	44 01/03/24	API 000001	MHB24-025	54472		28107		6,362.00	45,146.00
	W 010524A	Jan'24	MHB24-025	Youth Assessm CCT					
24/01	44 01/03/24	API 010148	MHB24-008	54474		28140		5,717.00	50,863.00
	W 010524A	Jan'24	MHB24-008	Resource Conn COMMUNITY SERVICE CE					
24/01	44 01/03/24	API 010163	MHB24-005	54475		28143		7,500.00	58,363.00
	W 010524A	Jan'24	MHB24-005	Beyond Blue - CRISIS NURSERY					
24/01	44 01/03/24	API 010170	MHB24-012	54481		28148		54,681.00	113,044.00
	W 010524A	Jan'24	MHB24-012	Family Develo DEVELOPMENTAL SERVIC					
24/01	44 01/03/24	API 010175	MHB24-015	54482		28149		6,250.00	119,294.00
	W 010524A	Jan'24	MHB24-015	CU Change DON MOYER BOYS & GIR					
24/01	44 01/03/24	API 010175	MHB24-037	54483		28149		9,166.00	128,460.00
	W 010524A	Jan'24	MHB24-037	CUNC DON MOYER BOYS & GIR					
24/01	44 01/03/24	API 010175	MHB24-022	54485		28149		13,333.00	141,793.00
	W 010524A	Jan'24	MHB24-022	Youth & Fami DON MOYER BOYS & GIR					
24/01	44 01/03/24	API 010464	MHB24-035	54487		28206		11,666.00	153,459.00

ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT PROJ JNL EFF DATE	SRC REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
	W 010524A	Jan'24	MHB24-035	Sexual Trauma Rape, Advocacy, Coun				
24/01	44 01/03/24	API 010464	MHB24-002	54488	28206		6,250.00	159,709.00
	W 010524A	Jan'24	MHB24-002	Sexual Violence Rape, Advocacy, Coun				
24/01	44 01/03/24	API 010595	MHB24-009	54492	28230		15,838.00	175,547.00
	W 010524A	Jan'24	MHB24-009	Children, You Up Center of Champaign				
24/01	44 01/03/24	API 010597	MHB24-042	54479	28232		6,432.00	181,979.00
	W 010524A	Jan'24	42 C-U Early	URBANA ADULT EDUCATI				
24/01	44 01/03/24	API 018305	MHB23-018	54476	28145		10,604.00	192,583.00
	W 010524A	Jan'24	MHB23-018	ECHO Housing CUNNINGHAM CHILDRENS				
24/01	44 01/03/24	API 018305	MHB23-036	54477	28145		33,174.00	225,757.00
	W 010524A	Jan'24	MHB23-036	Families Stro CUNNINGHAM CHILDRENS				
24/01	44 01/03/24	API 018412	MHB24-067	54489	28221		6,639.00	232,396.00
	W 010524A	Jan'24	MHB24-067	Recovery Home TERRAPIN STATION SOB				
24/01	44 01/03/24	API 018805	MHB24-021	54478	28128		21,391.00	253,787.00
	W 010524A	Jan'24	MHB24-021	Shelter Case C-U AT HOME				
24/01	44 01/03/24	API 019785	MHB24-010	54486	28184		7,500.00	261,287.00
	W 010524A	Jan'24	MHB24-010	Immigrant Men IMMIGRANT SERVICE OF				
24/01	490 01/29/24	API 010214	MHB23-034	56449	29049		3,291.00	264,578.00
	W 020224A	Jan'24	MHB23-034	First Steps R FIRST FOLLOWERS				
24/01	490 01/29/24	API 010214	MHB23-003	56451	29049		7,916.00	272,494.00
	W 020224A	Jan'24	MHB23-003	Peer Mentorin FIRST FOLLOWERS				
24/01	490 01/29/24	API 010242	MHB23-011	56454	29054		10,798.00	283,292.00
	W 020224A	Jan'24	MHB23-011	Peer Support GROW IN ILLINOIS				
24/01	490 01/29/24	API 010488	MHB24-019	56456	29094		6,716.00	290,008.00
	W 020224A	Jan'24	MHB24-019	Benefits Case ROSECRANCE, INC.				
24/01	490 01/29/24	API 010488	MHB24-027	56458	29094		6,125.00	296,133.00
	W 020224A	Jan'24	MHB24-027	Child & Family ROSECRANCE, INC.				

Champaign County, IL



ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT PROJ	JNL	EFF DATE	SRC	REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
24/01	490 01/29/24	API	010488	MHB24-020	56459				29094	26,666.00	322,799.00
	W 020224A	Jan'24	MHB24-020	Criminal Just	ROSECRANCE, INC.						
24/01	490 01/29/24	API	010488	MHB24-030	56460				29094	17,329.00	340,128.00
	W 020224A	Jan'24	MHB24-030	Cristis Co-Res	ROSECRANCE, INC.						
24/01	490 01/29/24	API	010488	MHB24-023	56461				29094	8,333.00	348,461.00
	W 020224A	Jan'24	MHB24-023	Recovery Home	ROSECRANCE, INC.						
24/01	490 01/29/24	API	010488	MHB24-028	56463				29094	14,833.00	363,294.00
	W 020224A	Jan'24	MHB24-028	Specialty Cou	ROSECRANCE, INC.						
24/01	490 01/29/24	API	018259	MHB24-044	56412				502603	7,208.00	370,502.00
	W 020224A	Jan'24	MHB24-044	CHW Outreach	CHAMPAIGN COUNTY HEA						
24/01	490 01/29/24	API	018259	MHB23-066	56413				502603	7,625.00	378,127.00
	W 020224A	Jan'24	MHB23-066	Disability Ap	CHAMPAIGN COUNTY HEA						
24/01	490 01/29/24	API	018259	MHB24-045	56415				502603	7,512.00	385,639.00
	W 020224A	Jan'24	MHB24-045	Justice Invol	CHAMPAIGN COUNTY HEA						
24/01	490 01/29/24	API	018343	MHB24-014	56442				29045	2,500.00	388,139.00
	W 020224A	Jan'24	MHB24-014	Counseling	FAMILY SERVICE OF CH						
24/01	490 01/29/24	API	018343	MHB24-016	56443				29045	2,369.00	390,508.00
	W 020224A	Jan'24	MHB24-016	Self Help Cen	FAMILY SERVICE OF CH						
24/01	490 01/29/24	API	018343	MHB24-017	56444				29045	14,865.00	405,373.00
	W 020224A	Jan'24	MHB24-017	Senior Course	FAMILY SERVICE OF CH						
	LEDGER BALANCES	---	DEBITS:	405,373.00	CREDITS:					.00	405,373.00
20000154	502047		SOFTWARE LICENSE & SAAS								
24/01	402 01/18/24	API	010569	55820					502585	7,932.16	7,932.16
	W 012624A	Tyler Munis ERP Saas	FY24 MHB/ TYLER TECHNOLOGIES I								
	LEDGER BALANCES	---	DEBITS:	7,932.16	CREDITS:					.00	7,932.16

ACCOUNT DETAIL HISTORY FOR 2024 01 TO 2024 01

ORG YR/PR	OBJECT JNL	PROJ EFF DATE	SRC REF1	REF2	REF3	CHECK #	OB	AMOUNT	NET LEDGER BALANCE
20000154		502048	PHONE/INTERNET						
24/01	W	95 01/05/24	API 010263	54868			28391	144.95	144.95
		W 011224A	Internet service 2/4/24 - 3/3/ I3 BROADBAND - CU						
24/01	W	263 01/08/24	API 018287	55354			28562	80.60	225.55
		W 011924A	Mental Health PRI Phones/2 lin CONSOLIDATED COMMUNI						
LEDGER BALANCES ---- DEBITS: 225.55 CREDITS: .00 NET: 225.55									
GRAND TOTAL ---- DEBITS: 430,839.08 CREDITS: .00 NET: 430,839.08									

56 Records printed

** END OF REPORT - Generated by Chris M. Wilson **

Champaign County, IL

VENDOR INVOICE LIST



INVOICE	P.O.	INV DATE	CHECK RUN CHECK #	INVOICE NET	PAID AMOUNT	DUE DATE	TYPE	STS	INVOICE DESCRIPTION
10170 DEVELOPMENTAL SERVICES CENTER OF									
Jan '24 IDDSI24-080		01/01/2024	010524A 28148	20,833.00	20,833.00	01/31/2024	INV	PD	IDDSI24-080 Individual
CHECK DATE: 01/05/2024				20,833.00					
1 INVOICES				20,833.00					

** END OF REPORT - Generated by Chris M. Wilson **

Kim Bowdry,
Associate Director for Intellectual & Developmental Disabilities
Staff Report – February 2024

CCDDB/CCMHB/IDDSI: PY2024 2nd Quarter Reports were due on January 26, 2024. 2nd Quarter Program Reports for CCDDB and CCMHB I/DD funded programs are in the CCDDB Board packet for review. PY2024 2nd Quarter Claims reports for CCDDB and CCMHB I/DD funded programs were created using the data entered in the system by agency staff. I am reviewing and documenting the information provided in the reports. This information was added to the CCDDB and CCMHB I/DD funded program Performance Data Charts.

The deadline for PY2025 application submission was February 12, 2024, at 4:30 PM CST. Lists of all I/DD related funding requests for PY2025 can be found in this Board packet. The next few months will be spent reviewing all I/DD applications. Final funding recommendations will be presented to the Board in May.

Community Choices submitted their PY2023 Audit on January 24, 2024. At the time of this writing, PACE had not yet submitted their PY2023 Audit. At the January meeting, PACE asked for and was granted a waiver of payment suspension.

I provided support to agency users with the Online Reporting System. I also reviewed the Draft Revised CCMHB/CCDDB Travel Policy. I attended a New Phone System Training held in the Shields-Carter Room.

Contract Amendments: A meeting was held with representatives to review their requested changes and the contract amendment process on January 17, 2024. CUAN contract amendments are in progress. At the time of this writing, both amendments are awaiting the CUAN Board President signature. These amendments will shift some funds originally allocated for Professional Fees/Consultants to Salaries/Wages for both contracts. CUAN had not submitted 1st or 2nd Quarter reports and will need to edit financial forms for their PY2023 application once the contract amendments are fully signed.

Disability Resource Expo: Planning of the 2024 Expo is underway. The Expo is being planned for October 26, 2024, at Market Place Shopping Center. I have contacted 3 ASL interpreters for the event.

MHDDAC: I participated in the January MHDDAC meeting. Katie Harmon, CCRPC presented on Homeless Services in Champaign County. Dr. Dariotis also presented

the PowerPoint that was developed from the GLA. The next meeting is scheduled for February 27, 2024.

ACMHAI: I participated in the February ACMHAI Executive Committee meeting.

Human Services Council: Jenny Galloway, Health Educator, Champaign-Urbana Health District presented 'The Risk of Menthol: A Public Health Concern' at the January meeting. Ms. Galloway also provided a [link](#) to the 'Menthol Survey' that CUPHD is collecting. The next meeting is scheduled for March 7, 2024.

Race Relations Subcommittee: I participated in biweekly Community Coalition Race Relations Group Subcommittee meetings. The group is planning events for 2024.

Other: I participated in several webinars.

Leon Bryson, Associate Director for Mental Health & Substance Use Disorders

Staff Report- February 2024

Summary of Activity

The PY24 second quarter Program Service Activity reports were due on January 26, 2024. Ms. Stephanie Howard-Gallo sent out a reminder to agencies about the second quarter report deadline and extension requests. Only a few agencies requested an extension to complete their reports, which required me to re-open the online system. Ms. Howard-Gallo sent out suspension of funding letters to GROW, Don Moyer Boys & Girls Club, and Terrapin SSL for not requesting an extension. Once all the reports were submitted, I spent time reviewing and compiling them into one large report for all to read.

The deadline for PY25 applications for funding was on February 12th at 4:30pm. For the next few months, CCMHB/CCDDB staff will be reviewing those applications.

PY23 Audit/Review Update: There are still a few audit/reviews delays at the time of this report from ECIRMAC (The Refugee Center), GROW, Promise Healthcare, and WIN Recovery, which has caused delays in payment to the agencies.

Mid-Year Presentations: Three new agency programs presented mid-year presentations to the Board on January 24th. CU Early, RACES and Immigrant Services of CU. Each presenter did an excellent job with providing information about their programs. Ms. Katie Harmon, Continuum of Care Coordinator of CSPH will present to the Board on the CSPH Strategic Plan on February 21st.

Evaluation Capacity Committee Team: On February 9th, I met with Dr. Jacinda Dariotis for our reoccurring meeting. Dr. Dariotis provided an update on the technical assistance work with some of our agencies.

CCMHDDAC Meeting: On January 23rd, I participated in the monthly meeting of CCMHDDAC. Members heard presentations from Ms. Katie Harmon of CCRPC Continuum of Care and Dr. Jacinda Dariotis and her Evaluation Capacity team.

CIT Steering Committee: On February 7th, the committee met in-person at the Brookens Building on February 7th. Ms. Canfield covered the meeting while I was in training on the new telephone system.

Reentry Executive Committee & Council Meetings: On January 26th, the Executive Committee met and continued our discussion on the County Board's request for the Reentry Committee to report on the outreach data in the coming month. We also discussed with Rosecrance's Caren Cohen-Heath the importance of learning more about CSPH while she and others agency providers develop the Reentry Housing Coalition. The Coalition is developing a resource bank where agencies can share and update their resources/services.

February 7th, council members heard presentations from Ms. Trina Searcy of Eastern Illinois Food Bank and Mr. Chris Garcia of Champaign County Healthcare Consumers.

Continuum of Service Providers to the Homeless (CSPH): On February 6th, members heard updates from Ms. Danielle Chynoweth on the Winter Shelter Response Plan; Mr. Chad Hoffman and Ms. Allison Garrett from Habitat for Humanity on rental counseling services; Ms. Akua Forkuo-Sekyere on welcoming recently arrived migrants to Champaign County; and Emergency Shelter Providers on Capacity Information.

Reentry Housing Coalition Meeting: Attended the first coalition meeting on January 30th. There were approximately 15-20 attendees from various agencies. The coordinators discussed the purpose of the coalition, which is to start a resource bank for shared information on housing, employment, legal matters, and other necessities. The coordinators were encouraged to continue to attend the CSPH meetings to learn about the resources in place.

Rantoul Service Provider's Meeting: On January 22nd, members heard a presentation from Mr. Austin Ward from Dispute Resolution Institute. The Dispute Resolution Institute are members who are trained mediators in the areas of: Family, Eviction, Foreclosure, Small Claims, Agricultural, and Community mediation.

Community Awareness/Anti-Stigma Efforts/Alliance for Inclusion and Respect (AIR) Planning Committee: On February 7th, members met to discuss possible panel speakers, film schedules, possible tickets or passes, and possible screening at City of Champaign building or a local school.

Other Activities:

- On January 19th, Ms. Canfield and I met with Pat Ege of Cunningham Children's Home for an update on their Families Stronger Together program and the Redeploy Illinois program.
- Webinar: Youth Mental Health Crisis: Introducing Digital Mental Health Resources in Schools.
- Attended the new telephone system training for the County.

Stephanie Howard-Gallo

Operations and Compliance Coordinator Staff Report – February 2024 Board Meeting

SUMMARY OF ACTIVITY:

2nd Quarter Reporting:

2nd quarter financial and program reporting was due January 26, 2024. A Cultural Competency Plan progress report was due at this time as well. I sent a reminder of the deadline out to the agencies on January 12, along with a copy of the form to request for a deadline extension, if needed.

Family Service, ECIRMAC, and WIN Recovery requested extensions. Don Moyer, GROW, and Terrapin Station Sober Living had missing reports without a requested extension and payments were paused. As of this writing, the reports have been received from all the above agencies. CU Autism Network has payments paused for numerous issues with 2nd quarter reports being one of them.

Audits:

Audits/financial compilations for most of the agencies were due December 31, 2023. Payments remain suspended for Champaign County Christian Health Center, East Central Illinois Mutual Assistance Center, GROW in Illinois, Family Service, First Followers, and WIN Recovery. Promise Healthcare's contracts remain cancelled.

Completed audits are sent to a consultant (John Brusveen) for review. I provide the consultant with all financial reports for funded programs from FY2023.

Community Awareness/Anti-Stigma Efforts/Alliance for Inclusion and Respect (AIR):

The AIR Art Show/Sale will be April 20, 2024 during Ebertfest at the Virginia Theatre in Champaign. I attended an organizational meeting with AIR supporters on Feb 7th. I have been in touch with all of our AIR artists to find out who is interested in participating. Two of our artists have left AIR due to the difficulty in participating in shows.

I have contacted all AIR artists to volunteer to answer the question “What is Art?” for a possible future brochure.

Site Visits:

I accompanied Leon Bryson on a site visit to the Champaign County Christian Health Center in early January. We toured the facility, and I reviewed client files.

Other:

- Prepared meeting materials for CCMHB/CCDDB regular meetings, special meetings, and study sessions/presentations.
- Attended meetings for the CCMHB/CCDDB.
- Composed minutes for the CCMHB/CCDDB meetings.
- Attended phone training for a new county-wide phone system.

February 2024 Staff Report- Shandra Summerville Cultural and Linguistic Competence Coordinator

Agency Cultural and Linguistic Competence (CLC) Technical Assistance, Monitoring, Support and Training for CCMHB/DDB Funded Agencies

Agency Support and Technical Assistance:

UP Center- Questions about CLC 2nd Quarterly Report regarding CLC Assessments. There was an issue with the 2nd Quarterly Report being submitted in the system, the issue was resolved, and the report was uploaded and submitted.

The 2nd Quarterly Report form was updated to allow agencies to report their CLC activities in more detail. This report format gives a clear perspective on what agencies are doing to receive training to be culturally responsive to the families they serve.

Children's Advocacy Center: I provided support for another grant opportunity for their new therapy animal.

CLC Coordinator Direct Service Activities

Mental Health First Aid for Adults and Adults Assisting Youth-

Mental Health First Aid Adults- Self- Help Workshop Planned: February 8, 2024, was conducted with 28 participants from 6 different organizations.

Site Visit Champaign County Christian Health Center: January 8, 2024

Training and Webinars

Centering an anti-racist, trauma-informed, and culturally responsive lens in IECMHC with Latin American children, families, and communities- February 21, 2024

Navigating Authentic Advocacy: Uplifting Black and Queer Communities- January 30, 2024

The Impact Of Systemic Racism On Black American Wellness & The Effect Of Racism On The Mental Healthcare Community: A Follow-Up Interview With Napoleon Higgins, MD- February 1, 2024

Anti-Stigma Activities/Community Collaborations and Partnerships

ACMHAI:

Urbana School District 116 is looking to become a Teen Mental Health First Aid Site. I will be one of the instructors that will deliver the training to support the students. More information will be provided as the project is implemented.

Alliance for Inclusion and Respect (AIR)

I attended a meeting on February 7, 2024 , with the AIR Membership. We talked about the Art Show, ways to promote the Art Show to people that attend the festival. It will be held on April 17-20, 2024. There will be a different approach to the way passes and tickets will be distributed to the Ebertfest. Passes will be limited to the entire festival and we will utilize individual tickets to attend the films. We will have a sign-up available as soon as the films have been announced.

C-Hearts: Black Joy Project on display at Spurlock Museum: The is a curation of showing Black Joy in the community by Professor Ruby Mendenhall. This display will run through December 1, 2024.

2024 CCMHB/DDB Agency Cultural and Linguistic 2nd Quarter Report

Report Deadline was January 26, 2024 (as of February 1, 2024)

C-U at Home, Inc.: *2nd Quarter Completed by deadline.*

CCRPC - Community Services: *2nd Quarter Completed By Deadline*

Champaign County Children's Advocacy Center: *2nd Quarter Completed By Deadline*

Champaign County Christian Health Center: *2nd Quarter Completed By Deadline*

Champaign County Head Start/Early Head Start MHB: 2nd Quarter Completed by Deadline

Champaign County Health Care Consumers 2nd Quarter Completed by Deadline

Community Choices, Inc. DDB: 2nd Quarter Completed By Deadline

***Community Service Center of Northern Champaign County
2nd Quarter Completed by Deadline***

Courage Connection 2nd Quarter Completed by Deadline

Crisis Nursery 2nd Quarter Completed by Deadline

Cunningham Children's Home 2nd Quarter Completed by Deadline

Developmental Services Center 2nd Quarter Completed by Deadline

***Don Moyer Boys & Girls Club 2nd Quarter Completed by
Deadline***

***East Central Illinois Refugee Mutual Assistance Center (The Refugee
Center) Extension for 2nd Quarter Report***

***Family Service of Champaign County Extension for 2nd
Quarter Report***

FirstFollowers 2nd Quarter Completed by Deadline

GROW in Illinois 2nd Quarter Completed by Deadline

PACE, Inc.

Promise Healthcare 2nd Quarter Completed by Deadline

***Rape Advocacy, Counseling, & Education Services Report Submitted by
Deadline***

Rosecrance Central Illinois *2nd Quarter Completed By*
Deadline

Terrapin Station Sober Living NFP *No Report Submitted by Deadline*
(Submitted by 1/31)

The UP Center of Champaign County *Report Submitted*

WIN Recovery *Extension for 2nd Quarter Report*

Suggested Online Content for Decision Makers

Center of Excellence- social media and Youth Mental Health from the American Academy of Pediatrics.

“In partnership with the National Council on Mental Wellbeing, we've created a TikTok style video with tips specifically for teens to help create a healthy balance of time online.”

[*Social Media Tips for Teens*](#)

SAMHSA Empowering Youth for Safer Choices - SAMHSA Fentanyl Awareness Youth Challenge

[Fentanyl Awareness Youth Challenge](#)

FUND DEPT 2108-050 : DEVLPMNTL DISABILITY FUND - DEVLMNTL DISABILITY BOARD

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13



	ACTUAL 2022 JAN -	ACTUAL 2023 JAN -	2023 ANNUAL BUDGET
REVENUES			
4001 PROPERTY TAX			
01 PROPERTY TAXES - CURRENT	4,511,248.76	4,879,250.90	4,857,487.00
03 PROPERTY TAXES - BACK TAX	7,245.91	0.00	2,000.00
04 PAYMENT IN LIEU OF TAXES	1,209.97	2,396.21	4,000.00
06 MOBILE HOME TAX	3,039.15	3,221.83	0.00
4001 PROPERTY TAX TOTAL	4,522,743.79	4,884,868.94	4,863,487.00
4008 INVESTMENT EARNINGS			
01 INVESTMENT INTEREST	35,285.37	94,749.70	2,000.00
4008 INVESTMENT EARNINGS TOTAL	35,285.37	94,749.70	2,000.00
4009 MISCELLANEOUS REVENUES			
02 OTHER MISCELLANEOUS REVENUE	0.00	50,550.00	5,000.00
4009 MISCELLANEOUS REVENUES TOTAL	0.00	50,550.00	5,000.00
TOTAL REVENUES	4,558,029.16	5,030,168.64	4,870,487.00
EXPENDITURES			
5020 SERVICES			
01 PROFESSIONAL SERVICES	358,450.32	373,186.00	407,118.00
25 CONTRIBUTIONS & GRANTS	3,777,207.00	4,273,811.00	4,417,369.00
5020 SERVICES TOTAL	4,135,657.32	4,646,997.00	4,824,487.00
TOTAL EXPENDITURES	4,135,657.32	4,646,997.00	4,824,487.00
OTHER FINANCING SOURCES (USES)			
6001 OTHER FINANCING SOURCES			
01 TRANSFERS IN	6,908.39	0.00	4,000.00
6001 OTHER FINANCING SOURCES TOTAL	6,908.39	0.00	4,000.00
7001 OTHER FINANCING USES			
01 TRANSFERS OUT	-50,000.00	-50,000.00	-50,000.00

FUND DEPT 2108-050 : DEVLPMNTL DISABILITY FUND - DEVLMNTL DISABILITY BOARD

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13



	<u>ACTUAL</u> 2022 JAN -	<u>ACTUAL</u> 2023 JAN -	<u>2023</u> ANNUAL BUDGET
7001 OTHER FINANCING USES TOTAL	-50,000.00	-50,000.00	-50,000.00
TOTAL OTHER FINANCING SOURCES (USES)	-43,091.61	-50,000.00	-46,000.00
NET CHANGE IN FUND BALANCE	-379,280.23	-333,171.64	0.00



FUND DEPT 2101-054 : I/DD SPECIAL INITIATIVES - CILA PROJECT

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13

	ACTUAL 2022 JAN -	ACTUAL 2023 JAN -	2023 ANNUAL BUDGET
REVENUES			
4008 INVESTMENT EARNINGS			
01 INVESTMENT INTEREST	10,442.76	9,153.83	1,000.00
4008 INVESTMENT EARNINGS TOTAL	10,442.76	9,153.83	1,000.00
4009 MISCELLANEOUS REVENUES			
02 OTHER MISCELLANEOUS REVENUE	262,044.31	0.00	0.00
4009 MISCELLANEOUS REVENUES TOTAL	262,044.31	0.00	0.00
TOTAL REVENUES	272,487.07	9,153.83	1,000.00
EXPENDITURES			
5010 COMMODITIES			
17 EQUIPMENT LESS THAN \$5000	0.00	0.00	5,063.00
5010 COMMODITIES TOTAL	0.00	0.00	5,063.00
5020 SERVICES			
01 PROFESSIONAL SERVICES	1,302.12	0.00	4,000.00
07 INSURANCE (NON-PAYROLL)	316.33	0.00	0.00
11 UTILITIES	1,604.39	0.00	0.00
12 REPAIRS AND MAINTENANCE	14,059.79	0.00	0.00
14 FINANCE CHARGES AND BANK FEES	161.00	0.00	0.00
19 ADVERTISING, LEGAL NOTICES	0.00	0.00	200.00
25 CONTRIBUTIONS & GRANTS	0.00	142,998.00	341,737.00
5020 SERVICES TOTAL	17,443.63	142,998.00	345,937.00
TOTAL EXPENDITURES	17,443.63	142,998.00	351,000.00
OTHER FINANCING SOURCES (USES)			
6001 OTHER FINANCING SOURCES			
01 TRANSFERS IN	50,000.00	50,000.00	50,000.00
6001 OTHER FINANCING SOURCES TOTAL	50,000.00	50,000.00	50,000.00



FUND DEPT 2101-054 : I/DD SPECIAL INITIATIVES - CILA PROJECT

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13

	<u>ACTUAL</u> 2022 JAN -	<u>ACTUAL</u> 2023 JAN -	<u>2023</u> ANNUAL BUDGET
TOTAL OTHER FINANCING SOURCES (USES)	50,000.00	50,000.00	50,000.00
NET CHANGE IN FUND BALANCE	-305,043.44	83,844.17	300,000.00

FUND DEPT 2090-053 : MENTAL HEALTH - MENTAL HEALTH BOARD

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13



	ACTUAL 2022 JAN -	ACTUAL 2023 JAN -	2023 ANNUAL BUDGET
REVENUES			
4001 PROPERTY TAX			
01 PROPERTY TAXES - CURRENT	5,492,389.62	5,937,146.24	5,913,892.00
03 PROPERTY TAXES - BACK TAX	8,824.32	0.00	1,000.00
04 PAYMENT IN LIEU OF TAXES	1,473.55	2,915.74	2,000.00
06 MOBILE HOME TAX	3,700.12	3,920.38	0.00
4001 PROPERTY TAX TOTAL	5,506,387.61	5,943,982.36	5,916,892.00
4004 INTERGOVERNMENTAL REVENUE			
76 OTHER INTERGOVERNMENTAL	358,450.32	373,186.00	407,118.00
4004 INTERGOVERNMENTAL REVENUE TOTAL	358,450.32	373,186.00	407,118.00
4008 INVESTMENT EARNINGS			
01 INVESTMENT INTEREST	47,854.80	81,571.04	3,000.00
4008 INVESTMENT EARNINGS TOTAL	47,854.80	81,571.04	3,000.00
4009 MISCELLANEOUS REVENUES			
01 GIFTS AND DONATIONS	0.00	450.00	3,000.00
02 OTHER MISCELLANEOUS REVENUE	55,161.00	21,870.00	39,000.00
4009 MISCELLANEOUS REVENUES TOTAL	55,161.00	22,320.00	42,000.00
TOTAL REVENUES	5,967,853.73	6,421,059.40	6,369,010.00
EXPENDITURES			
5001 SALARIES AND WAGES			
02 APPOINTED OFFICIAL SALARY	106,733.76	107,000.00	107,000.00
03 REGULAR FULL-TIME EMPLOYEES	345,774.23	361,123.37	368,198.00
05 TEMPORARY STAFF	0.00	88.00	2,500.00
08 OVERTIME	0.00	0.00	2,612.00
5001 SALARIES AND WAGES TOTAL	452,507.99	468,211.37	480,310.00
5003 FRINGE BENEFITS			
01 SOCIAL SECURITY-EMPLOYER	32,973.70	34,254.69	36,353.00
02 IMRF - EMPLOYER COST	22,495.54	11,821.28	12,546.00
04 WORKERS' COMPENSATION INSURANC	2,298.60	2,121.28	2,376.00

FUND DEPT 2090-053 : MENTAL HEALTH - MENTAL HEALTH BOARD

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13



	ACTUAL 2022 JAN -	ACTUAL 2023 JAN -	2023 ANNUAL BUDGET
05 UNEMPLOYMENT INSURANCE	1,494.89	1,655.53	1,656.00
06 EE HLTH/LIF (HLTH ONLY FY23)	52,673.16	56,037.66	73,440.00
5003 FRINGE BENEFITS TOTAL	111,935.89	105,890.44	126,371.00
5010 COMMODITIES			
01 STATIONERY AND PRINTING	0.00	3,959.68	3,960.00
02 OFFICE SUPPLIES	2,806.55	3,511.63	3,900.00
03 BOOKS, PERIODICALS, AND MANUAL	0.00	71.85	300.00
04 POSTAGE, UPS, FEDEX	1,171.10	1,339.24	2,000.00
05 FOOD NON-TRAVEL	149.89	882.66	1,150.00
12 UNIFORMS/CLOTHING	0.00	703.50	703.50
13 DIETARY NON-FOOD SUPPLIES	0.00	233.89	500.00
17 EQUIPMENT LESS THAN \$5000	6,802.00	6,337.62	6,800.00
19 OPERATIONAL SUPPLIES	0.00	2,233.94	3,690.50
21 EMPLOYEE DEVELOP/RECOGNITION	0.00	134.78	285.00
5010 COMMODITIES TOTAL	10,929.54	19,408.79	23,289.00
5020 SERVICES			
01 PROFESSIONAL SERVICES	113,447.52	207,753.25	208,933.00
02 OUTSIDE SERVICES	30,829.66	7,452.00	7,851.28
03 TRAVEL COSTS	975.44	8,758.35	11,500.00
04 CONFERENCES AND TRAINING	1,616.43	2,368.18	10,000.00
05 TRAINING PROGRAMS	0.00	4,595.60	20,729.86
07 INSURANCE (non-payroll)	13,168.31	9,618.00	18,000.00
11 UTILITIES	663.64	0.00	0.00
12 REPAIRS AND MAINTENANCE	0.00	0.00	600.00
13 RENT	23,991.51	30,751.09	31,564.74
14 FINANCE CHARGES AND BANK FEES	0.00	0.00	30.00
19 ADVERTISING, LEGAL NOTICES	191.20	7,617.30	7,806.00
21 DUES, LICENSE & MEMBERSHIP	17,719.99	18,139.99	20,000.00
22 OPERATIONAL SERVICES	42,675.72	2,448.19	37,230.00
24 PUBLIC RELATIONS	32,370.00	16,631.20	18,500.00
25 CONTRIBUTIONS & GRANTS	5,288,028.21	5,246,575.86	5,506,064.00
45 ATTORNEY/LEGAL SERVICES	0.00	2,300.00	3,500.00
46 EQUIP LEASE/EQUIP RENT	0.00	2,388.72	2,388.72
47 SOFTWARE LICENSE & SAAS	5,415.16	9,243.67	13,500.00
48 PHONE/INTERNET	0.00	2,425.49	2,470.00
5020 SERVICES TOTAL	5,571,092.79	5,579,066.89	5,920,667.60



FUND DEPT 2090-053 : MENTAL HEALTH - MENTAL HEALTH BOARD

COMBINED REPORTING FOR YEAR: 2023 FROM PERIOD: 01 THROUGH PERIOD: 13

	<u>ACTUAL</u> 2022 JAN -	<u>ACTUAL</u> 2023 JAN -	<u>2023</u> ANNUAL BUDGET
TOTAL EXPENDITURES	6,146,466.21	6,172,577.49	6,550,637.60
OTHER FINANCING SOURCES (USES)			
7001 OTHER FINANCING USES			
01 TRANSFERS OUT	-6,908.39	-127,535.00	-144,535.00
7001 OTHER FINANCING USES TOTAL	-6,908.39	-127,535.00	-144,535.00
TOTAL OTHER FINANCING SOURCES (USES)	-6,908.39	-127,535.00	-144,535.00
NET CHANGE IN FUND BALANCE	185,520.87	-120,946.91	326,162.60

Champaign County Continuum of Service Providers to the Homeless (CSPH)

KATIE HARMON, CONTINUUM OF SERVICE PROVIDERS
TO THE HOMELESS (CSPH) COORDINATOR

Continuum of Service Providers to the Homeless (CSPH)

- The CSPH is the US Department of Housing & Urban Development's (HUD) Continuum of Care for Champaign County.
- Continuums of Care are responsible for planning and coordinating the local response to homelessness.
- More than 400 Continuum of Cares across the U.S.
- 19 Continuum of Cares in Illinois.

What is a Continuum of Care?

Provides a system of outreach, engagement, and assessment to ensure the needs of individuals experiencing homelessness, as well as those at risk of homelessness, are met.

The CSPH is also responsible for coordinating and allocating grant funds through the CoC and Emergency Solutions Grant programs.

Who Participates in a Continuum of Care?

- The CSPH is composed of representatives from:
 - homeless service providers
 - victim service providers
 - faith-based organizations
 - local governments
 - housing advocates
 - healthcare providers
 - non-profits
 - public housing agencies
 - individuals with lived experience of homelessness

CSPH Mission Statement



CHAMPAIGN COUNTY
CONTINUUM OF SERVICE PROVIDERS
TO THE HOMELESS

Mission Statement:

- The Champaign County Continuum of Service Providers to the Homeless (CSPH) seeks to end homelessness with client-centered services, strategic resource allocation, community engagement, and policy advocacy towards ending homelessness.
- Currently, over 40 CSPH members.

Strategic Planning Priorities

Permanent
Housing

Data Utilization
and Quality

Equity

Landlord
Engagement

Lived
Experience
Representation

Permanent Housing

- Access to permanent housing is a vital component to ending homelessness in Champaign County.
- Current lack of permanent supportive housing options.
- Individuals staying in emergency shelter or other temporary housing will not be able to gain stable, independent living if there are no units available for them.

Permanent Housing

1. Increase the number of Permanent Supportive Housing (PSH) vouchers for homeless households with children from 44 to 60 through pursuing additional PSH funding opportunities.*
2. Increase the number of Permanent Supportive Housing (PSH) vouchers for homeless households without children from 67 to 80 through pursuing additional PSH funding opportunities.*
3. Advocate for an increase in low-income housing tax credit (LIHTC) developments through presentations at Champaign City Council, Urbana City Council, and Champaign County Board meetings.*

*Data source: 2023 Housing Inventory Count Report for Champaign County Continuum of Services Providers to the Homeless.

Data Utilization and Quality

- The CSPH relies on data from several key sources - Homeless Management Information System (HMIS), annual Point-in-Time Count of homeless individuals and households and the Housing Inventory Count.
- This data enables the CSPH to improve client services, responsibly allocate resources, and evaluate program effectiveness.

Data Utilization and Quality

1. Increase overall HMIS bed coverage from 67% to 80% by engaging CSPH member organizations in outreach efforts and HMIS technical support.*
2. Integrate the Coordinated Entry System (CES) List into the Homeless Management Information System (HMIS).
3. Utilize HMIS system performance measure data in HUD and ESG funding competitions as a component in Rating and Ranking Committee decision making.

*Data source: 2023 Housing Inventory Count Report for Champaign County Continuum of Service Providers to the Homeless and 2023 HUD CoC Consolidated Application

Data Utilization and Quality

4. Improve data literacy at the CSPH level.
5. Conduct annual training on HMIS data review and analysis. Provide the CSPH with quarterly data review of HMIS Report Cards.
6. Require CSPH members to provide annual reporting to the CSPH on agency monitoring outcomes.

Equity

- The disproportionate impact of homelessness on Black people, people of color and the LGBTQ community cannot be ignored.
- In Champaign County, Black people are overrepresented among individuals and households experiencing homelessness.
- According to the 2023 Point-in-Time count, Black people make up 63% of those experiencing homelessness, despite making up only 14% of the total population in Champaign County.

Equity

1. Conduct an annual Racial Equity Analysis of the CSPH.
2. Provide annual trainings to the CSPH on Gender Identity Final Rule, Non-Discrimination, and Diversity, Equity, and Inclusion.
3. Coordinate with community stakeholders to provide targeted outreach to LGBTQ populations that may avoid shelter or traditional outreach method.

Equity

4. Enhance advertising of the Coordinated Entry System (CES).
5. Review and update the CSPH Policy on Grievances.
6. Update CSPH Memorandums of Understanding to include awareness and implementation of the CSPH Policies and Procedures Manual.

Landlord Engagement

- Ending homelessness in Champaign County will require buy-in and support from private landlords and property owners.
- The CSPH commits to building lasting relationships between landlords and homeless service providers.

Landlord Engagement

1. Implement the Landlord Risk Mitigation Fund pilot program and evaluate projected outcomes.
2. Host yearly CSPH Landlord Focus Groups to provide education and obtain feedback on CSPH programs and assist with outreach for new landlords.
3. Establish a yearly CSPH Landlord Appreciation Award to recognize landlords in their collaboration with CSPH programs and dedication to serving homeless households.

Landlord Engagement

4. Explore the possibility of working with landlords to create an inventory of vacant/available units.
5. Continue yearly source of income education and training with CSPH members, tenants, and landlords.

Lived Experience Representation

- Feedback and input from those who have experienced homelessness is vital to improving our county-wide systems.
- The CSPH believes in empowering individuals with lived experience of homelessness to make their voices heard.

Lived Experience Representation

1. Develop and implement a recruitment and retention plan for people with lived experience of homelessness on the CSPH Executive Committee.
2. Create a position description for CSPH Executive Committee Members with lived experience of homelessness.
3. Explore funding for stipends/compensation for people with lived experience of homelessness to participate on the CSPH Executive Committee.

Lived Experience Representation

4. Obtain yearly feedback from people with lived experience of homelessness through:
 - a) Focus Groups.
 - b) CSPH Member Satisfaction Surveys.
 - c) Town Hall Meetings on the state of the local homeless system.
5. Recruit people with lived experience of homelessness to provide testimonials at CSPH meetings on a yearly basis.

Upcoming Priorities

- Point-in-Time Count (PIT)
- Housing Inventory Count (HIC)
- Illinois Data Quality Collaborative
- Incorporation of Strategic Plan into monthly meetings

Thank You!

Any questions?

Please feel free to contact me at:

kharmon@ccrpsc.org or 217-239-5942

STRATEGIC PLAN



CHAMPAIGN COUNTY
CONTINUUM OF SERVICE PROVIDERS
TO THE HOMELESS

2024 - 2027

Chair, Executive Committee

Breaden Belcher, City of Urbana

Continuum of Care Coordinator

Katie Harmon, LCSW

Executive Committee Members

Terence Alexander
At-Large Member

Angelique Forney
Department of Veteran's Affairs

Lisa Benson
Champaign County Regional
Planning Commission

Laura Lindsey
Courage Connection

Stephanie Burnett
Housing Authority of Champaign
County

Christopher Miliken
Village of Rantoul

Danielle Chynoweth
Cunningham Township
Supervisor's Office

Andy Quarnstrom
City of Champaign Township

John Ruffin
City of Champaign

Special Thanks To....

Beverley Baker, United Way of Champaign County

Angie Bertauski - Pierce, LCSW, Cunningham Children's Home

Leon Bryson, Champaign County Mental Health Board



Mission

The Champaign County Continuum of Service Providers to the Homeless (CSPH) seeks to end homelessness with client-centered services, strategic resource allocation, community engagement, and policy advocacy towards ending homelessness

What is a Continuum of Care?

The US Department of Housing & Urban Development (HUD) designates Continuums of Care across the United States. The CSPH is the Continuum of Care for Champaign County (IL-503). Continuums of Care are responsible for planning and coordinating the local response to homelessness.

The CSPH is composed of representatives from homeless service providers, victim service providers, faith-based organizations, local governments, housing advocates, healthcare providers, non-profits, public housing agencies, as well as individuals with lived experience of homelessness. Together, these community partners provide a system of outreach, engagement, and assessment to ensure that the various needs of individuals and households experiencing homelessness, as well as those at risk of homelessness, are met.

The CSPH is also responsible for coordinating and allocating grant funds through the CoC and Emergency Solutions Grant programs.

Message from the Executive Committee

This Strategic Plan highlights the priorities and goals of the CSPH over the next 3 years, and outlines the strategies that will be undertaken by the CSPH in order to achieve these goals. Ending homelessness in Champaign County requires that every member agency engage with one another in thoughtful, intentional, and strategic planning efforts. This Plan will serve as an essential tool in accomplishing this difficult task.

The CSPH Executive Committee would like to thank the numerous stakeholders that have assisted with the develop of the 3-year Strategic Plan. This effort would not be successful without the input, feedback, expertise, and commitment from all of our community partners.

Permanent Housing

Access to permanent housing is a vital component to ending homelessness in Champaign County. Yet the current stock of permanent housing options, especially permanent supportive housing, is insufficient to meet this growing need in our community. Individuals staying in emergency shelter or other temporary housing interventions will not be able to gain stable, independent living if there are no units available for them.

Over the next 3 years, the CSPH will engage in intentional strategies to increase and maintain the supply of permanent housing options county-wide.

Strategies

1. Increase the number of Permanent Supportive Housing (PSH) vouchers for homeless households with children from 44 to 60 through pursuing additional PSH funding opportunities.*
2. Increase the number of Permanent Supportive Housing (PSH) vouchers for homeless households without children from 67 to 80 through pursuing additional PSH funding opportunities.*
3. Advocate for an increase in low-income housing tax credit (LIHTC) developments through presentations at Champaign City Council, Urbana City Council, and Champaign County Board meetings.*

*Data source: 2023 Housing Inventory Count Report for Champaign County
Continuum of Services Providers to the Homeless

Data Utilization & Quality

The CSPH relies on data from several key sources, including the Homeless Management Information System (HMIS), the annual Point-in-Time Count of homeless individuals and households, and the Housing Inventory Count. This data is an essential tool that enables the CSPH to improve client services, responsibly allocate resources, and evaluate program efficiency and effectiveness.

Specific gaps in data collection and utilization have been identified during the strategic planning process. These gaps will be address by the following strategies.

Strategies

1. Increase overall HMIS bed coverage from 67% to 80% by engaging CSPH member organizations in outreach efforts and HMIS technical support.*
2. Integrate the Coordinated Entry System (CES) List into the Homeless Management Information System (HMIS).
3. Utilize HMIS system performance measure data in HUD and ESG funding competitions as a component in Rating and Ranking Committee decision making.
4. Improve data literacy at the CSPH level.
5. Conduct annual training on HMIS data review and analysis.
6. Provide the CSPH with quarterly data review of HMIS Report Cards.
7. Require CSPH members to provide annual reporting to the CSPH on agency monitoring outcomes.

*Data source: 2023 Housing Inventory Count Report for Champaign County Continuum of Service Providers to the Homeless and 2023 HUD CoC Consolidated Application

Equity

The disproportionate impact of homelessness on people of color and the LGBTQ community cannot be ignored. In Champaign County, African Americans are overrepresented among individuals and households experiencing homelessness. According to the 2023 Point-in-Time count, African Americans make up 63% of those experiencing homelessness, despite making up only 13% of the total population in Champaign County.

The CSPH acknowledges that ending homelessness in Champaign County requires correcting inequitable systems.

Strategies

1. Conduct an annual Racial Equity Analysis of the CSPH.
2. Provide annual trainings to the CSPH on Gender Identity Final Rule, Non-Discrimination, and Diversity, Equity, and Inclusion.
3. Coordinate with community stakeholders to provide targeted outreach to LGBTQ populations that may avoid shelter or traditional outreach method.
4. Enhance advertising of the Coordinated Entry System (CES).
5. Review and update the CSPH Policy on Grievances.
6. Update CSPH Memorandums of Understanding to include awareness and implementation of the CSPH Policies and Procedures Manual.

Landlord Engagement

Ending homelessness in Champaign County will require buy-in and support from private landlords and property owners. The CSPH commits to collaborating with landlords to find available units, create incentive structures for renting to low-income households and individuals experiencing homelessness, and to build lasting relationships between landlords and homeless service providers.

Strategies

1. Implement the Landlord Risk Mitigation Fund pilot program and evaluate projected outcomes.
2. Host yearly CSPH Landlord Focus Groups in order to provide education and obtain feedback on CSPH programs and assist with outreach for new landlords.
3. Establish a yearly CSPH Landlord Appreciation Award to recognize landlords in their collaboration with CSPH programs and dedication to serving homeless households.
4. Explore the possibility of working with landlords to create an inventory of vacant/available units.
5. Continue yearly source of income education and training with CSPH members, tenants, and landlords.

Lived Experience Representation

Feedback and input from those who have experienced homelessness is vital to improving our county-wide systems. The CSPH believes in empowering individuals with lived experience of homelessness to make their voices heard.

The CSPH will take intentional and consistent steps to engage individuals with lived experience in the decision making process, and to provide a meaningful seat at the table for those who want to give back to the community.

Strategies

1. Develop and implement a recruitment and retention plan for people with lived experience of homelessness on the CSPH Executive Committee.
2. Create a position description for CSPH Executive Committee Members with lived experience of homelessness.
3. Explore funding for stipends/compensation for people with lived experience of homelessness to participate on the CSPH Executive Committee.
4. Obtain yearly feedback from people with lived experience of homelessness through:
 - a. Focus Groups.
 - b. CSPH Member Satisfaction Surveys.
 - c. Town Hall Meetings on the state of the local homeless system.
5. Recruit people with lived experience of homelessness to provide testimonials at CSPH meetings on a yearly basis.

CCMHB PY2025 Agency Requests for Funding		PY2024	PY2025	PY24-PY25
<small>Agency</small>	<small>Program</small>	<small>Contract</small>	<small>Request</small>	<small>Contract</small>
CCRPC - Community Services	Homeless Services System Coordination	\$54,281	\$54,281	n/a
	Youth Assessment Center	\$76,350	n/a	\$76,350
CU at Home	Shelter Case Management Program	\$256,700	\$256,700	n/a
CU Early	CU Early	\$77,184	\$80,723	n/a
CC Children's Advocacy Center	Children's Advocacy	\$63,911	n/a	\$63,911
CC Christian Health Center	Mental Health Care at CCCHC	\$33,000	n/a	\$33,000
CC Head Start/Early Head Start	Early Childhood MH Svcs (MH and DD)	\$347,235	\$388,463	n/a
CC Health Care Consumers	CHW Outreach and Benefit Enrollment	\$86,501	n/a	\$86,501
	Justice Involved CHW Services & Benefits	\$90,147	n/a	\$90,147
	Disability Services	\$91,500	\$105,000	n/a
Community Svc Center of Northern C	Resource Connection	\$68,609	n/a	\$68,609
Courage Connection	Courage Connection	\$127,000	\$128,038	n/a
Crisis Nursery	Beyond Blue-Champaign County	\$90,000	n/a	\$90,000
Cunningham Childrens Home	ECHO Housing and Employment Support	\$127,249	\$203,710	n/a
	Families Stronger Together	\$398,092	\$282,139	n/a
DSC	Family Development (DD)	\$656,174	n/a	\$656,174
Don Moyer Boys and Girls Club	C-U CHANGE	\$75,000	\$85,575	' n/a
	CUNC	\$110,000	n/a	' n/a
	Community Coalition Summer Initiatives	\$90,000	\$107,000	' n/a
	Youth and Family Services	\$160,000	n/a	' n/a
East Central IL Refugee Mutual Assist	Family Support & Strengthening	\$62,000	n/a	\$62,000
Family Service of CC	Counseling	\$30,000	n/a	\$30,000
	Self-Help Center	\$28,430	n/a	\$28,930
	Senior Counseling & Advocacy	\$178,386	n/a	\$178,386
FirstFollowers	FirstSteps Community Reentry House	\$39,500	\$69,500	n/a
	Peer Mentoring for Reentry	\$95,000	\$95,000	n/a
GCAP	Advocacy, Care, and Education Services - NEW	n/a	\$65,000	n/a
GROW in Illinois	Peer-Support	\$129,583	\$159,740	n/a
Immigrant Services of CU	Immigrant Mental Health Program	\$90,000	n/a	n/a
Promise Healthcare	Mental Health Services	\$330,000	n/a	\$330,000
	PHC Wellness	\$107,078	n/a	\$107,078
Rape Advocacy, Counseling & Educat	Sexual Trauma Therapy Services	\$140,000	n/a	\$140,000
	Sexual Violence Prevention Education	\$75,000	n/a	\$75,000
Rosecrance Central Illinois	Benefits Case Management	\$80,595	\$84,625	n/a
	Child & Family Services	\$73,500	\$77,175	n/a
	Criminal Justice PSC	\$320,000	\$336,000	n/a
	Crisis Co-Response Team (CCRT)	\$207,948	\$410,000	n/a
	Recovery Home	\$100,000	\$100,000	n/a
	Specialty Courts	\$178,000	\$186,900	n/a
Terrapin Station Sober Living	Recovery Home	\$79,677	\$90,880	n/a
The UP Center of CC	Children, Youth & Families Program	\$190,056	\$190,056	n/a
WIN Recovery	Community Support ReEntry Houses	\$110,000	\$244,342	n/a
	<i>PY25 Requests (23) plus 2 Yr Contracts (16)</i>		\$3,800,847	\$2,116,086
Total (PY24 Awards vs PY25 Requests plus 2 Yr Contracts)		\$5,723,686	\$5,916,933	

I-DD Special Initiatives Funding Requests for PY2025				
July 1, 2024 thru June 30, 2025				
Agency	Program Name	PY24	PY25	Reviewer
<i>Priority: Short Term Supports for People with I/DD</i>				
CCRPC - Community Services	Community Life Short Term Assistance	\$ -	\$232,033	
<i>Priority: Education on I/DD</i>				
<i>Priority: Technology and Training</i>				
<i>Priority: Housing</i>				
TOTAL		\$ -	\$232,033	
PY2024 IDDSI Contracts:				
<i>(under PY24 Priority Categories)</i>				
DSC	Individual and Family Support	\$ 250,000	\$308,000	
PACE, Inc.	Consumer Control in Personal Support	\$ 36,000	\$45,972	



BRIEFING MEMORANDUM

DATE: February 21, 2024
TO: Members, Champaign County Mental Health Board (CCMHB)
FROM: Lynn Canfield, Executive Director
SUBJECT: Application Review Process

Background:

With agency requests for PY2025 funding submitted between December 22, 2023 and February 12, 2024, the review process begins. A list of PY25 funding requests, by agency and program title and amount requested, is attached. The list includes applications for mental health and substance use disorder services and supports which may be funded by the CCMHB, as well as I/DD services which may be funded by the I/DD Special Initiatives (IDDSI) fund or the CCMHB. Review and recommendations for the latter will be coordinated with the Champaign County Developmental Disabilities Board (CCDDB).

Board members and staff are able to view the full submitted applications online at <http://ccmhddbrds.org> using their unique login credentials and with or without assistance from the site's developer. Printed copies of applications are available upon request.

Staff reviews will result in a program summary/analysis for each complete application. While Board discussion of applications is supported by these reviews and along the timeline below, the Board may have questions for applicants at any point in the process, or about elements not addressed by the staff review. Board questions or concerns may be directed to staff at any time or posed during meetings or study sessions. The staff reviews and subsequent allocation recommendations are improved by Board discussion of the process, the quality of requests, and additional information applicants may provide in response to a question.

From the Allocation Process Timeline:

- *March 20* is a regular board meeting during which Board members might have initial questions about funding requests. Agency representatives are encouraged to attend; if not present, questions will be forwarded. This meeting will include other business.
- *March 27* is a study session with the CCDDDB, which may include discussion of relevant issues and/or of requests for I/DD funding.
- *April 10* is the deadline for staff program summaries to be made available to the board and public, posted publicly online as part of the board packet for the following week's meeting.
- *April 17* and *April 24* are a meeting and a study session of the CCMHB, with focus on Board review of agency applications, supported by staff program summaries.
- *May 8* is the staff deadline for recommendations to the board about allocations for Program Year (PY) 2025. A draft decision memorandum, along with board packet for the following week's study session, will be posted publicly online and mailed to Board members.
- *May 15* is a study session, for board discussion of allocations of funding for PY2025.
- *May 22* is a regular meeting, with goal to finalize decisions about allocation of funding for PY2025.
- Following the final board decisions, staff complete contract negotiations in early June to allow time for preparation of contracts, completion of required revisions by agency staff, and full execution so that July payments may be released in a timely fashion.

Expectations and Considerations for the Process:

Throughout the review and decision processes, staff are available to work with board members. These conversations are critical to our program summary process and eventual recommendations. The timeline is intended to support the Board's mission of allocating funds for the benefit of the community and may be modified to allow more or less time. Limitations of the process can be frustrating, so the process .

- A template checklist for (optional) Board use is attached.

- When the staff program summaries/analyses are presented, Board members may have questions for staff or applicant agency staff, to be answered as time allows. While Board questions may be posed during a meeting or in writing afterward, responses should be brief and in direct response to the question.
- Agency representatives should attend specific meetings (April and possibly May) during which their applications will be reviewed.
- The second meeting for Board reviews is just one week prior to the deadline for staff funding recommendations. It can be challenging to incorporate results of follow-up questions in time for publication. As a result, the recommendations memorandum may be revised between the May study session and the May board meeting, or a subsequent board meeting may be required.

CCMHB Application Review Template

Minimal responsiveness:

Y/N concerns/comments

Are services or supports directly related to mental health, substance use disorder, or I/DD?		
Does the application address how its services and supports will improve the quality of life of those with behavioral health conditions or I/DD?		
Does the application include evidence that other possible funding has been identified and explored and found to be unavailable or to have been maximized?		
Does the application demonstrate coordination with providers of similar or related services?		
Has the applicant demonstrated capacity for financial clarity and full eligibility?		

CCMHB Priority Categories: check appropriate

Safety and Crisis Stabilization _____

Healing from Interpersonal Violence _____

Closing the Gaps in Access and Care _____

Thriving Children, Youth, and Families _____

Collaboration with CCDDDB – Young Children and their Families _____

I/DDSI Priority Categories: check appropriate

Short-Term Supports for People with I/DD _____

Education on I/DD _____

Technology and Training _____

Housing _____

Best Value Considerations:

Y/N concerns/comments

Does the program plan narrative reflect or add to CLC work, to engage underserved populations?		
Does the agency address whether and how rural residents may use the program?		
Are inclusion and anti-stigma addressed, including at the individual level?		
Are measurable, meaningful outcomes included?		
Is an evidence-based, evidence-informed, promising, or innovating approach included?		
Are staff credentials/specialized training identified?		
Are other resources identified and leveraged?		
Does a Person Centered Plan relate to what people indicate they want/need?		
Does the application include planning for continuation during a public health emergency?		
Are virtual supports and trainings described?		
Is there a clear connection between budget and program?		



DECISION MEMORANDUM

DATE: February 21, 2024
TO: Champaign County Mental Health Board (CCMHB)
FROM: Lynn Canfield, Executive Director
SUBJECT: Revised Travel and Business Expense Policy for CCMHB-CCDDB

Background:

The Champaign County Mental Health Board (CCMHB) was established and funded by referendum in 1972, through the [Illinois Community Mental Health Act \(405 ILCS 20/\)](#) and the Champaign County Board for the Care and Treatment of Persons with a Developmental Disability (CCDDB) in 2004, through what is now the [Illinois Community Care for Persons with Developmental Disabilities Act \(50 ILCS 835/\)](#). The CCMHB and CCDDB have an [Intergovernmental Agreement](#) which defines, among other things, the sharing of oversight and costs of administration of the funds under their control.

The CCMHB has the authority “to employ, establish compensation for, and set policies for its personnel, including legal counsel, as may be necessary to carry out the purposes of this Act and prescribe the duties thereof.” Under this explicit authority, the Board has established policies which align with those of Champaign County. Currently in force are a [Personnel Policy last revised and approved in 2018](#), a [Travel Policy adopted in 2019](#), and “Funding Guidelines” for each of the [CCMHB](#) and [CCDDB](#), which serve as purchasing policies.

DRAFT Revisions:

“Travel Regulations” for CCMHB and CCDDB were adopted in 2019. Since that time, changes have been made to the Champaign County Travel and Business Expense Policy, Champaign County Credit Card Policy, and the accounting system in use by the County. Following input from CCDDB-CCMHB staff, I discussed new components with the Auditor’s Office staff, County Executive, and State’s Attorney’s Office Civil Division Chief. The revisions suggested here are intended to align the policy more closely with applicable standards and rules, either by incorporating similar details or referencing those authorities.

The DRAFT revised “Travel and Business Expense Policy” is attached for review and approval by the board. Adoption will require approval by both boards. If one board proposes changes to the draft, a subsequent revision incorporating those changes will be presented to the other board.

Language to be deleted is shown with strikethroughs and highlighted, along with language to be added. If approved by both Boards, deletions will be completed, and highlights will be removed. The final version of the policy will be posted publicly with existing policy specific to the CCMHB and CCDDDB.

The Personnel Policy may also be revised after new employment law has been clarified, and to continue alignment with the Personnel Policy of Champaign County. I will continue to seek guidance about the changes in law from our state trade association, the State’s Attorney’s Office Civil Division, and the County’s Director of Administration.

Decision Section:

Motion to approve the attached revised “Travel and Business Expense Policy for Champaign County Mental Health Board and Champaign County Developmental Disabilities Board.”

- _____ Approved
- _____ Denied
- _____ Modified
- _____ Additional Information Needed

DRAFT

**TRAVEL REGULATIONS AND BUSINESS EXPENSE POLICY FOR
CHAMPAIGN COUNTY MENTAL HEALTH BOARD AND
CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD
CHAMPAIGN COUNTY, ILLINOIS**

ARTICLE I. APPLICABILITY AND POLICY

APPLICABILITY: ~~These Travel Regulations apply~~ This policy applies to all employees and appointed board members of the Champaign County Mental Health Board (CCMHB) and the Champaign County Board for the Care and Treatment of Persons with a Developmental Disability, also referred to as the Champaign County Developmental Disabilities Board (CCDDB). ~~These regulations do~~ The policy does not apply to members of advisory boards or committees, or other persons who are not employed by the CCMHB or CCDDB, except as provided in Article X, A and B. Appropriations for travel must be in the appropriate budget prior to travel.

Established by referendum in 1972, through the Illinois Community Mental Health Act (405 ILCS 20/3e), the CCMHB has the authority “to employ, establish compensation for, and set policies for its personnel, including legal counsel, as may be necessary to carry out the purposes of this Act and prescribe the duties thereof.” The CCMHB and CCDDB have an [Intergovernmental Agreement](#) which defines the sharing of oversight and costs of administration of the funds under their control.

The following provisions fulfill these obligations and align with the [Champaign County Travel & Business Expense Policy](#), ~~Illinois Travel Regulations~~ which was revised during 2022 and contains sample forms and guidance. The CCMHB and CCDDB and County policies are meant to comply with legal and regulatory requirements of the Internal Revenue Service (IRS) and other federal and state laws regarding travel and business expenses, including the consideration of taxability to employees and documentation standards. Updates may be made to these policies as IRS or other relevant standards change.

PURPOSE: The purpose of ~~the Regulations~~ this policy is to ensure that the ~~Champaign County Mental Health Board (CCMHB)~~ and ~~Champaign County Developmental Disabilities Board (CCDDB)~~’s appointed officials and employees who travel on official business will be treated fairly and reimbursed at rates which are reasonable, consistent with actual, necessary costs, and which will ensure the promotion of economy in County government. The purpose is not to create any additional source of income beyond the Official’s or Employee’s compensation. Reimbursement from ~~CCMHB or CCDDB~~ ~~Champaign County Mental Health Board or Champaign County Developmental Disabilities Board~~ funds for entertainment expenses is not allowed for any Officials or Employees.

EFFECTIVE DATE: These Regulations were approved and adopted by both boards on October 23, 2019 and revised on February 21, 2024.

ARTICLE II. AUTHORITY TO TRAVEL

- A. The Champaign County Mental Health Board and Champaign County Developmental Disabilities Board, through their budgets, shall be responsible for maintaining control of travel for officials and employees which will provide for the efficient and economical conduct of CCMHB and CCDDDB business, both within and outside the County.
- B. Appropriation for trips planned during the budget year shall be obtained as part of the approved CCMHB and CCDDDB budgets. Additional appropriations may be added by budget amendment, subject to CCMHB/CCDDDB and Champaign County Board approval or by budget transfer. Transfers within the same category are allowed.
- C. All travel shall be approved by a Board Officer or the Executive Director, prior to the beginning of travel. Said approval may be oral, but where requested, same can be in writing.
- D. The Champaign County Auditor may request justification for items they do not consider "necessary or reasonable." If there is disagreement regarding an item, approval may be sought from Board Officers, one per board, or if they choose, from the full boards during regular business meetings. To avoid such potential disagreement, unusual travel expenses should be discussed in advance or as early as possible, acknowledging the time-sensitive nature of travel reimbursement under IRS rules.
- E. As a courtesy, summary reports of travel for Conferences and Instruction and Schooling may be reported to the Executive Director, or in the case of travel of the Executive Director, to the CCMHB and CCDDDB. Such summary reports are not a requirement for reimbursement of expenses.

ARTICLE III. ALLOWABLE TRANSPORTATION EXPENSES

A. Governing Regulations

- 1. All travel shall be by the most direct route.
- 2. All travel shall be by the most economical mode of transportation available, considering travel, time, costs, and work requirements. The following will be considered in determining lowest cost:
 - i. Costs of employee time spent in travel;

- ii. Travel reimbursement to and from airports or other public transportation hubs;
- iii. Parking fees.

B. Use of Public Transportation

1. The full cost of public transportation is recoverable if it is the chosen mode of transportation in view of Article III; A, 1 and 2.

C. Use of Personal Vehicle

1. When the use of a privately-owned vehicle is necessary or desirable in consideration of the CCMHB and CCDDDB travel policy and expenditures, it may be used at the reimbursement rate given in the current year IRS provision for determination of mileage for business expenses.
2. When the use of public transportation is a reasonable alternative to the use of a personal vehicle, the mileage payment shall not exceed the cost of travel by public transportation.
3. Mileage will be payable to only one of two or more individuals traveling in the same vehicle. The names of all travelers shall be listed on the travel voucher, along with a travel log that indicates date, purpose of trip, and total mileage.
4. No mileage payments are allowed for employees to attend CCMHB or CCDDDB meetings which are held in the same building as staff offices. Members and Officers of the CCMHB or CCDDDB are allowed reimbursement for expenses related to fulfilling their duties as Board members, consistent with state Statute, "for payment for the ordinary and contingent expenses of the board."

D. Fly Local Policy

1. When making air travel decisions, consideration ~~will always be first may be~~ given to flying in and out of Willard Airport (CMI).
2. In determination of the overall expense of air travel on behalf of the CCMHB and CCDDDB, the following will all be considered in making air travel decisions:
 - i. Costs of employee time spent in travel;
 - ii. Travel reimbursement to another airport;
 - iii. Parking fees;
 - iv. Time savings of getting through security at CMI versus other airports.

ARTICLE IV. ALLOWABLE EXPENSES

A. Meal Expense

1. When traveling outside Champaign County, reimbursement for meals and tips shall be allowed, in accordance with Internal Revenue Service per diem meal allowances as published annually for all cities within the continental United States. On a 'travel day,' the per diem rates are based on the destination rather than the location in which the meal was purchased.

~~In January~~ Annually, the Auditor's Office will provide staff with a chart of the ~~breakfast, lunch, and dinner per diem and meal~~ reimbursement allowed within each meal per diem category for the calendar year.

Receipts for individual meals need not be submitted (unless charged to a county credit card), but a travel log must be submitted in accordance with IRS regulations, which substantiates the business purpose (meeting type, seminar, or conference title), the travel dates, the applicable meals to be reimbursed for each day, and the place (city). ~~The Champaign County Travel & Business Expense Policy defines Overnight Travel vs. Daytime Travel, including distance from home to qualify as Overnight and times of departure and return used to determine eligible meals, along with limits on tips for meals, drivers, baggage handlers, and hotel cleaning.~~

2. Meals and tips will not be reimbursed if the cost of meals for seminars or official meetings is included in the registration fee. A copy of the meeting brochure should be submitted with the travel log at the time of request for reimbursement.
3. Within Champaign County, meals and tips may be reimbursed for Officials and Employees attending meetings, conferences, ~~workshops, trainings,~~ and seminars, if ~~the~~ attendance ~~at the meeting, conference, or seminar~~ is required by the Board Officer(s) or Executive Director, and if the meeting, conference, or seminar includes a meal for which the employee is expected to pay. The same limits apply as noted in Article IV, Section A, Items 1 and 2.
4. Alcoholic beverages are excluded from reimbursement.
5. Any exceptions to the above shall be presented in a letter to the Board Officers and Executive Director for approval.

B. Lodging

1. Actual lodging expense will be reimbursed, with the understanding that:
 - a. The person traveling will always seek, and use, when available, the “government economy” room rate offered by the hotel.
 - b. When the “government economy” rate is not available, and a convention is the reason for the trip, the person will be reimbursed only in terms of the lowest two levels of convention lodging rates, unless such accommodations are not available to the person making the trip.
2. Receipts are required to be submitted with travel vouchers to support accommodation expenses claimed.

ARTICLE V. ALLOWABLE MISCELLANEOUS EXPENSES

- A. The following are items that may be reimbursed by the CCMHB and CCDDDB under miscellaneous expenses, if authorized by the Executive Director:
 1. Taxicab fares or rideshare costs (where a hotel limousine is available, it is to be used).
 2. Limousine fares, i.e. hotel limousine.
 3. City transit (if used instead of taxicab, rideshare, or limousine).
 4. Parking fees.
 5. Bridge, road, and tunnel tolls.
 6. Registration fees.
 7. Storage of baggage.
 8. Hire of room for official business (when appropriate).
 9. Car rentals (when appropriate).
 10. Tips for parking attendants and baggage handling.
 11. Internet access, if required for work activities and not provided with cost of hotel or conference.
- B. Any miscellaneous expense OVER \$20.00 shall be accompanied by a receipt.

ARTICLE VI. EXCEPTIONS TO TRAVEL REGULATIONS

- A. Any Exceptions
 1. Any exception to the above regulations - whether it is an estimate of the cost of travel, meals, or lodging if expenses have not been incurred or a receipt of the cost of the travel, meals, or lodging if the expenses have

already been incurred - shall be presented in a letter submitted to the Board Officers and Executive Director for approval.

ARTICLE VII. APPROVAL OF TRAVEL EXPENSES FOR MEMBERS OF THE CHAMPAIGN COUNTY MENTAL HEALTH BOARD AND CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD

- A. Approval of expenses. Expenses for travel, meals, and lodging of any member of the CCMHB or CCDDDB may be approved by an Officer of the respective Board.
- B. Documentation of expenses. Before an expense for travel, meals, or lodging may be approved for any member of either Board, the following minimum documentation must first be submitted, in writing, to the Board Officers and Executive Director:
 - a. An estimate of the cost of travel, meals, or lodging if expenses have not been incurred, or a receipt of the cost of the travel, meals, or lodging if the expenses have already been incurred;
 - b. The name of the individual who received or is requesting the travel, meal, or lodging expense; and
 - c. The date or dates and nature of the official business in which the travel, meal, or lodging expense was or will be expended.
- C. All documents and information submitted under this Section are public records subject to disclosure under the Freedom of Information Act.

ARTICLE VIII. PREPARATION OF A TRAVEL VOUCHER

- A. All claims for the reimbursement of traveling expenditures shall be submitted within sixty (60) days of ~~the last date of travel~~ incurring the expense, on a CCMHB/CCDDDB voucher and shall be itemized in accordance with the regulations. If an employee or board member is unable to meet this deadline, earliest possible submission will ensure accurate and timely reimbursement, and the payment will be treated as income, per IRS rule. Sample reimbursement requests forms are provided in the [Champaign County Travel and Business Expense Policy](#).
- B. Each year, there shall be an exception period to the sixty-day standard for submission of travel receipts with regard to travel occurring up to December 31st, the last day of the fiscal year. All requests for reimbursement of travel expenses incurred up to December 31st of each year should be submitted to the Auditor's Office by the deadline established by the Auditor for submission of payments to allow payment out of the appropriate fiscal year expenditure budget. If the completed voucher is not submitted in that time frame, the Auditor's Office will not pay the reimbursement.

- C. In all instances, travel vouchers shall be supported by receipts for public transportation, lodging, and all other miscellaneous items in excess, individually, of \$20.00.
- D. Individuals submitting travel vouchers are personally responsible for the accuracy and propriety of said vouchers. Any misrepresentation shall be grounds for disciplinary or legal action.
- E. In order to avoid unnecessary paperwork, cash advances are to be issued for travel only when the trip is outside Champaign County and involves an overnight stay; otherwise reimbursements for travel shall be made through the accounts payable system and not by issuing advances.

ARTICLE IX. OTHER EXPENSE GUIDELINES

- A. Items Billed Directly. No requests for reimbursement shall be made for items of expenditure, in connection with travel, that are billed directly to the CCMHB/CCDDB. Travel expense items billed to a credit card should accompany an appropriately signed and completed voucher for reimbursement.
- B. Business Meals & Expenses. Business meals are not often appropriate to the nature of the Boards' business; approval should be obtained prior to the expense being incurred. If approved, the cost of the Board member's or employee's meal is subject to meal allowance limitations, but the cost of a guest's meal is not.

With prior approval, business breakfasts, lunches and dinners shall:

- a. Be in accord with IRS per diem meal allowances as published annually, for county employees.
 - b. Have documentation of the nature of the business and expenses incurred, attached to the reimbursement voucher submitted.
- C. All reimbursement is subject to budget limitations.
 - D. With prior approval, reimbursement is allowed for the purchase of refreshments or meals for meetings, conferences, workshops, community events, trainings, and seminars hosted by the CCMHB or CCDDB. However, every effort should be made to complete such purchases in advance rather than through reimbursement to staff or Board members.
 - E. Reimbursement will be made for travel expenses of job applicants while in Champaign County for interviewing purposes. This can include transportation, hotel, meals, and other allowable expenses. Total expenses are set by the Board

Officers or designees for each job search, but other County limitations will not apply. Job applicants should be advised in advance that the Internal Revenue Service requires that we have documentation for reimbursed expenses.

A Search Committee may invite employees, CCMHB/CCDDB members, and other public local officials to eat meals with or attend receptions for job applicants, subject to the total search expense limitation. Specific meal allowances per person will not apply to such meals.

ARTICLE X. PROSPECT AND APPOINTEE TRAVEL

- A. Upon the request of the CCMHB and CCDDB, a prospect for a position may be reimbursed for reasonable travel expenses incurred in coming to CCMHB and CCDDB offices or meeting rooms for interviews.
- B. Upon request of the CCMHB and CCDDB to travel to the County to conduct official business prior to employment, an individual appointed by the CCMHB/CCDDB or the County to an authorized position may be reimbursed for travel expenses, within the reimbursement guidelines of this policy.

ARTICLE XI. CREDIT CARDS

A credit card may be issued to the CCMHB/CCDDB Executive Director or designee for the efficient operation of the department in regard to charging and payment of business expenses including air fares, lodging, car rental, hotels, other ground transportation, meals, and other miscellaneous expenses that cannot be conveniently paid for by other means. Regulations on the use of credit cards issued by Champaign County government are defined in [Champaign County Credit Card Policy](#) ~~Champaign County Travel~~ [Regulations](#), where “department” includes the CCMHB/CCDDB staff, and “department head” includes the Executive Director of the CCMHB/CCDDB:

- The credit card should not be used if there is an alternative form of purchase.
- Credit card purchases comply with CCMHB-CCDDB, County, State, and Federal rules.
- Charges shall not be made to the credit card which are not covered by sufficient appropriation in CCMHB and CCDDB budgets.
- Itemized receipts for merchandise or services purchased must be obtained for reporting of the expenditure.
- Use of personal credit cards for business purchases is discouraged, other than those related to official CCMHB-CCDDB travel. Exceptions should be approved in advance by the Executive Director.
- The full [Champaign County Credit Card Policy](#) is posted on the County site.

~~A. "ELIGIBILITY—Champaign County business credit cards may be issued to department heads, for allowable use by that department.~~

~~B. "POLICY—Champaign County credit cards are issued for the convenience of department heads and their designees. Champaign County credit cards are for business related purchases only.~~

~~C. "PROCEDURES~~

~~1. Purchasing Limits—All Champaign County departments issued credit cards, are authorized to utilize Champaign County business credit cards for purchases of up to \$5,000 for travel arrangements in compliance with the Champaign County Travel Policy. Purchases of all other goods and/or services, up to \$5,000, that can be made more conveniently through the use of the credit card are also authorized if made in compliance with the Champaign County Purchasing Policy.~~

~~2. Tax Exempt Status—Champaign County Department Heads are also required to ensure that vendors are made aware of and provided with Champaign County tax exemption information whenever applicable.~~

~~3. Receipts—Receipts for all purchases made on Champaign County business credit cards are to be submitted to the Department Head or his/her designee as soon as practicable after the charge is made, and receipts for all purchases made on Champaign County business credit cards are to be submitted to the Auditor's Office with the monthly payment requisition for reconciliation with account statements.~~

~~4. Examples of Allowable Use—Champaign County business credit cards may be used for, but not limited to the following:~~

~~i. Hotel expenses~~

~~ii. Conference Registration~~

~~iii. Business meals~~

~~iv. Car rentals and fuel~~

~~v. Supplies and equipment which can be more conveniently purchased through a credit card and whereby tax exempt purchases can be accomplished."~~

ARTICLE XII. ADVISORY BOARDS AND COMMITTEES

A. Board committees having a budget included as part of the CCMHB or CCDDDB operating expense may be entitled to include a travel item in their budgets, subject to revenue limitations. Members of such committees shall be reimbursed for approved travel expenses in accordance with the provisions contained in these regulations.

B. Members of advisory boards, committees, or other groups of private citizens which have no board, committee, or group-budget subject to CCMHB or CCDDDB support are not covered by these regulations and shall not be reimbursed for travel expenses by the CCMHB or CCDDDB unless specifically authorized by the

CCMHB or CCDDDB, by the recommendation of the respective Board Officer(s) and Executive Director.

ARTICLE XIII. FOR CHAMPAIGN COUNTY MENTAL HEALTH BOARD AND CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD MEMBERS ONLY

- A. Members and Officers of the CCMHB and CCDDDB are allowed mileage payments to attend committee meetings, subcommittee meetings, and any other meetings they attend in fulfilling their duties.

ARTICLE XIV. APPROPRIATE BUDGET LINE ITEMS FOR TRAVEL AND BUSINESS EXPENSES

The following line items are to be used for the charging of travel expenses. The proper account should be used for travel-related expenses, based on the descriptions below Champaign County Chart of Accounts and Budget Director and Auditor's Office efforts to align fully with standards set by the Governmental Accounting Standards Board. As the Chart of Accounts is revised, the appropriate budget line item for each expense will be used. Per CCDDDB and CCMHB approved budgets, this may include: Books, Periodicals, and Manual; Food Non-Travel; Employee Development/Recognition; Travel Costs; Public Relations; Conferences and Training (Employee Only); Training Programs (Non-Employee), which includes for Board members; and similar. Budget transfers may be necessary, to conform to the Chart of Accounts, incorporate advice of County Officials, and fulfill the CCDDDB and/or CCMHB goals.

- A. ~~533.12 JOB-REQUIRED TRAVEL~~ Reimbursement will be made for travel expenses as a result of performing mandatory, job-required duties. Mileage will be paid for the use of personal vehicles for business trips inside the County when such trips are a normal part of getting the job done.
- B. Reimbursement may be made for trips outside the County which are required by the individual's job. This can include mileage, public transportation, meals, hotel, registration and other expenses as allowed by the travel policy.
- C. ~~533.95 CONFERENCE & SCHOOLING~~ Reimbursement may be made for travel expenses related to attending a conference, seminar, or workshop which employees have the option to attend. This can include mileage, public transportation, meals, hotel, registration, and other expenses as allowed by the travel policy.
- D. Reimbursement may be made for expenses (registration/tuition, books) incurred by an employee while attending educational courses for the improvement of their job performance. If the approved course is out of the County, other allowable expenses may be reimbursed: transportation, hotel, and meals. All such expenses should be charged to the appropriate expense line 533.95. Some employees may

be required to attend classes or workshops in order to maintain their job status. Employees generally have the option to attend courses from a list of several. ~~This is properly considered schooling and should NOT be charged to 533.12 Job Required Travel.~~

- E. Pursuant to their Strategic Plan goals and annual Allocation Priorities, the CCDDDB and/or CCMHB may host trainings, workshops, and similar for non-employees. Board members may also attend relevant trainings and conferences. These may be budgeted separately from employee conferences and trainings, but reported as one, depending on Chart of Accounts specifications.

NOTE: Restrictions set forth in ~~the Travel Regulations~~ ~~this policy~~ apply.

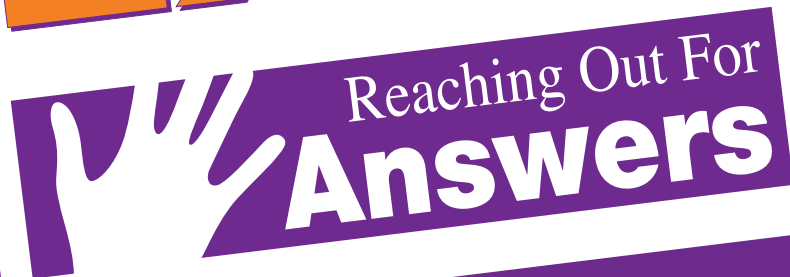
ARTICLE XV. MISUSE OF CHAMPAIGN COUNTY MENTAL HEALTH BOARD AND CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD TRAVEL ~~AND BUSINESS EXPENSE~~ POLICY

Any misrepresentation or misuse of this policy shall be grounds for disciplinary and/or criminal or civil liability.

Adopted October 23, 2019 ~~and revised February 21, 2024.~~

¡Viene en este Otoño!
¡15° Anual!

**DISABILITY
RESOURCE
EXPO**



Sábado 26 de Octubre del 2024
11 am – 4 pm

Market Place Mall

2000 N Neil St, Champaign, IL 61820

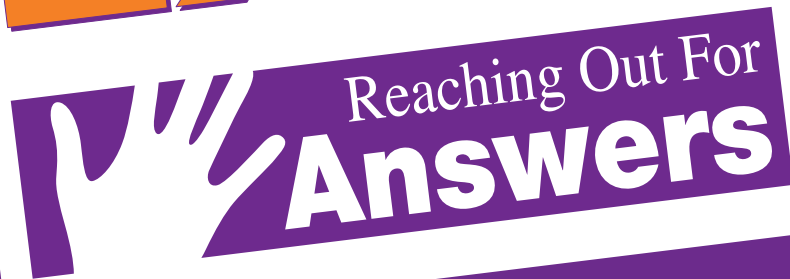
¡Un evento familiar!

Un proyecto de las Juntas de Salud Mental y Discapacidades del Desarrollo del Condado de Champaign

www.disabilityresourceexpo.org

Coming this Fall! 15th Annual!

**DISABILITY
RESOURCE
EXPO**



Saturday, October 26, 2024
11 am – 4 pm

Market Place Mall
2000 N Neil St, Champaign, IL 61820

A Family Friendly Event!

A project of the Champaign County Mental Health and Developmental Disabilities Boards

www.disabilityresourceexpo.org

MAJOR PROJECT TITLE

 disability Resource Expo

PROJECT TITLE

 DisExpo disability Resource Expo
 BEGINNING BALANCE .00

FUNDING SOURCES	TITLE	AMOUNT
DisExpo -MISC REV	-OtherMisc -	-11,239.00
	Sponsorships/Exhibitor Fees	-11,239.00
	FUNDING SOURCE TOTAL	-11,239.00

EXPENSE STRINGS	TITLE	AMOUNT
DisExpo -COMM	-OPER SUPP -	2,233.94
DisExpo -COMM	-STA PRINT -	3,959.68
DisExpo -COMM	-Uniform -	703.50
DisExpo -SERVICES	-JOB REQ TRV -	136.05
DisExpo -SERVICES	-LEGAL ADV -	7,468.50
DisExpo -PR	Advertising/Marketing	631.20
DisExpo -SERVICES	-PROF SVC -	52,971.25
DisExpo -SERVICES	-Rent	5,560.00
	EXPENSE TOTAL	73,664.12

ENDING BALANCE 62,425.12

***** TOTALS

BEGINNING BALANCE	.00
FUNDING SOURCE	-11,239.00
EXPENSE	73,664.12
ENDING BALANCE	62,425.12

REPORT TOTAL: 62,425.12

** END OF REPORT - Generated by Chris M. Wilson **

PY2024
2nd Quarter
Program Service Activity
Reports

For the Champaign County Mental Health Board and
Developmental Disabilities Board



Quarterly Program Activity / Consumer Service Report

Agency: Champaign County Children's Advocacy Center

Program: Champaign County Children's Advocacy Cen Period Second Quarter PY24

Submitted 01/09/2024 by K MAY

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	170	40	130	
Quarterly Data (NEW Clients)	0	37	5	32	
Continuing from Last Year (Q1 Only)					

Comments:



Quarterly Program Activity / Consumer Service Report

Agency: **Champaign County Head Start/Early Head Start MHB**

Program: **Early Childhood Mental Health Svcs Period Second Quarter PY24**

Submitted **01/26/2024** by **JSPAINMHB**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	5	3000	380	80	12
Quarterly Data (NEW Clients)	3	373	188	13	8
Continuing from Last Year (Q1 Only)					

Comments:



Quarterly Program Activity / Consumer Service Report

Agency: **Champaign County Health Care Consumers**

Program: **CHW Outreach and Benefit Enrollment Period Second Quarter PY24**

Submitted **01/25/2024** by **CLAUDIALENNHOFF**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	780	25	160	6
Quarterly Data (NEW Clients)	6	126	8	31	2
Continuing from Last Year (Q1 Only)					

Comments:

October through December saw the start of Open Enrollment period for the ACA Marketplace. While some clients qualified for the ACA plans with subsidies, others ended up being enrolled in Medicaid. This was also the Open Enrollment period for Medicare plans.



Quarterly Program Activity / Consumer Service Report

Agency: **Champaign County Health Care Consumers**

Program: **Disability Application Services** Period **Second Quarter PY24**

Submitted **01/25/2024** by **CLAUDIALENNHOFF**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	4	700	5	37	8
Quarterly Data (NEW Clients)	4	373	3	11	6
Continuing from Last Year (Q1 Only)					

Comments:

We have taken on 11 new clients in this quarter, and they are all at various stages of the disability application process. We continue to work with 13 previous clients, waiting for decisions from the Social Security Administration. And we have had two clients from the previous quarter approved for disability! Some clients who are very seriously mentally ill are very challenging to work with - they tend not to keep appointments and they are often very distrustful of "authority" figures, including physicians, law enforcement, personnel at Social Security, etc. And if they do not have a Power of Attorney available to sign documents for them, it can be very challenging to get their medical records released, which is crucial for the disability application process. While our staff are SOAR trained, the local Social Security Administration office does not recognize the SOAR methodology, so it is not helpful, even with these clients. In addition, using the SOAR method delays the initial date of benefits for the clients, so it is better for the clients if we use the traditional route of applying for disability. We are also having significant problems with the local Social Security office and the U.S. Postal Service, where mail is not arriving at the SSA office, and also where the SSA office is claiming to not have received clients' paperwork, including paperwork submitted in person. We know how to deal with most of this - we have physical copies that we can re-deliver to the local office. There are so many barriers that make everything so much harder for an already challenging and cruel process.

The non-treatment plan clients are individuals who are actually already drawing Social Security and are not eligible for other Social Security related benefits.



Quarterly Program Activity / Consumer Service Report

Agency: **Champaign County Health Care Consumers**

Program: **Justice Involved CHW Services & Benefits Period Second Quarter PY24**

Submitted 01/25/2024 by **CLAUDIALENNHOFF**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	200	25	75	10
Quarterly Data (NEW Clients)	5	57	8	24	2
Continuing from Last Year (Q1 Only)					

Comments:

October through December months were a little bit challenging with times that we could not get into the jail for one reason or another. However, we are happy to report that we continue to receive referrals by the Rosecrance staff member in the jail, as well from the jail itself. When Chris is able to get into the jail, he meets with clients in person. Otherwise, he corresponds with staff over email or by phone. Now that CCHCC has been teaching the Pregnancy and Parenting class to the female inmates at the Jail, we are able to bring Chris into the class on occasion to introduce himself and let the women inmates know about the services that Chris can provide. This has resulted in an increase in the number of female inmates we have been serving through this program. Several of the people in the jail have been adjudicated to prison and are just awaiting transfer. In those cases, they are not eligible for Medicaid or SNAP benefits, once they have been adjudicated, regardless of their location. However, they often ask Chris to help their family members, so we get referrals from the would-be clients. However, unless those individuals are JI, they are not reflected in these numbers posted here. They are served through CCHCC regular program and by a different staff member.



Mental Health Board

Quarterly Program Activity / Consumer Service Report

Agency: CCRPC - Community Services

Program: Homeless Services System Coordination Period Second Quarter PY24

Submitted 01/16/2024 by KHARMON@CCRPC.ORG

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	26	40	0	50	
Quarterly Data (NEW Clients)	10	25	0	7	
Continuing from Last Year (Q1 Only)					

Comments:

Date	Community Service Event (CSE)	Service Contacts (SC)	Unduplicated	Details
10/3/2023	Homeless Services Summit	15		Collaboration with the United Way to Review Homeless Services Gaps and CSPH Strategic Plan.
10/10/2023	Point-in-Time Subcommittee Meeting	4		CTSO, Strides, Person with Lived Experience, VA
11/2/2023	CoC Coordinator Meeting with Courage Connection (Laura Lindsey)		1	Meeting to discuss Courage Connection participation in CSPH Executive Committee.
11/9/2023	CoC Coordinator Meeting with UIUC - Office of the Dean of Students (Marnita Harris)		1	Provided information on the PIT Count.
11/14/2023	Point-in-Time Subcommittee Meeting	0		
11/27/2023	CoC Coordinator Meeting with Terry Townsend (community member).		1	Provided information on the PIT Count and reviewed 2023 PIT Data.
11/27/2023	CoC Coordinator Meeting with Damen Rowell (community member).		1	Provided information about CSPH for membership.
11/30/2023	CoC Coordinator Interview with CU Citizen's Access.		1	Provided information on the PIT Count.
12/14/2023	CoC Coordinator Meeting with Friend in Me (Marco Price)		1	Provided information about CSPH for membership.
12/19/2023	Point-in-Time Subcommittee Meeting	0		



Quarterly Program Activity / Consumer Service Report

Agency: CCRPC - Community Services

Program: YAC (Companion Proposal) Period Second Quarter PY24

Submitted 01/25/2024 by JMCCANN

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	70	60	150	100	25
Quarterly Data (NEW Clients)	11	24	25	9	7
Continuing from Last Year (Q1 Only)					

Comments:

During quarter two of PY24 referrals to the Youth Assessment Center increased significantly from 46 referrals in quarter one to 111 referrals in quarter two. Of 111 referrals, 25 were ineligible due to court involvement, not residing in Champaign County, or exceeding the age limit for program eligibility. Engagement has improved with 41 new clients successfully engaging. Additionally, there were 15 clients carried over who have continued engagement, bringing the rate of those engaged to 50% or a 13% increase from last quarter.

During quarter 2, Youth Assessment Center leadership met with the Peer Support Alliance to formulate and fine tune shared service agreements and coordination in a mutual effort to strengthen the partnership and client linkage between both program services. The alliance has begun providing group programming at the Youth Assessment Center, in an attempt to provide additional support to youth clients.

Partnerships with referring providers, such as the Alliance and others, allow the YAC to wrap around youth clients dealing with challenging behaviors such as domestic battery or mob action. Trenton for example, is a YAC client who entered services due to a repeat referral from police for mob action. Trenton had previously been referred to YAC after an incident of domestic battery. This youth's YASI screening indicated that he was highly likely to reoffend, due to mental health issues, as well as his legal history and past violent behavior. Thankfully, with participation in YAC services, these behaviors were able to be reflected upon and changes made.

As Trenton worked through the YAC program, he developed supports in the community and his strengths changed both anecdotally as well as on the YASI screening from moderate to high, as he adapted the changes to his life. Trenton made strides during his services at the YAC, becoming more open about issues at home, as well as his own lack of self-esteem.

Through a trusting relationship with reflective conversation, accountability and support, Trenton ultimately became open to much needed services in the community, such as individual mental health counseling. As his case manager worked to set goals with him, Trenton was able to see how his current behavior will not allow him to achieve the important goals he had identified for himself and how some of his thoughts were detrimental to his overall goals.

In October, Trenton successfully completed his station adjustment. It is the hope of the YAC staff that with the tools to

reflect on and understand his own behavior, Trenton will continue forward attending counseling and other necessary steps, toward a productive future.



Quarterly Program Activity / Consumer Service Report
 Agency: **Champaign County Christian Health Center**
 Program: **Mental Health Care at CCCHC** Period **Second Quarter PY24**
 Submitted **01/25/2024** by **JTRASK**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	800	500	200	100
Quarterly Data (NEW Clients)	2	319	142	4	62
Continuing from Last Year (Q1 Only)					

Comments:

Our numbers did not increase much on TPC as we are effecting ways to get more mental health patients through the door or bring mental healthcare to them.

The other numbers increased not as dramatically as it appears as a misinterpretation of numbers for Quarter 1 led to reporting less people than were actually reached.



Quarterly Program Activity / Consumer Service Report

Agency: **Courage Connection**

Program: **Courage Connection Period Second Quarter PY24**

Submitted **01/18/2024** by **LLINDSEY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	150	700	200	750	
Quarterly Data (NEW Clients)	58	192	33	122	
Continuing from Last Year (Q1 Only)					

Comments:

9 individuals received 16.50 hours of Individual Therapy in our Counseling & Therapy program.

65 individuals received 80.50 hours of In-Person Counseling from our Counseling & Therapy program.

17 clients received 31 hours of Telephone Counseling from our Counseling & Therapy program.



Mental Health Board

Quarterly Program Activity / Consumer Service Report

Agency: **Crisis Nursery**

Program: **Beyond Blue Champaign County** Period **Second Quarter PY24**

Submitted **01/26/2024** by **CRISISNURSERY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	86	380	70	30	925
Quarterly Data (NEW Clients)	54	65	10	3	56.5
Continuing from Last Year (Q1 Only)					

Comments:

Successes:

Family Specialist, Sophie Marick, and Strong Families Coordinator, Hannah Hensley, both discuss the benefit of utilizing the Mothers and Babies curriculum with Beyond Blue mothers:

One success that I encountered this quarter was working through the idea of mindfulness meditation with a mom, which is present within the sessions of our curriculum. She had previously been against the idea of meditation, and was not convinced that it would work for her. We explored the idea of mindfulness meditation and what ideas she had surrounding meditation practices that led her to believe it would not work for her. She opened up that she had always thought that meditation included shutting off your thoughts, and since she has ADHD, she is unable to do that. We talked more about how mindfulness meditation is different, and simply involves slowing down and noticing your thoughts, feelings, and body without judgement. She was much more open to this form of stress reduction after talking about it more, and to mindfulness techniques in general. We will continue to practice this in our visits and reflect on any changes that have occurred by using these techniques and what impact it has on her mental health and relationships. ~ Sophie Marick, Family Specialist

While reflecting on my time of delivering Beyond Blue services during the last quarter, I think of how effective the Mothers and Babies curriculum is for addressing postpartum depression with moms, how receptive the moms have been with the topics covered and their high participation. During my home visits, moms have been active participants in the discussions, activities, and reading the informational handouts. The activities and handouts from the curriculum that I've noticed are most enjoyed by moms are mindfulness practice. Mindfulness is an essential topic that's covered throughout and describes the importance of practicing mindfulness to decrease stress and increase positive mood. I have heard from multiple moms throughout my time of facilitating these visits that the mindfulness practice activities are "calming" and when they practice mindfulness, they are able to "relax and take time to myself to calm down before interacting with my baby." ~Hannah Hensley, Strong Families Coordinator

Challenges:

Strong Families Coordinator, Hannah, Hensley, discusses challenges surrounding access to mental health supports and services in the community:

A challenge I have noticed during this quarter while delivering Beyond Blue services to families is their need for additional mental health services, more specifically, individual therapy. With the moms in our Beyond Blue program experiencing postpartum depressive symptoms, the range of severity is dependent upon each family. While the Mothers and Babies curriculum is an evidence-based program used to address perinatal/postpartum depression, lower depressive symptoms, decrease stress, and increase positive mood, there is a very important difference between our program and therapy services. Most, if not all, of the moms in our program are not only struggling with depressive symptoms, but also the effects of past trauma that can typically be addressed more appropriately in therapy, and in turn, can assist in bridging the work we are doing with them in the home. Access to therapy services is a very high need in our community, especially within the population we serve. Unfortunately, the moms we serve in the Beyond Blue program encounter systemic barriers to accessing therapy services, such as lack of insurance, financial difficulties, lack of mental health providers in the area, providers having long waitlists, etc. Most of the families we serve are either uninsured or have Medicaid. The majority of the mental health agencies in Champaign County that accept Medicaid insurance plans have long waitlists and lack of providers. It can be difficult to provide Beyond Blue services to families who need additional support and intensive mental health services that may be outside of our realm of service.

Testimonials:

Family Specialist, Diana Vargas-Cruz, discusses her work with a mother who is new to the community and the stressors she has been experiencing:

I have been meeting with a Spanish speaking mother for the past 7 months who has grown in multiple ways since enrolling in our Beyond Blue program. Mother has four children ages 19, 11, 3 and 11 months. At our first HV, mother shared recently moving from Virginia and finding herself isolated in her new rural town, Rantoul. Her support system consisted only of her husband and his family. She spent her days dropping her son off at school, taking care of her children, going food shopping and attending medical/WIC appointments. Her WIC caseworker made a referral to our program and mother was not sure what to expect. She stated, "Being in this apartment is tiring. Seeing the same walls, doing the same routine. My husband doesn't understand how hard it is for me to not be doing something that is not related to this household. I feel caged. I find myself sad and having no desire to do things for myself." Mom described that she sometimes experiences feelings of hopelessness, depression and loneliness. She shares our sessions have been good for her mind, body and wellbeing. By having discussions on activities that used to bring her joy and how to start implementing those into her every day life again, she has regained interest in music and art, which previously played a big role in her life. Mom states "my partner has seen a change in me and is now doing the same with himself. He sees that I am not alone and connecting to resources in the community. I am determined to become better for myself and children. Beyond Blue has been good because it helps me think beyond this apartment."

Family Specialist, Sophia Marick, discusses her work with a mother with history of post-partum depression and how this program has been helpful this time around with her newborn:

During this previous quarter, I started working with a mom who just gave birth to her fourth child. She has experienced severe postpartum depression with every pregnancy, and was struggling again with her new baby. Her partner had not been supportive during her other pregnancy's, and she does not have a large support system. Three of her children have developmental delays, and managing their additional needs is an extra mental burden. All of the children have additional medical needs as well, and she manages these needs by herself. She really opened up during visits and candidly shared a lot of her history with her other pregnancies and how postpartum depression is affecting her and her children. We quickly developed a great rapport, and she was able to engage well with the curriculum. She has been charting her moods to notice common trends, and working on better balancing her stress. She acknowledges ways in which her moods directly affect her baby's mood, and has a desire to reduce her stress for him and her other children. Mom is already reporting that she is noticing improvements in her mood, her relationship with her partner and attentiveness to her baby and other children as well. If it were not for the Beyond Blue program, this mom's feelings may not have been truly seen or heard, and she would continue to live with increasingly unmanageable levels of stress and depression.



Quarterly Program Activity / Consumer Service Report
 Agency: **Community Service Center of Northern Champaign County**
 Program: **Resource Connection Period Second Quarter PY24**
 Submitted **01/18/2024** by **CSCRANTOUL**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target		3500	1100		2100
Quarterly Data (NEW Clients)		882	186		220
Continuing from Last Year (Q1 Only)					

Comments:

NTPC increased 45% from the same quarter in PY 23, which is most likely due to long term inflationary forces on the economy necessitating a greater need for people to utilize our program services. Our Service Contacts are down 26% from last year perhaps due to CCRPC's clients having now acclimated to their new location in Rantoul, resulting in fewer requests for them. In the "Other" agency contacts number, we have shown a 57% increase. This has been due to Cunningham Children's Home Hope Springs program, the Refugee Center, and the New American Welcome Center all increasing in clients numbers here. 46 of the agency "Other" numbers include CCMHB funded programs.



Quarterly Program Activity / Consumer Service Report

Agency: **C-U at Home, Inc.**

Program: **Shelter Case Management Program** Period **Second Quarter PY24**

Submitted **01/25/2024** by **MCOURTWRIGHT**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	50	5500	25	55	
Quarterly Data (NEW Clients)	15	900	3	9	
Continuing from Last Year (Q1 Only)					

Comments:

C-U at Home has seen an increase in positive collaborations. C-U at Home and Drug Court are currently in partnership, Rosecrance and Promise Healthcare have all increased our collaborative efforts to ensure high quality and comprehensive services.



Quarterly Program Activity / Consumer Service Report

Agency: **CU Early**

Program: **CU Early Period Second Quarter PY24**

Submitted 01/24/2024 by KRUSSELL

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	5	506	5	23	
Quarterly Data (NEW Clients)	2	116	2	2	
Continuing from Last Year (Q1 Only)					

Comments:

For the second quarter, the bilingual home visitor funded through MHB completed 103 home visits with families on her caseload. In addition, she participated in 13 parent/child playgroups at Urbana Early Childhood School, Soccer Planet, and Douglass Library. The bilingual home visitor had an average of 21 families with 22 children on her caseload during this quarter. All are Spanish speaking. 3 Families exited the program and 2 new families were added to her caseload during this quarter.

The bilingual home visitor referred 2 families to Early Intervention for developmental concerns.

CU Early participated in a diaper drive in December to bring awareness for the need for diapers for families in our community. CU Early collaborates with the United Way's Bottom Line Diaper Bank and we collected over 3,000 diapers for families in our community.

CU Early attended the Soccer Planet community wide playgroup and community awareness event. While there, CU Early staff met with families interested in home visiting services and encouraged families to get a developmental screening and enroll in home visiting services.



Quarterly Program Activity / Consumer Service Report

Agency: **Cunningham Children's Home**

Program: **ECHO Housing and Employment Support** Period **Second Quarter PY24**

Submitted **01/26/2024** by **APOSEY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	25	510	15	20	
Quarterly Data (NEW Clients)	15	211	2	4	
Continuing from Last Year (Q1 Only)					

Comments:

Nineteen (19) clients received services in the ECHO program during the second quarter of FY24. There were 13 continuing TPC, four new TPC, and two new NTPC.

There were a total of 29 inquiry contacts from 29 individuals. Four were enrolled as new ECHO clients. There were a total of 186 service contacts (and an additional 29 attempted contacts). The target number of service contacts for the year is 510. The program is on track to exceed the target for FY24. One ECHO case manager worked remotely for a portion of the 2nd quarter due to ongoing medical issues, so services to clients were covered by the program coordinator and the Community Services case aide.

There were a total of 15 community service events for the quarter. The program has already reached the target of 25 CSE's for the year.



Quarterly Program Activity / Consumer Service Report

Agency: **Cunningham Children's Home**

Program: **Families Stronger Together** Period **Second Quarter PY24**

Submitted **01/26/2024** by **APOSEY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	10	1050	25	50	
Quarterly Data (NEW Clients)	1	568	71	7	
Continuing from Last Year (Q1 Only)					

Comments:

We served a total of 120 clients during the second quarter of FY24. 16 clients were continuing TPC, seven (7) were new TPC, 26 were continuing NTPC, and 71 were new NTPC. The program has exceeded the target number of NTPC and is on track to meet the target number of TPC for FY24. Five (5) clients were discharged during the second quarter.

We completed 197 Service Contacts with treatment plan clients, and 371 Service Contacts with non-treatment plan clients (for a total of 568). Fifty-eight (58) additional attempts to contact clients and/or caregivers were also made. Utilizing the Attachment, Self-Regulation, and Competency (ARC) therapeutic framework and covering topics like Exploring Mindfulness, FST staff conducted group sessions with Boys and Girls Club, the Juvenile Detention Center, Freedom School, and the LIFT program to increase the number of NTPC groups and total number of contacts. The quarterly target for Service Contacts is 263, and the program was able to exceed the quarterly target.

There was one (1) Community Service Event during the second quarter of FY24.



Quarterly Program Activity / Consumer Service Report

Agency: **Don Moyer Boys & Girls Club**

Program: **C-U CHANGE** Period **Second Quarter PY24**

Submitted **01/26/2024** by **MONICAM**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	40	300	20	20	
Quarterly Data (NEW Clients)	40	55	6	5	
Continuing from Last Year (Q1 Only)					

Comments:

Sherrie (CU Change Case Manager) spent a large amount of time this quarter attending events, community meetings, and doing community outreach. The list below reflects the partners that she met with during the quarter to provide information about CU Change and pass out intake paperwork. We will continue to engage in outreach at this level as we continue to grow our partners and program engagement, even though we have met the annual target.

- *DHS
- *DCFS
- *CYFS
- *BTW
- *Garden Hills Elementary
- * Thomas Paine Elementary
- *Unit #116 Administration
- *Unit # Administration
- * Rosecrance
- *IDES
- *Family services
- *Lutheran Social Services
- *Central High School
- * Mahomet-Seymour School District
- *St. Joseph School District
- *Actions
- *Kenwood Elementary
- *Robeson Middle School
- *Ready
- *Circle Academy
- *Cunningham Township
- *Salvation Army
- *Urban Ministries
- *Empty Tomb

* Bottenfield Elementary

*Ujima Retreat Center

*Kenwood Elementary

*Promise Health

*CU One to One Mentoring

*Eastern Illinois Food Bank

*Crisis Nursery

*RPC

*Edison Middle School

*Community Foundation of Central Illinois

* Franklin Middle School

*Jefferson Middle School

Service contacts are a little lower than we would like to see (goal each quarter is 75). This will naturally increase as we continue take on new clients however, a plan has been developed to ensure that each family receives a targeted number of contacts each month moving forward, based on the intensity of need. Each client will receive at minimum two team meetings/service visits a month and two check ins.



Quarterly Program Activity / Consumer Service Report

Agency: **Don Moyer Boys & Girls Club**

Program: **CUNC Period Second Quarter PY24**

Submitted **01/26/2024** by **KSIMMS**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	175	150	165		
Quarterly Data (NEW Clients)	30	46	49		
Continuing from Last Year (Q1 Only)					

Comments:

Our Wisdom Leaders and Peer Ambassadors are slightly behind on achieving their program goals. The Peer Ambassadors are new, and we are engaging in purposeful youth development and capacity building so that they can be informed and fully engaged leaders. Similarly, the Wisdom Leaders have been busy working on developing new partnerships with resident leaders in targeted neighborhoods because there has been some turnover with property owner and resident leaders.

CSE: *Some of the highlights - (30)

We continued our regular programming at Eden Place (6 sessions), Novak Academy (5 sessions), Freedom School (4 sessions) and Parkland Highway and Constuction (3 sessions).

We also had 3 Learning Collaborative Meetings and held 2 one-one-one meetings. Organizations that continue to participate are Cunningham Township, CUAP, Centering Youth Wellness, MAYC, CU @ Home and TRI.

We participated in the following Community Events: Cunningham's Harvest Fest, Canvassing for our Game Plan/Impact U series in the Douglas neighborhood and community engagement for the Wisdom Leaders at the Champaign Park Apartments.

We conducted presentations on DEI for the United Way, Trauma for the Champaign Schools Nurses, the Early Childhood Center, Bend the Arc, Mom's Demand Action and Mahomet Early Childhood Center. We also participated in Rantoul's Domestic Violence Awareness Event.

The ED also continues to serve as the Co-Chair for the Campus Community Compact - Wellness & Resilience Committee &

SSC: (individuals with 1:1 contact or who pursued additional information) - (46)

Douglass Park Canvassing/Direct Community Engagement -26 conversations

Game Plan/Impact You Event -7 participants

Champaign House/Countrybrook Engagement - 13 contacts

NTPC: (Individuals who participated in a targeted intervention/group/series) - (49)

(See above)

Novak -11 participants

Eden - 10 participants

Freedom School - 9 participants

Parkland Highway & Construction - 19 participants



Quarterly Program Activity / Consumer Service Report

Agency: **Don Moyer Boys & Girls Club**

Program: **Youth & Family Services** Period **Second Quarter PY24**

Submitted **01/30/2024** by **RCRIDER**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	10	400	20	25	
Quarterly Data (NEW Clients)	15	116	1	4	
Continuing from Last Year (Q1 Only)					

Comments:

During the second quarter we had success in connecting with the young people we serve through GLAM. We are serving both middle school and high school level girls in the Urbana school district as well as through DREAAM. Some of the topics covered this quarter were: gossiping and the effects of gossiping; healthy relationships and healthy boundaries in relationships; identifying personal goals; hope and how hope leads to healthy thinking; preparing for the holidays etc. In each session the girls get to check-in about their emotions, mental health, and overall well being. They also had conversations about the services they are receiving and how they like/dislike them.



Quarterly Program Activity / Consumer Service Report

Agency: **Developmental Services Center**

Program: **Family Development** Period **Second Quarter PY24**

Submitted **01/25/2024** by **KELLI2019**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	15	200	0	655	
Quarterly Data (NEW Clients)	15	58	0	83	
Continuing from Last Year (Q1 Only)					

Comments:

Given current challenges posed by provider shortages and subsequent waitlists for pediatric therapies, Family Development staff have been orchestrating and facilitating increased groups led by early intervention credentialed therapists. These groups are open to the public and available in community settings. During second quarter, Family Development led weekly speech therapy playgroups at Salt & Light in Urbana and weekly occupational/developmental therapy playgroups at the Stephen's Family YMCA in collaboration with Larkin's Place.



Mental Health Board

Quarterly Program Activity / Consumer Service Report

Agency: **East Central Illinois Refugee Mutual Assistance Center**

Program: **Family Support & Strengthening Period Second Quarter PY24**

Submitted **02/02/2024** by **REFUGEE CENTER ADMIN**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	50	2200	2140	60	15
Quarterly Data (NEW Clients)	22	2590	2577	13	2
Continuing from Last Year (Q1 Only)					

Comments:

A. Community Education Consultation Linkage - 3 instances

- 10/04/23 Lisa Wilson Spoke to The Exchange Club in Rantoul Presentation include services offered by The Refugee Center to about 25 individuals, including Village Manager and several Rantoul Police Officers 25 attendees
- 11/07/23 Lisa Wilson City of Champaign Welcoming City Celebration Celebration of the City of Champaign being named a Welcoming City by Welcoming America organization 40 attendees Gathering to celebrate the contributions of immigrant service groups to the vetting and evaluation of the City of Champaign that led to the Welcoming City proclamation
- 11/07/23 Ashlyn Henke Community Connections Corner @ UIUC School of Social Work Table in designated high-traffic spot for local organizations to connect with social work students and faculty - spoke with 5-10 students/faculty

Continuing Facebook & Whatsapp outreach regarding COVID-19, vaccine clinics, and other important news in multiple languages.

B. Community Collaboration - 19 instances

- 10/09/23 Lisa & Ashlyn Spoke to Unitarian Universalist Church Immigrant Justice Task Force Presentation and discussion about Welcome Corps private groups supporting refugee resettlement 10 attendees
- 10/10/23 Lisa CU Immigration Forum Barriers to immigrant integration discussed, with focus on the lack of affordable housing in the area. 12
- 10/12/23 Lisa Wilson Community Foundation of East Central IL (CFECI) Exec Directors meeting Monthly meeting with other area non profit ED's to network, promote our services and learn NFP best practices. 10 Nonprofit messaging and strategic communications presentation
- 10/16/23 Lisa Wilson Rantoul Service Providers Meeting Monthly meeting with area social service agencies and Rantoul community leaders to discuss issues and solutions in the Rantoul community 10 organizations present
- 10/16/23 Lisa Wilson JFMC Executive Council Meeting Bi monthly meeting of all refugee resettlement organizations in the State of IL 25 organizations represented Refugee arrival updates from all

agencies; Agency info sharing: Update about details for the Afghan Support Center in Chicago area, which will include staffing from federal agencies. USCIS representative will be there to troubleshoot cases that are stagnate. Specifically for Afghans but no one will be turned away. Discussion . JFMC program updates. IDHS update from Agata Fieske-Neshiwat, Interim State Refugee Coordinator.

- 10/17/23 Lisa Wilson United Way ED meeting Monthly meeting of United Way of Champaign County grantees to network, discuss local social service issues and training on a variety of topics affecting NFP's. 30-35 organizations represented
- 10/19/23 Lisa Wilson IL Welcoming Center immigrant collaborative meeting Monthly meeting to discuss immigrant service issues in Champaign County and ways to collaborate to eliminate barriers to service. 8 organizations represented Presentation regarding housing assistance offered by Champaign County Regional Planning Commission by Jessica McCann. Discussion of services offered through the Champaign County Continuum of Care services for the homeless.
- 10/24/23 Lisa Wilson CCMHB/DDB Council meeting Monthly meeting to discuss issues, make announcements and collaborate with other human service providers 30 organizations present Presentation by CRIS Healthy Aging; Announcement of transportation program by Community Choices. Agency and CCMHB/DDB updates
- 10/30/23 Lisa Wilson Pre-mobilization planning meeting Reconvened a meeting of local area stakeholders to discuss the logistics if a large number of undocumented immigrants suddenly arrived on a bus from TX. 20 attendees Discussed challenges related to supporting new arrivals / any organizational updates. Discussed services that would be needed in case of unexpected arrivals and who would lead the efforts. Contact for some agencies needs to be updated. Provided context in terms of numbers arriving in Chicago. Discussed needs in local schools for increase in migrant arrivals. Discussed formation of a Multi Agency Resource Center and media Requests/Communication guidelines.
- 11/02/23 Lisa Wilson Champaign County Human Service Council meeting Monthly meeting to discuss issues, make announcements and collaborate with other human service providers 23 participants Presentation from Epilepsy Advocacy Network; presentation from R.A.C.E.S. about services offered; Presentation from Housing Authority of Champaign County about how to get clients engaged with HACC. services.
- 11/03/23 Lisa Wilson CCMHB/DDB Evaluation Session In-person evaluation session with MH/DD Board-funded agency staff & Univ of IL faculty
- 11/16/23 Lisa Wilson IL Welcoming Center immigrant collaborative meeting Monthly meeting to discuss immigrant service issues in Champaign County and ways to collaborate to eliminate barriers to service. 22 attendees Presentation from R.A.C.E.S. about services offered and discussion of ways to best serve immigrants with language barriers. Discussion also include representative from Courage Connection.
- 11/17/24 Lisa Wilson Quarterly Consultation Meeting Quarterly meeting held to advise area stakeholders about expected refugee arrivals and discuss any the logistics of supporting refugee resettlement efforts in the area. 13 agencies represented Provides local stakeholders opportunity to share resources/information and to discuss any stakeholder concerns or barriers to refugee resettlement.
- 11/28/24 Lisa Wilson CCMHB/DDB Council meeting Monthly meeting to discuss issues, make announcements and collaborate with other human service providers 30 organizations present Presentation by Arc of Illinois; Announcement of Mental Health pop up clinics by Evergreen Counseling & Coaching; Discussion of Trends in Hiring for area nonprofits.
- 12/13/24 Lisa Wilson IL Refugee Health Task Force Meeting of Refugee resettlement agencies and public health districts throughout the State of IL offering refugee health screenings and health care. 18 Organizations present The group discussed the need to create a comprehensive resource list for health services, with a focus on various categories such as mental health, dental health, and nutrition. They also discussed the importance of involving newcomers and community-based organizations in the project, and the need for standardized data entry policies to avoid confusion and duplication of resources
- 12/18/24 Lisa Wilson Champaign County Adult Education Area Planning Council

Meeting of local Adult Ed and ELL providers to discuss current available services and gaps in service. 8 organizations present Discussion of waitlists for ELL classes in the area. Lack of providers is an issue for Parkland. Project Read also lacking volunteer tutors. Discussion of resources and funding.

12/18/23 Lisa Wilson Rantoul Service Providers Meeting Monthly meeting with area social service agencies and Rantoul community leaders to discuss issues and solutions in the Rantoul community 10 agencies represented Presentation from Paige Garrison and Kelly Cuevas from Cunningham Children's Home about various services and programs offered by their agency.

12/19/24 Lisa Wilson United Way ED meeting Monthly meeting of United Way of Champaign County grantees to network, discuss local social service issues and training on a variety of topics affecting NFP's. 30-35 organizations represented Presentations by Salvo Rodriguez of the University of Illinois and Andy Miller of Provision Insights about strategic planning and marketing research needs of nonprofits.

12/21/23 Lisa Wilson IL Welcoming Center immigrant collaborative meeting Monthly meeting to discuss immigrant service issues in Champaign County and ways to collaborate to eliminate barriers to service. 20 attendees Presentation from Osajuli Cravens from Courage Connection about services offered and how agencies get clients connected to their services. Clients must attend an intake and be willing to receive help. Also discussed barriers they are seeing with immigrant clients getting assistance for domestic violence issues. .

C. Afghan Arrivals Support Group - 1 instance

10/06/2023 Lease Renewal Workshop - met with group to guide them through the lease renewal process. 5 attendees, 1 hour

D. Hispanic/Latinx Support Group - 1 instance

11/03/2023 Asylum Workshop - walked clients through the asylum application process and answered questions. 4 attendees, 1 hour



Quarterly Program Activity / Consumer Service Report

Agency: **Family Service of Champaign County**

Program: **Counseling Period Second Quarter PY24**

Submitted **01/25/2024** by **JJONES**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target			20	40	
Quarterly Data (NEW Clients)			5		
Continuing from Last Year (Q1 Only)					

Comments:

We continue to have no waiting list and client appointments are scheduled quickly when referrals come in. A therapist’s schedule includes evening hours on Thursdays. Due to personal reasons, both therapists have decreased their hours. We are actively seeking a new therapist. Interviews were held and a new therapist will begin on January 2, 2024.

- This quarter we continue to see clients in person or telehealth based on the preference of the client.
- The program director attends the weekly Drug Court team meetings. Our therapists are available to provide individual, couples and family counseling to individuals referred by the Drug Court. Five Drug Court clients were seen at Family Service this quarter, one for individual counseling and four for relationship assessments. This individual has not yet had 3 sessions in order to create a treatment plan.
- The program director is an active participant on the Human Services Council of Champaign County and attends the monthly meetings for outreach and promotion of the Counseling program.
- The Counseling department is in the process of moving from paper notes to a HIPAA compliant on-line program for record keeping and telehealth.

The program director and counseling staff attended:

- o CUPHD’s Adolescent Health Trainings: Nonverbal communication bias training led by Jenny Galloway



Quarterly Program Activity / Consumer Service Report

Agency: **Family Service of Champaign County**

Program: **Self-Help Center** Period **Second Quarter PY24**

Submitted **01/25/2024** by **JJONES**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	270				
Quarterly Data (NEW Clients)	56				
Continuing from Last Year (Q1 Only)					

Comments:

A search was conducted for a new Self-Help Coordinator. Several candidates were interviewed and the new Coordinator will begin on January 8, 2024.

Program coordinator statistics for the Third Quarter:

- 170 email contacts
- 5 information and referral calls
- 280 page views on SHC website
- 10 Support Group directories distributed
- Support group updates were solicited from support group contacts and entered into the database
- Edited Self-Help Group directory
- Human Services Council (X2)
- SHC Advisory Council (X1)
- AIRS/Ebertfest committee meeting (X1)
- planning for Fall Workshop which will be held in February, 2024
- vendor at Disability Expo



Quarterly Program Activity / Consumer Service Report

Agency: **Family Service of Champaign County**

Program: **Senior Counseling & Advocacy** Period **Second Quarter PY24**

Submitted **01/26/2024** by **JRAYMER**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	4	2900	700	325	2500
Quarterly Data (NEW Clients)	0	1044	56	28	276
Continuing from Last Year (Q1 Only)					

Comments:

21 participants and 41 SSCs were directly related to our partnership with Christie Clinic. The 41 SSCs are contacts directly relating to concerns directly coming out of their referrals from Chrstie. There are clients in addition who first came to us through this partnership who are no longer counted in those 21 and 41 numbers because they are working on issues in addition to issues first brought to us by Christie, and thus are counted in the NTPC and TPC as well as the overall SSCs,



Quarterly Program Activity / Consumer Service Report

Agency: **FirstFollowers**

Program: **Peer Mentoring for Re-entry** Period **Second Quarter PY24**

Submitted **01/23/2024** by **JKILGORE**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	20	18	140	47	0
Quarterly Data (NEW Clients)	8	8	32	10	0
Continuing from Last Year (Q1 Only)					

Comments:

We have had a very busy quarter for the Peer Mentoring project. Though we had just 20 new clients in the drop in centers, we had 115 total clients. The flow and the outcome were greatly enhanced by a partnership with the City of Champaign which provided funding for us to provide one year housing vouchers to eleven individuals who had recently returned home from prison. Although the city allocated funds which they estimated would last for a year, we used them all in three months, serving far more people than the city estimated. We have applied to the city for a renewal of the program.

Apart from the housing and drop in services, we had a great success with our GoMAD Workforce Development program. Twelve participants completed a six week pre-apprenticeship program in construction offered by Associated Builders and Contractors (ABC) of Chicago. This will place them in an improved position to secure long-term employment in the building industry. During the quarter they also completed work on another house given to us by the City of Urbana, which is now our property to rent or sell.

We also followed up our September program with Renaldo Hudson with a public event that presented Dr. Zariia Davis, a formerly incarcerated expert on trauma. She presented at the City View room at the MTD terminal to an enthusiastic crowd of about 50 people. That event was organized by our Families of Resilience project.



Quarterly Program Activity / Consumer Service Report

Agency: **FirstFollowers**

Program: **FirstSteps Community Reentry House** Period **Second Quarter PY24**

Submitted **01/23/2024** by **JKILGORE**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	8	75	8	0
Quarterly Data (NEW Clients)	3	4	22	4	0
Continuing from Last Year (Q1 Only)					

Comments:

This has been a successful quarter in our house. By the end of the quarter we had a full complement of four residents with three of the residents having served more than 15 years. The senior resident among them, who arrived in March of 2023 has been doing a range of jobs at FirstFollowers, has taken part in our Families of Resilience program which engages with those who have loved ones in prison. We were proud that one of our residents moved out into his own home, the second alum of FirstSteps to become a homeowner. In response to these successes we have developed a systematic program which can provide a track to home ownership and a solid credit rating. Our third resident for this period arrived late last year and has been very successful in building up a barber clientele through a partnership with a Cut Above the Rest, a barber college led by a formerly incarcerated individual. By the end of the year he had acquired an eight year housing voucher from the HACC and was preparing to sign the lease on this apartment in early January. A fourth resident for this period arrived in October after having completed 33 years in prison. He has been struggling a little with adapting to the community, especially since he was on house arrest for 60 days via an ankle monitor. but by mid-December he was off the ankle monitor and had two jobs. He was also attending counseling through FirstFollowers resources. Unfortunately our fourth resident did not work out and we had to help him move into another place where he could be on his own.



Quarterly Program Activity / Consumer Service Report

Agency: **GROW in Illinois**

Program: **Peer-Support** Period **Second Quarter PY24**

Submitted **01/25/2024** by **BEAKINS**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	24	1800	150		
Quarterly Data (NEW Clients)	5	748	76		
Continuing from Last Year (Q1 Only)					

Comments:

We have been working with Restoration Urban Ministries, this group has been going well and is well received. We have also made contact with the Free Christian Health services. We have a person that would like to shadow us in our Jail Groups. This person is working on a list of people that would like to attend a GROW group. I hope at the end of next quarter we will be well on our way with another group in the community. It will be in their facility. We are still not able to find a good time to meet at CU@home at this point I am going to close the group. If we see a way in the future to serve them, we will do that.

We have had one person come from the jail group into the Restoration Urban Ministries GROW group it's good to know that the interest in GROW after incarceration. I also think that the seeds we are planting in the community are working. We have been making many new contacts and this will soon show in our community groups. We continue to reach out and inform the community of the groups that we have available, our website is updated regularly this has made a huge difference we have many ways you can join a GROW group. You can phone in, come in person or ZOOM in.

We had many from GROW that attended the EXPO we had a table; we had enough support that we could all take time to enjoy the day and meeting all of the community organizations. I think this is one of the most important things we do in the community. We received extra EXPO magazines we hand these out to the GROWer's that need to know their resources. It is a great tool.

We also participated in the Group Level Assessment of funded Agency Evaluation experience and practice. This gave the agency's the opportunity to come to gather with a purpose and intention. What I took away from it is that we all experience the same barriers, and we are all trying to overcome the employment, leadership and engagement of serves we offer in the community. It helps all of us not to feel alone and with the empierces we have we can get to a practical well thought out solutions.



Quarterly Program Activity / Consumer Service Report

Agency: Immigrant Services of Champaign-Urbana

Program: Immigrant Mental Health Program Period Second Quarter PY24

Submitted 01/26/2024 by AOZKALDI

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	8	32	130	60	
Quarterly Data (NEW Clients)	4	65	263	61	
Continuing from Last Year (Q1 Only)					

Comments:



Quarterly Program Activity / Consumer Service Report

Agency: **Promise Healthcare**

Program: **Mental Health Services** Period **Second Quarter PY24**

Submitted 01/22/2024 by AMANDAFERGUSON

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	2	2700	400	400	0
Quarterly Data (NEW Clients)	2	901	110	302	0
Continuing from Last Year (Q1 Only)					

Comments:

Counseling

CSE: 2

10/17/2023 Attended Community Connections event at U of I School of Social Work

11/9/2023 Met with staff at Tiger Academy at Urbana Schools.

SC: 901 kept appointments with counselors by Champaign County Residents

NTPC: 110 Champaign County residents who do not complete assessment or chose not to engage in therapy

TPC: 302 Unique Champaign County residents served by counselors



Quarterly Program Activity / Consumer Service Report

Agency: **Promise Healthcare**

Program: **Mental Health Services** Period **Second Quarter PY24**

Submitted 01/22/2024 by AMANDAFERGUSON

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	2	2700	900	1000	0
Quarterly Data (NEW Clients)	0	2081	317	725	0
Continuing from Last Year (Q1 Only)					

Comments:

Psychiatry

CSE: 0 Outreach and Community events attended during the quarter

SC: 2081 kept appointments with Psychiatrist by Champaign County Residents

NTPC: 317 Champaign County residents who do not complete assessment or chose not to engage in therapy

TPC: 725 Unique Champaign County residents served by Psychiatrists



Quarterly Program Activity / Consumer Service Report

Agency: **Promise Healthcare**

Program: **PHC Wellness Period Second Quarter PY24**

Submitted 01/22/2024 by AMANDAFERGUSON

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	30	1600	400	200	1900
Quarterly Data (NEW Clients)	20	508	300	47	193
Continuing from Last Year (Q1 Only)					

Comments:

CSE: 20 Outreach and Community Events attended during the quarter

Community Connections Corner

Disability Resource Expo

Hedge Park Ground Breaking Ceremony

HIV Awareness Event

Marketplace Medicaid Enrollment/ Flu Shot Clinic

Methodist Church

Parent Teacher Conferences

Pilgrim Missionary Baptist Church

Prairie Gardens

Promise (Rantoul)

Rantoul Trunk or treat

Red Kettle Center

Salt and Light (x3)

Salvation Army (x2)

USBHC 6th Presentation

Wellness Fair

World AIDS Day

SC: 508 patient encounters during the quarter

NTPC: 300 patient who were helped at least once during the quarter and not seen in previous quarters of this project year.

TPC: 47 patient who had 2 or more contacts/assists during the quarter and were not seen in previous quarters of this project year.

Other: 193 patients enrolled in health coverage

18 Adult Wellness Community Partnerships/Collaborations:

Strides Shelter

Salt & Light

Rosencrance
DHS Rehabilitation Services
Land of Lincoln
C-U Public Health
MTD
Pace
Family Services
RACES
Restoration Urban Ministries
Church of Living God
Champaign Park District
Meijer Pharmacy
Daily Bread Soup Kitchen
Empty Tomb
U of I School of Social Work
Development Services Center



Quarterly Program Activity / Consumer Service Report

Agency: **Rape Advocacy, Counseling, & Education Services**

Program: **Sexual Trauma Therapy Services** Period **Second Quarter PY24**

Submitted **01/26/2024** by **JKOLISSETY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	2	25	250	170	2
Quarterly Data (NEW Clients)	0	11	15	3	1
Continuing from Last Year (Q1 Only)					

Comments:

CSE: RACES staff combined have participated in 16 community events so far this fiscal year but no additional events are specifically attributable to the therapists during the second quarter of this fiscal year.

SSC: RACES Therapists provided non-client crisis intervention services to 11 individuals through the agency's hotline and for in-person services during the second quarter of FY24.

NTPC: 15 new Champaign County residents received advocacy services during the second quarter of FY24. 78 individuals total have received these services this fiscal year, with significant increases in requests for legal advocacy services and a decrease in medical advocacy services, compared to FY23. The decrease in requests for medical advocacy services is consistent with national, pandemic-related trends.

TPC: RACES had 59 clients who live in Champaign County during this reporting period, three of whom started Therapy in the second quarter of FY24.

Other: RACES has had one group running throughout this reporting period.

RACES therapy numbers are a bit lower than expected due to some of the agency's Therapists being out of the office during this reporting period. One Therapist moved out of the country. RACES was able to rehire for that position quickly but it has taken some time to get the new staff member up to their full caseload. Another Therapist was out of the office for over a month utilizing the agency's extended sick leave policy.



Quarterly Program Activity / Consumer Service Report

Agency: **Rape Advocacy, Counseling, & Education Services**

Program: **Sexual Violence Prevention Education Period Second Quarter PY24**

Submitted **01/22/2024** by **JKOLISSETY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	600	4000	0	0	40
Quarterly Data (NEW Clients)	127	822	0	0	13
Continuing from Last Year (Q1 Only)					

Comments:

RACES is on track to achieve the annual target for sexual violence presentations given at the Champaign County Juvenile Detention Center. Classroom-based sessions remain lower than expected due to staff illness, but RACES still expects to reach annual CSE and SSC targets.



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Benefits Case Management** Period **Second Quarter PY24**

Submitted **01/24/2024** by **DKELLERHALS**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	0	600	250	0	0
Quarterly Data (NEW Clients)	0	107	22	0	0
Continuing from Last Year (Q1 Only)					

Comments:

The Benefits Case Manager, Kathy Finley, links Champaign County clients from across Rosecrance Central Illinois programs with benefits such as Medicaid/Managed Care Organizations, Medicare, Social Security Income (SSI), Social Security Disability Insurance (SSDI), SNAP/Link Card, pharmacy assistance, and other public programs.

In the second quarter, she served 22 new Champaign County residents (NTPC). She provided 107 contacts (SC) such as in-person sessions, phone calls, applications submitted, letters written, and other communications on behalf of clients to help them access benefits.

There are currently no other funding sources available for this service.



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Crisis Co-Response Team (CCRT) Period Second Quarter PY24**

Submitted 01/25/2024 by DKELLERHALS

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	50	250	10	70	0
Quarterly Data (NEW Clients)	21	136	2	31	0
Continuing from Last Year (Q1 Only)					

Comments:

CSE: 21: Staff presentations and/or coordination meetings.

SC: 136: number of attempts to contact and engage individuals and families who have had Crisis Intervention Team (CIT) or domestic related police contact

NTPC: 2: Individuals whose initial screening indicates that crisis can be resolved without further action from CCRT and no plan for treatment is necessary.

TPC: 31: Individuals enrolled in short-term care planning, coordination and monitoring based on entry assessment results.

Multiple community and stakeholder meetings continued this quarter in an effort to continue program development and relationship building. There were no vacancies in this program this quarter.



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Child & Family Services** Period **Second Quarter PY24**

Submitted **01/24/2024** by **DKELLERHALS**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	5	250	10	30	0
Quarterly Data (NEW Clients)	1	278	0	12	0
Continuing from Last Year (Q1 Only)					

Comments:

CSE: 1 Number of visits with community partners or other events to explain the program, invite referrals, and educate the community and/or referral sources about services for youth and families. Rosecrance attended the Annual Disability Expo at Market place mall and provided education and information on referral process.

SC: 278: Number of contacts with youth and families, to include sessions with youth and/or family as well as transportation, case management, or care coordination activities with the youth and/or family.

NTPC: 0: Number of youth and families who enroll in services but do not engage in an assessment or treatment plan. All clients who enrolled got at least an assessment and preliminary treatment plan this quarter.

TPC: 12: Number of youth and families who complete an assessment and treatment plan for services. A total of 4 of these also participated in telepsychiatry services



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Criminal Justice PSC Period Second Quarter PY24**

Submitted 01/24/2024 by DKELLERHALS

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	0	500	100	60	0
Quarterly Data (NEW Clients)	0	126	94	3	0
Continuing from Last Year (Q1 Only)					

Comments:

SC (Screening Contacts): 126 request slips from the jail which were completed.

NTPC (Non Treatment Plan Clients): 94 persons screened and given referral information, but who did not engage in longer-term case management services.

TPC (Treatment Plan Clients): 3 new Champaign county clients who completed an IM-CANS assessments and received longer-term case management services.



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Recovery Home Period Second Quarter PY24**

Submitted 01/24/2024 by DKELLERHALS

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	0	65	0	22	0
Quarterly Data (NEW Clients)	0	21	0	0	0
Continuing from Last Year (Q1 Only)					

Comments:

Total Champaign County clients participating in program in Second Quarter FY24: 2 We had no new Champaign county resident admissions in the 2nd quarter due to the average length of stay in the program being 6 months and being at capacity during this period We have several pending admissions for Q3.

Total out of county clients participating in program in Second Quarter FY24: 10

Report reflects persons who were Champaign County residents prior to entering the Recovery Home. The Recovery Home is considered their permanent address upon admission.

During the second quarter, we completed a total of 21 interviews for applicants, 9 of which were from Champaign County (SC). Champaign County residents receive priority as beds become available.

Recovery Home staff provide intensive case management based on individualized service plans to address social determinants of health, support activities for daily living and relapse prevention skills; access to vocational/educational programs; assistance linking clients to medical, psychiatric, counseling, dental, and other ancillary services in the community; education on money management/budgeting; accessing peer or community supports and activities (i.e. church, AA/NA meetings, recreational activities); and provision of service work/volunteer/work opportunities.



Quarterly Program Activity / Consumer Service Report

Agency: **Rosecrance Central Illinois**

Program: **Specialty Courts** Period **Second Quarter PY24**

Submitted 01/24/2024 by DKELLERHALS

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	4	800	0	45	1000
Quarterly Data (NEW Clients)	1	324	0	9	17
Continuing from Last Year (Q1 Only)					

Comments:

CSE: 1 CSE this quarter. Rosecrance attended the Annual Disability Expo at Market place mall and provided education and information on eligibility requirements.

SC: A total of 324 Drug Court reports were completed this quarter. Time spent on gathering data and compiling the reports is not billable to insurance or Medicaid.

TPC: 9 Total number of new Champaign county drug court clients who were assessed and accepted into the program.

Other: 17 hours of case management took place in Quarter 2. This includes staff hours spent transporting clients, helping clients to access and engage with other community resources.

Case management hours were much lower than previous quarters due to losing our drug court outreach staff member who provides the majority of transportation services and some other case management tasks. We were able to rehire but the new staff was still in training this quarter.



Quarterly Program Activity / Consumer Service Report

Agency: **Terrapin Station Sober Living NFP**

Program: **Recovery Home Period Second Quarter PY24**

Submitted **01/17/2024** by **NELSONKNOVAK**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target			13		
Quarterly Data (NEW Clients)			2		
Continuing from Last Year (Q1 Only)					

Comments:

In the past quarter we have had 2 new clients. 1 is doing well in the program, 1 moved out on positive terms after a short stay and is now with family.



Quarterly Program Activity / Consumer Service Report

Agency: **The UP Center of Champaign County**

Program: **Children, Youth & Families Program** Period **Second Quarter PY24**

Submitted **01/26/2024** by **NFRYDMAN**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	100	300	100	0	0
Quarterly Data (NEW Clients)	78	260	47	0	0
Continuing from Last Year (Q1 Only)					

Comments:

We continue to see a rise in outreach and participation. In part because of this, but also because we are getting invited by more partners to co-produce programming, we are increasing our CSE's as well. We feel the work we've been doing steadily over the last few years on outreach and increasing visibility is starting to yield strong results in both these areas. We are invited to do more programming with community partners because more of them know who we are, what we do, and want to be part of that work. And more people are reaching out to us and utilizing our programs and services for the same reason - outreach and visibility. This is why numbers are higher than expected so far this fiscal year. We don't yet know if that will continue, but in past years Q3 is typically quieter than 1, 2, and 4. So we'll see if this trend continues.



Quarterly Program Activity / Consumer Service Report

Agency: **WIN Recovery**

Program: **Community Support ReEntry Houses** Period **Second Quarter PY24**

Submitted **02/07/2024** by **WIN4RECOVERY**

	Community Service Events (CSE)	Service / Screening Contacts (CS)	NON-Treatment Plan Clients (NTPC)	Treatment Plan Clients (TPC)	Other
Annual Target	10	40	0	12	0
Quarterly Data (NEW Clients)	4	12	0	2	0
Continuing from Last Year (Q1 Only)					

Comments:

The number of Treatment Plan Clients has decreased than what was originally forecasted, due to a delay in receiving possession of the third house that we anticipate.

Caron Cohan-Heath Presentation WIN Recovery ReEntry Council Champaign County on Wednesday, October 4, 2023
 Met with Drug Court Public Defender and presented in court about WIN Recovery to State Attorney and Judge Dill Adam
 Illinois ReEntry Council on 12.13.23
 CCMHB Agency Leadership Event 12.9.23

**Search Option - State and Search Option - County and Contact Type
Monthly Report for: 10/01/2023 to 12/31/2023**

14012 Total Contacts in Date Range 10/01/2023 to 10/31/2023

461	6.22%	Champaign	341	73.97%	211 Phone Call
			6	1.30%	211 Texting
			5	1.09%	211 - Spanish
			2	0.43%	211 - French
			354 TOTAL Contact Type		

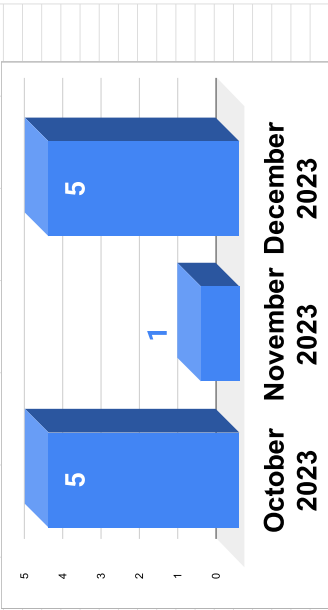
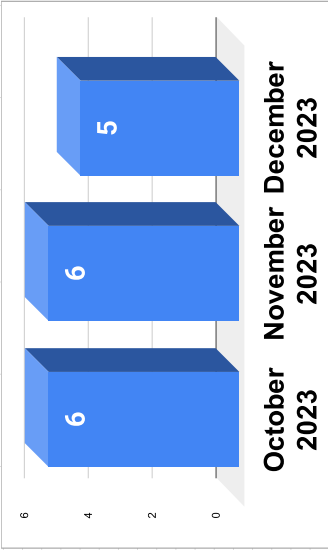
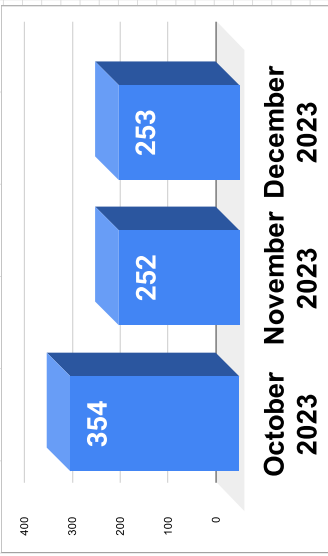
13364 Total Contacts in Date Range 11/01/2023 to 11/30/2023

343	4.92%	Champaign	245	71.43%	211 Phone Call
			6	1.75%	211 Texting
			1	0.29%	211 - Spanish
			252 TOTAL Contact Type		

13178 Total Contacts in Date Range 12/01/2023 to 12/31/2023

323	4.80%	Champaign	242	74.92%	211 Phone Call
			5	1.55%	211 - Spanish
			5	1.55%	211 Texting
			1	0.31%	211 - French
			253 TOTAL Contact Type		

	Total Contacts	Phone Calls	Texts	Spanish	French
October 2023	354	341	6	5	2
November 2023	252	245	6	1	0
December 2023	253	242	5	5	1
Total	859	828	17	11	3



Search Option - County and Contact Type and Staff Hourly Interval

10/01/2023 To 12/31/2023

Total Contacts in Date Range: 40554

1128 2.78% Champaign 3 0.27% 211 - French

1	33.33%	9:00 AM
1	33.33%	11:00 AM
1	33.33%	4:00 PM

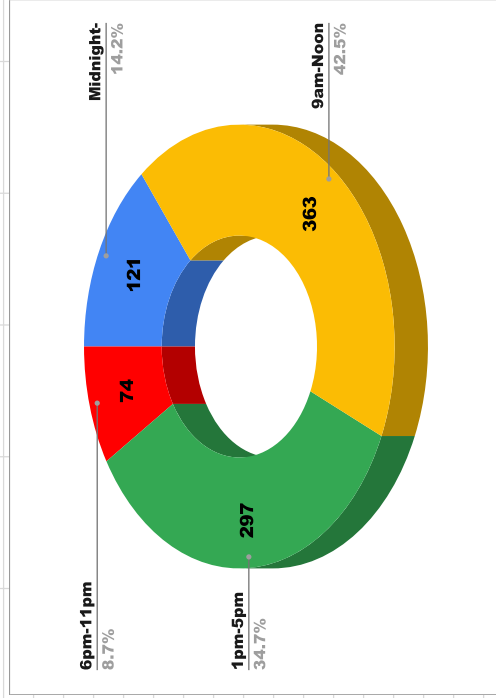
3 TOTAL Staff Hourly Interval

11	0.98%	211 - Spanish
1	9.09%	10:00 AM
1	9.09%	11:00 AM
1	9%	1:00 PM
2	18.18%	2:00 PM
1	9.09%	3:00 PM
3	27.27%	4:00 PM
1	9.09%	5:00 PM
1	9.09%	6:00 PM

11 TOTAL Staff Hourly Interval

829	73.49%	211 Phone Call
6	0.72%	Midnight
3	0.36%	1:00 AM
2	0.24%	2:00 AM
3	0.36%	3:00 AM
2	0.24%	4:00 AM
2	0.24%	5:00 AM
7	0.84%	6:00 AM
16	1.93%	7:00 AM
80	9.65%	8:00 AM
97	12%	9:00 AM
94	11%	10:00 AM
87	10%	11:00 AM
75	9%	Noon
77	9.29%	1:00 PM
79	9.53%	2:00 PM
64	7.72%	3:00 PM
40	4.83%	4:00 PM
24	2.90%	5:00 PM
19	2.29%	6:00 PM
9	1.09%	7:00 PM
18	2.17%	8:00 PM
11	1.33%	9:00 PM

Midnight-8am	121
9am-Noon	363
1pm-5pm	297
6pm-11pm	74

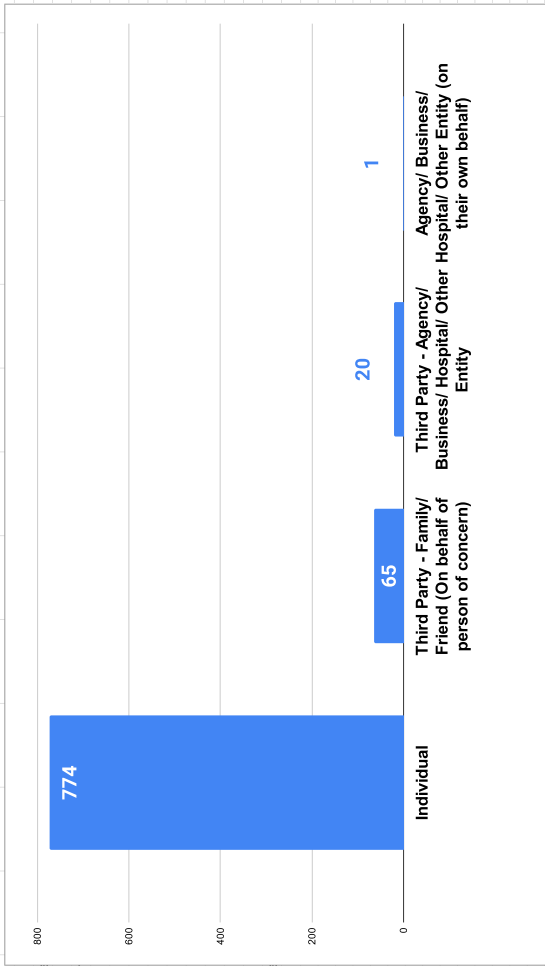


Search Option - County and Contact Type and Contact User Data: Contact Person Type

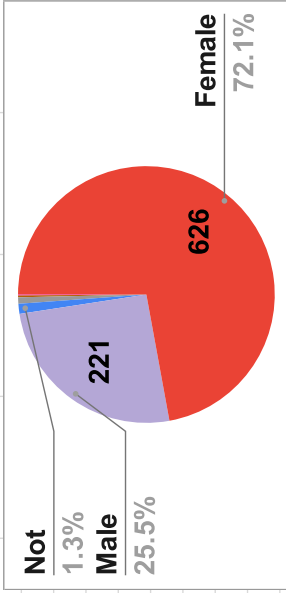
10/01/2023 To 12/31/2023

Total Contacts in Date Range: 40554

1128	2.78%	Champaign	829	73.5%	211 Phone Call	744	89.75%	Individual	774	90.00%	Individual
						64	7.72%	Third Party - Family/Friend (on behalf of person of concern)	65	7.56%	Third Party - Family/Friend (On behalf of person of concern)
						20	2.41%	Third Party - Agency/Business/Hospital/Other Entity	20	2.33%	Third Party - Agency/Business/Hospital/Other Entity
						1	0.12%	Agency/Business/Hospital/Other Entity (on their own behalf)	1	0.12%	Agency/Business/Hospital/Other Entity (on their own behalf)
			17	2%	211 Texting			Contact Person Type			
						17	100.00%	Individual			
			11	0.98%	211 - Spanish			Contact Person Type			
						11	100%	Individual			
			3	0.27%	211 - French			Contact Person Type			
						2	66.67%	Individual			
						1	33.33%	Third Party - Family/Friend (on behalf of person of concern)			
								860 TOTAL Contact Type			



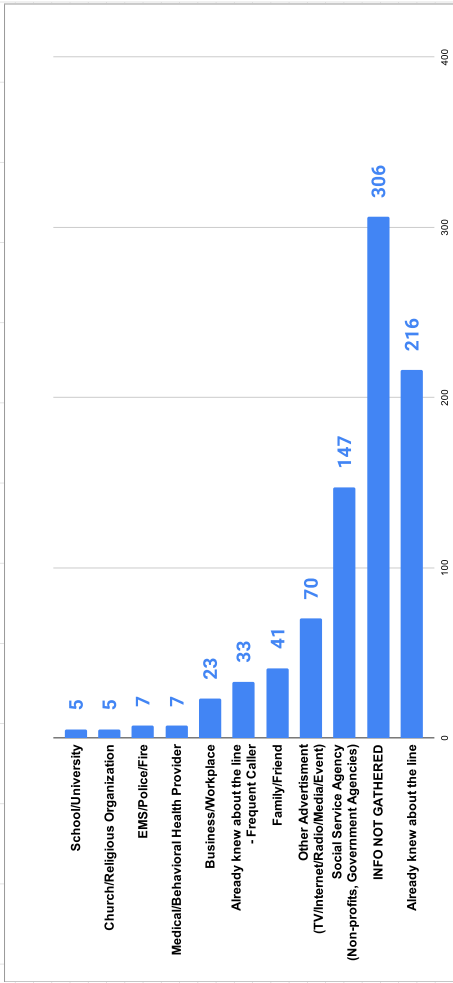
Search Option - County and Contact Type and Search Option - Gender							
1128	2.78% Champaign	829	73.5% 211 Phone Call	605	72.98% Female	626	72.12% Female
				213	26% Male	221	25.46% Male
				11	1.33% Not Recorded	11	1.27% Not Recorded
				6	0.72% Unknown	7	0.81% Unknown
				2	0.24% Nonbinary	2	0.23% Nonbinary
				1	0.12% Transgender - Female	1	0.12% Transgender - Female
			838 TOTAL Search Option - Gender				
		17	2% 211 Texting				
				15	88.24% Female		
				1	5.88% Nonbinary		
				1	5.88% Unknown		
			17 TOTAL Search Option - Gender				
		11	0.98% 211 - Spanish				
				8	72.73% Male		
				3	27.27% Female		
			11 TOTAL Search Option - Gender				
		3	0.27% 211 - French				
				3	100.00% Female		
			860 TOTAL Contact Type				



Search Option - County and Contact Type and Contact User Data: How did Caller Hear about the L
10/01/2023 To 12/31/2023

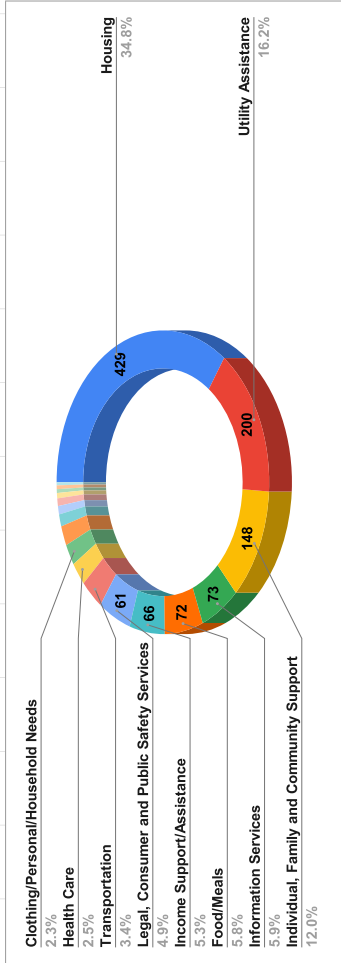
Total Contacts in Date Range: 40554

1128	2.76%	Champaign	829	73.48%	211 Phone Call	291	35%	INFO NOT GATHERED	216	15.73%	Already knew about the line	306	22.29%	INFO NOT GATHERED
						205	24.73%	Already knew about the line			Social Service Agency	147	42.86%	(Non-Profits, Government Agencies)
						144	17.37%	Social Service Agency (Non-Profits, Government Agencies)			Other Advertisement	70	20.41%	(TV/Internet/Radio/Media/Event)
						69	8.32%	Other Advertisement (TV/Internet/Radio/Media/Event)			Family/Friend	41	11.95%	Family/Friend
						40	5%	Family/Friend			Already knew about the line	33	9.62%	Already knew about the line
						33	4%	Already knew about the line - Frequent Caller			Business/Workplace	23	6.71%	Business/Workplace
						23	2.77%	Business/Workplace			Medical/Behavioral Health Provider	7	2.04%	Medical/Behavioral Health Provider
						7	0.84%	EMS/Police/Fire			Church/Religious Organization	5	1.46%	Church/Religious Organization
						7	0.84%	Medical/Behavioral Health Provider			School/University	5	1.46%	School/University
						5	1%	Church/Religious Organization			INFO NOT GATHERED	5	1.46%	INFO NOT GATHERED
						5	1%	School/University			Already knew about the line	5	1.46%	Already knew about the line
						829	TOTAL	Contact User Data: How did Caller Hear about the Line (Referral Source)						
						17	1.51%	211 Texting						
						9	52.94%	INFO NOT GATHERED						
						8	47.06%	Already knew about the line						
						17	TOTAL	Contact User Data: How did Caller Hear about the Line (Referral Source)						
						11	0.88%	211 - Spanish						
						4	36.36%	INFO NOT GATHERED						
						3	27.27%	Social Service Agency (Non-Profits, Government Agencies)						
						2	18.18%	Already knew about the line						
						1	9.09%	Family/Friend						
						1	9.09%	Other Advertisement (TV/Internet/Radio/Media/Event)						
						11	TOTAL	Contact User Data: How did Caller Hear about the Line (Referral Source)						
						3	0.27%	211 - French						
						2	66.67%	INFO NOT GATHERED						
						1	33%	Already knew about the line						
						860	TOTAL	Contact Type						



Search Option - County and Contact Type and AIRS Problem Needs
10/01/2023 To 12/31/2023

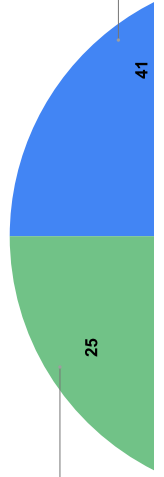
1128	2.78%	Champaign	829	73.49%	211 Phone Call	38 TOTAL AIRS Problem Needs	429	34.74%	Housing
			194	49.84%	Housing	200	16.50%	Utility Assistance	
			142	17.13%	Individual, Family and Comm	148	11.86%	Individual, Family and Comm	
			72	8.69%	Information Services	73	5.81%	Information Services	
			69	8.32%	Food/Meals	72	5.81%	Food/Meals	
			62	7.48%	Income Support/Assistance	66	5.34%	Income Support/Assistance	
			60	7.24%	Legal, Consumer and Public	61	4.94%	Legal, Consumer and Public	
			40	4.83%	Transportation	42	3.40%	Transportation	
			30	3.65%	Health Care	31	2.51%	Health Care	
			27	3.26%	Clothing/Personal/Household	28	2.27%	Clothing/Personal/Household	
			25	3.02%	Mental Health/Substance Us	26	2.11%	Mental Health/Substance Us	
			16	1.93%	Disaster Services	16	1.30%	Disaster Services	
			10	1.21%	Volunteers/Donations	11	0.88%	Volunteers/Donations	
			9	1.09%	Mental Health/Addictions	10	0.81%	Mental Health/Addictions	
			6	0.72%	Employment	7	0.57%	Employment	
			5	0.60%	Other Government/Economic	5	0.40%	Other Government/Economic	
			4	0.48%	Not Recorded	4	0.32%	Education	
			3	0.36%	Education	4	0.32%	Education	
			1	0.12%	Arts, Culture and Recreation	1	0.08%	Arts, Culture and Recreation	
			17	2%	211 Texting	1189 TOTAL AIRS Problem Needs			
			10	98.82%	Housing	429	34.74%	Housing	
			4	24%	Individual, Family and Comm	200	16.50%	Utility Assistance	
			4	23.53%	Utility Assistance	148	11.86%	Individual, Family and Comm	
			2	11.77%	Income Support/Assistance	73	5.81%	Information Services	
			1	5.88%	Clothing/Personal/Household	72	5.81%	Food/Meals	
			1	5.88%	Food/Meals	66	5.34%	Income Support/Assistance	
			1	5.88%	Health Care	61	4.94%	Legal, Consumer and Public	
			1	5.88%	Information Services	42	3.40%	Transportation	
			1	6%	Legal, Consumer and Public	31	2.51%	Health Care	
			1	5.88%	Mental Health/Addictions	28	2.27%	Clothing/Personal/Household	
			1	5.88%	Mental Health/Substance Us	26	2.11%	Mental Health/Substance Us	
			1	5.88%	Not Recorded	16	1.30%	Disaster Services	
			11	0.98%	211 - Spanish	1189 TOTAL AIRS Problem Needs			
			4	36.36%	Housing	429	34.74%	Housing	
			3	27.27%	Legal, Consumer and Public	200	16.50%	Utility Assistance	
			2	18.18%	Food/Meals	148	11.86%	Individual, Family and Comm	
			2	18.18%	Income Support/Assistance	73	5.81%	Information Services	
			2	18.18%	Transportation	72	5.81%	Food/Meals	
			1	9.09%	Education	66	5.34%	Income Support/Assistance	
			1	9.09%	Employment	61	4.94%	Legal, Consumer and Public	
			1	9.09%	Individual, Family and Comm	42	3.40%	Transportation	
			1	9.09%	Information Services	31	2.51%	Health Care	
			1	9.09%	Utility Assistance	28	2.27%	Clothing/Personal/Household	
			1	9.09%	Volunteers/Donations	26	2.11%	Mental Health/Substance Us	
			3	0.27%	211 - French	1189 TOTAL AIRS Problem Needs			
			1	33.33%	Housing	429	34.74%	Housing	
			1	33%	Individual, Family and Comm	200	16.50%	Utility Assistance	
			1	33%	Utility Assistance	148	11.86%	Individual, Family and Comm	
			860 TOTAL Contact Type			1189 TOTAL AIRS Problem Needs			



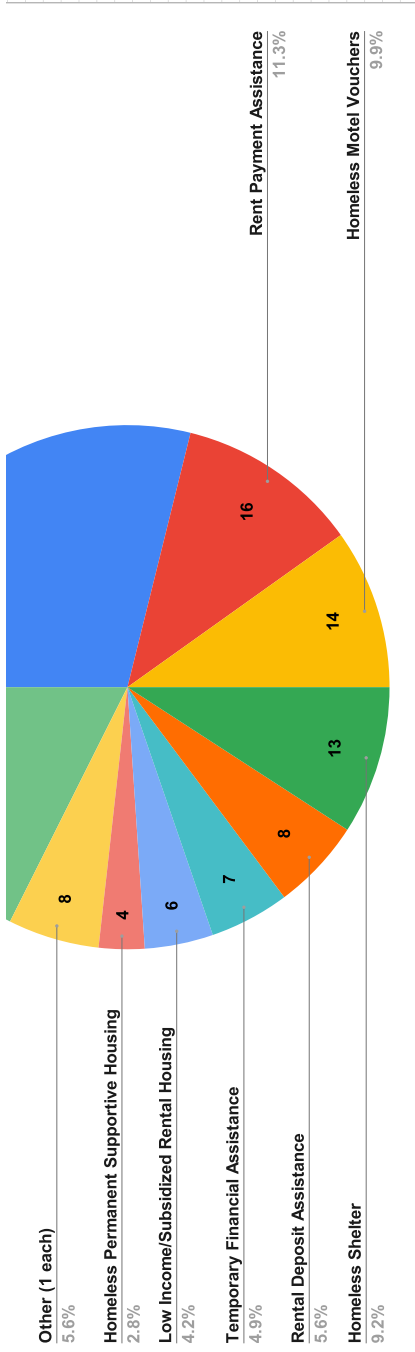
Search Option - County and Contact Type and Unmet Need Count
10/01/2023 To 12/31/2023

Total Contacts in Date Range: 40554	829	73.49% 211 Phone Call	41	5% Utility Service Payment Assis	41	Utility Service Payment Assis
1128	2.78% Champaign		15	1.81% Rent Payment Assistance	15	Rent Payment Assistance
			14	1.69% Homeless Motel Vouchers	14	Homeless Motel Vouchers
			13	1.57% Homeless Shelter	13	Homeless Shelter
			8	0.87% Rental Deposit Assistance	8	Rental Deposit Assistance
			7	0.84% Temporary Financial Assislar	7	Temporary Financial Assislar
			6	0.72% Low Income/Subsidized Ren	6	Low Income/Subsidized Ren
			4	0.48% Homeless Permanent Suppo	4	Homeless Permanent Suppo
			2	0.24% At Risk/Homeless Housing R	2	At Risk/Homeless Housing R
			2	0.24% Domestic Violence Shelters	2	Domestic Violence Shelters
			2	0.24% Home Maintenance and Minc	2	Home Maintenance and Minc
			2	0.24% Homeless Drop In Centers	2	Homeless Drop In Centers
			2	0.24% Mortgage Payment Assistant	2	Mortgage Payment Assistant
			2	0.24% Non-Emergency Medical Tra	2	Non-Emergency Medical Tra
			2	0.24% Transitional Housing/Shelter	2	Transitional Housing/Shelter
			1	0.12% Baby Clothing Donation Prog	1	Baby Clothing Donation Prog
			1	0.12% Burial/Cremation Expense Ai	1	Burial/Cremation Expense Ai
			1	0.12% Case/Care Management	1	Case/Care Management
			1	0.12% Central Intake/Assessment fr	1	Central Intake/Assessment fr
			1	0.12% champaign county communit	1	champaign county communit
			1	0.12% Children's Clothing	1	Children's Clothing
			1	0.12% Children's Clothing Donation	1	Children's Clothing Donation
			1	0.12% Christmas Baskets	1	Christmas Baskets
			1	0.12% church shuttle	1	church shuttle
			1	0.12% City of Champaign Township	1	City of Champaign Township
			1	0.12% General Medical Equipment;	1	General Medical Equipment;
			1	0.12% General Paratransit/Commur	1	General Paratransit/Commur
			1	0.12% Grocery Ordering/Delivery	1	Grocery Ordering/Delivery
			1	0.12% Home Delivered Meals	1	Home Delivered Meals
			1	0.12% In Home Developmental Dis	1	In Home Developmental Dis
			1	0.12% Job Search/Placement	1	Job Search/Placement
			1	0.12% Long Distance Bus Services	1	Long Distance Bus Services
			1	0.12% Medical Respite Facilities/Be	1	Medical Respite Facilities/Be
			1	0.12% Medical Supplies Donation P	1	Medical Supplies Donation P
			1	0.12% Moving Expense Assistance	1	Moving Expense Assistance
			1	0.12% Personal Care	1	Personal Care
			1	0.12% Pet Food	1	Pet Food
			1	0.12% Reduced Cost Motor Vehicle	1	Reduced Cost Motor Vehicle
			1	0.12% Salvation Army Champaign	1	Salvation Army Champaign
			146 TOTAL Unmet Need Count			
17	1.51% 211 Texting		1	5.88% Champaign County Regional	1	Champaign County Regional
			1 TOTAL Unmet Need Count			
11	0.98% 211 - Spanish		1	9.09% Automobile Donation Prograr	1	Automobile Donation Prograr
			1	9.09% Long Distance Bus Services	1	Long Distance Bus Services
			1	9.09% Rent Payment Assistance	1	Rent Payment Assistance
			3 TOTAL Unmet Need Count			
3	0.27% 211 - French					
860 TOTAL Contact Type						

Other (2 each)
17.6%



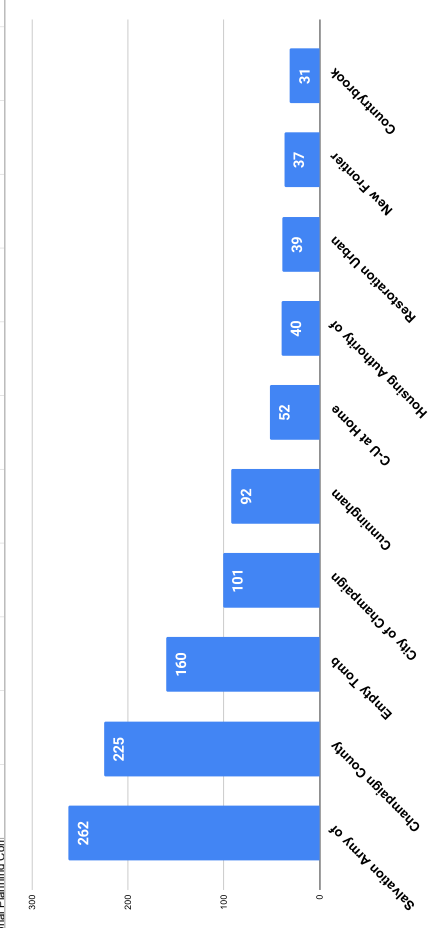
Utility Service Payment Assistance
28.9%



Search Option - County and Contact Type and Agency Name Referred

10/01/2023 To 12/31/2023

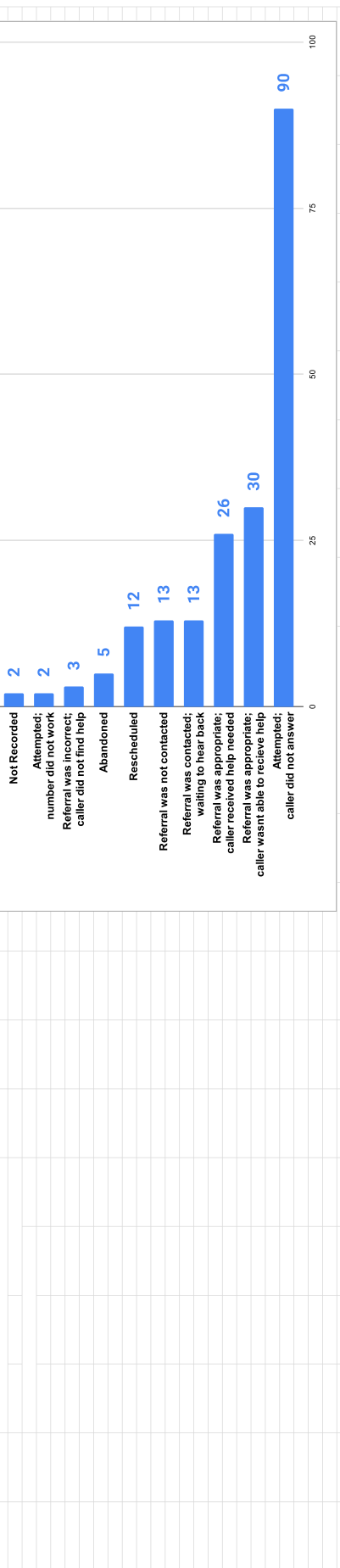
Agency Name Referred	Count	Percentage	Contact Type	Agency Name
37 TOTAL Agency Name Referred	3	0.27%	Not Recorded	
4 TOTAL Agency Name Referred	11	0.98%	Not Recorded	
43 TOTAL Agency Name Referred	629	73.49%	Not Recorded	
1128	2.78%	Champaign	101 City of Champaign Town	781 Not Recorded
			92 Cunningham Township	262 Salvation Army of Champaign County
			52 CU at Home	225 Champaign County Regional Planning Com
			39 Restoration Urban Minist	160 Empty Tomb
			37 New Frontier Company	92 Cunningham Township
			31 Countybrook Apartment	200
			30 Faith United Methodist C	225
			25 Cunningham Children's F	160
			25 Land of Lincoln Legal Ac	225
			24 Courage Connection	101
			22 Ameren Illinois	92
			22 Champaign-Urbana Publ	101
			22 Department of Human St	92
			20 Champaign Township	101
			20 Hillcrest Apartments	92
			18 Daily Bread Soup Kitch	101
			18 Family Service of Cham	92
			16 American Red Cross	101
			16 Englewood Group	92
			15 Carle Foundation Hospit	101
			15 Crisis Nursery	92
			13 Sunnycrest Manor Apart	101
			12 Grace Lutheran Church f	92
			12 St. Vincent de Paul - Urb	101
			11 Wesley Evening Food Pantry	92
			10 Immigration Project	101
			10 Salt and Light	92
			10 Vineyard Free Food Market	101
			9 Catholic Charities, Diocese of Peoria	92
			9 Cornerstone Food Pantry	101
			9 Homestead Corporation of Champaign-Urb	92
			9 Illinois Housing Development Authority	101
			9 U.S. Department of Housing and Urban De	92
			9 Windsor Road Christian Church	101
			8 Champaign County	92
			8 Community Service Center of Northern Cha	101
			8 Social Security Administration	92
			8 University Place Christian Church	101
			7 St. Vincent de Paul - Champaign	92
			6 Champaign County Health Care Consumer	101
			6 Healthcare Health Network	92
			6 United Way of Champaign County	101
			5 Champaign-Urbana Mass Transit District	92
			5 Champaign-Urbana Tenant Union	101
			5 Cultivadores - Cultivators	92
			5 DAK Management	101
			5 Florida House Apartments	92
			5 FREE 411 - Directory Assistance	101
			5 OSF HealthCare Heart of Mary Medical Cei	92
			5 Otto Real Estate	101
			5 PATH (Providing Access To Help)	92
			5 Pavilion Behavioral Health System	101
			5 Ramoul Township	92
			5 University of Illinois College of Law Clinics	101
			5 Urbana Township	92
			5 WDC Management	101
			4 Champaign County Christian Health Center	92
			4 Child Care Resource Service	101
			4 City of Champaign	92
			4 Danville Rescue Mission	101
			4 Deatur Manor Healthcare	92
			4 Department of Children and Family Service	101
			4 Dispute Resolution Institute	92
			4 Dove	101
			4 Fraternal Order of Police Illini Lodge 17	92
			4 God's Shelter of Love	101
			4 Habitat for Humanity of Champaign County	92
			4 Home Sweet Home Ministries	101
			4 Illinois Commerce Commission (ICC)	92
			4 Illinois Department on Aging	101
			4 Marine Toys for Tots Foundation	92
			4 OSF PromptCare - St. Joseph Medical Cent	101
			4 RISE Behavioral Health and Wellness	92
			4 Salvation Army of Bloomington	101



1	0.12%	Champaign Park District	4	Urbana Free Library
3	0.36%	Champaign Public Library	3	988 Suicide and Crisis Lifeline
19	2.29%	Champaign Township	3	AgeOptions
1	0.12%	Champaign Unit #4 Center for Family and C	3	Arcadia Care
5	0.60%	Champaign-Urbana Mass Transit District	3	Birfright International
1	0.12%	Champaign-Urbana Public Health Car Seat	3	Champaign County Humane Society
21	2.53%	Champaign-Urbana Public Health District	3	Champaign Public Library
5	0.48%	Champaign-Urbana Tenant Union	3	Drivers License Examining Stations - Illinois
4	0.48%	Child Care Resource Service	3	DSC
2	0.24%	Circle of Friends Adult Day Center	3	East Central Illinois Area Agency on Aging
4	0.48%	City of Champaign	3	East Central Illinois Refugee Mutual Assistn
1	0.12%	City of Champaign Department of Equity an	3	Frances Nelson Health Center - Promise H
2	0.24%	City of Champaign Neighborhood Services	3	http://www.lawyerforhire.com
98	11.82%	City of Champaign Township	3	J.H. Yudin & Associates
1	0.12%	City of Urbana	3	Metropolitan Family Services
1	0.12%	City of Urbana - Human Relations Commis	3	National Domestic Violence Hotline
2	0.24%	City of Urbana Grants Management Divisi	3	OSF Home Care and Hospice - Champaign
1	0.12%	Cognition Works	3	Rainout First UMC Food Pantry
1	0.12%	Community Action Partnership of Central Ill	3	Safe Families for Children
1	0.12%	Community Health Partnership of Illinois	3	South Side Mission - Peoria
1	0.12%	Community Resource & Counseling Center	3	Urbana High School Student Senate - Than
8	0.97%	Community Service Center of Northern Cha	2	Access Wireless
1	0.12%	Community United Church of Christ	2	Aunt Martha's
1	0.12%	Computer Banc	2	Center for Youth and Family Solutions
2	0.24%	Contact Ministries	2	Circle of Friends Adult Day Center
7	0.84%	Conestoga Food Pantry	2	City of Champaign Neighborhood Services
30	3.62%	Countybrook Apartments	2	City of Urbana Grants Management Divisi
21	2.53%	Courage Connection	2	Community Health Partnership of Illinois
2	0.24%	CRIS Healthy Aging	2	Community Resource & Counseling Center
15	1.81%	Crisis Nursery	2	Contact Ministries
1	0.12%	Crosswalk Community Action Agency	2	CRIS Healthy Aging
1	0.12%	Cruisin Outta Poverty Services (COPS)	2	Eastern Illinois Foodbank
52	6.27%	C-U at Home	2	Empowerment Opportunity Center
4	0.48%	Cultivadores - Cultivators	2	Horizon Health
22	2.65%	Cunningham Children's Home	2	Illinois Department of Employment Security
87	10.50%	Cunningham Township	2	Illinois Department of Public Health
17	2.05%	Daily Bread Soup Kitchen	2	Illinois Department of Veterans Affairs
4	0.48%	DAK Management	2	Lasagna Love
4	0.48%	Denville Rescue Mission	2	National Coalition Against Domestic Violenc
1	0.12%	Decatur First Church of the Nazarene	2	New American Welcome Center at the Linc
4	0.48%	Decatur Manor Healthcare	2	OSF Heart of Mary Medical Center
4	0.48%	Department of Children and Family Service	2	Parkland College Dental Hygiene Clinic
20	2.41%	Department of Human Services (DHS)	2	People Ready
4	0.48%	Dispute Resolution Institute	2	Regional Office of Education #9 (Champaign
1	0.12%	Donate A Car	2	SafeLink Wireless
4	0.48%	Dove	2	Salvation Army of Decatur
2	0.24%	Drivers License Examining Stations - Illinois	2	Salvation Army of Vermilion County
3	0.36%	DSC	2	Swann Special Care Center
1	0.12%	Dwelling Place of Vermilion County	2	TM Associates
3	0.36%	East Central Illinois Area Agency on Aging	2	USDA Rural Development - Illinois
2	0.24%	East Central Illinois Refugee Mutual Assistn	2	Village of Rendou
1	0.12%	Eastern Illinois Foodbank	1	1-1-1 SOUTHWEST ILLINOIS
1	0.12%	Esterweks Central Illinois	1	A Small Hand - Platt County Cares
1	0.12%	Esterweks Educational Services	1	AARP Foundation
1	0.12%	Elliott Counseling Group	1	Abundant Faith Christian Center
1	0.12%	Embarras River Basin Agency (ERBA)	1	Addiction Experts
2	0.24%	Empowerment Opportunity Center	1	Administrative Justice
153	18.46%	Empty Tomb	1	AMBUUS, Greater Champaign County Cha
16	1.93%	Englewood Group	1	AMELOA Food Pantry - First Evangelical LL
30	3.62%	Faith United Methodist Church	1	American Legion - Department of Illinois
1	0.12%	Family Advocacy in Champaign County	1	Alwood Area Food Pantry
18	2.17%	Family Service of Champaign County	1	Avicenna Community Health Center
1	0.12%	Federal Communications Commission	1	Barclay Optical
1	0.12%	First Presbyterian Church	1	Behavioral Wellness Center and Caring Coi
5	0.60%	Florida House Apartments	1	Between Friends Chicago
1	0.12%	Fortitude Community Outreach	1	Boys Town National Hotline
3	0.36%	Frances Nelson Health Center - Promise Hi	1	Brightpoint - Central Region
4	0.48%	Fraternal Order of Police, Illin Lodge 17	1	Care Horizon
5	0.60%	FREE 411 - Directory Assistance	1	Catholic Charities, Diocese of Joliet
1	0.12%	Get Covered Illinois - The Official Health In	1	Catalyst Ministries
1	0.12%	Glen-Ea Pantry	1	Catholic Charities, Diocese of Joliet
4	0.48%	God's Shelter of Love	1	Champaign Park District
11	1.33%	Grace Lutheran Church Food Pantry	1	Champaign Unit #4 Center for Family and C
1	0.12%	Greater Chicago Legal Clinic	1	Champaign-Urbana Public Health Car Seat
1	0.12%	Grundy County Health Department	1	City of Champaign Department of Equity ai
4	0.48%	Habitat for Humanity of Champaign County	1	City of Urbana
1	0.12%	Habitat for Humanity of Decatur	1	City of Urbana - Human Relations Commis
1	0.12%	Habitat for Humanity of McLean County	1	Cognition Works
1	0.12%	Habitat for Humanity of Sangamon County	1	Community Action Partnership of Central Ill
1	0.12%	Habitat for Humanity of Sangamon County	1	Community and Residential Services Autho

1	0.12%	Haun Management	1	Community United Church of Christ
1	0.12%	Health Resources & Services Administrator	1	Computer Banc
1	0.12%	Helping Hands of Springfield	1	Crosswalk Community Action Agency
1	0.12%	Heritage Behavioral Health Center	1	Cruisin' Outta Poverty Services (COPS)
20	2.41%	Hillicrest Apartments	1	Decatur First Church of the Nazarene
1	0.12%	Home Hub	1	Donate A Car
4	0.48%	Home Sweet Home Ministries	1	Dwelling Place of Vermilion County
9	1.09%	Homestead Corporation of Champaign-Urb	1	Easterseals Central Illinois
1	0.12%	HOPE of East Central Illinois	1	Elderworks Educational Services
2	0.24%	Horizon Health	1	Elliot Counseling Group
39	4.70%	Housing Authority of Champaign County	1	Embarras River Basin Agency (ERBA)
1	0.12%	Housing Authority of the City of Bloomington	1	Family Advocacy in Champaign County
1	0.12%	Humane Society of Decatur and Macon Co	1	Federal Communications Commission
1	0.12%	Illini Christian Ministries	1	First Presbyterian Church
4	0.48%	Illinois Commerce Commission (ICC)	1	Fortitude Community Outreach
2	0.24%	Illinois Department of Employment Security	1	Get Covered Illinois - The Official Health M
1	0.12%	Illinois Department of Healthcare and Fam	1	Glenn-Ed Partry
1	0.12%	Illinois Department of Human Rights	1	Greater Chicago Legal Clinic
2	0.24%	Illinois Department of Public Health	1	Grundy County Health Department
2	0.24%	Illinois Department of Veterans' Affairs	1	Habitat for Humanity of Decatur
9	1.09%	Illinois Department on Aging	1	Habitat for Humanity of McLean County
4	0.48%	Illinois Housing Development Authority	1	Habitat for Humanity of Sangamon County
1	0.12%	Illinois Insurance Hotline	1	Haun Management
2	0.24%	illinoislawyerfinder.com	1	Health Resources & Services Administrator
9	1.09%	Immigration Project	1	Helping Hands of Springfield
1	0.12%	Inner City Mission - Springfield	1	Heritage Behavioral Health Center
3	0.36%	J.H. Yudin & Associates	1	Home Hub
1	0.12%	Kankakee County Community Services	1	HOPE of East Central Illinois
24	2.88%	Land of Lincoln Legal Aid	1	Housing Authority of the City of Bloomington
2	0.24%	Lasagna Love	1	Humane Society of Decatur and Macon Co
1	0.12%	Legal Aid Chicago	1	Illini Christian Ministries
1	0.12%	Lifeline Support	1	Illinois Department of Healthcare and Fam
1	0.12%	Lincoln Prairie Behavioral Health Center	1	Illinois Department of Human Rights
1	0.12%	MACO Management Company	1	Illinois Insurance Hotline
1	0.12%	Macon Resources (MR)	1	Inner City Mission - Springfield
4	0.48%	Marinet Toys for Toys Foundation	1	ISU - The Autism Place (ISU TAP)
1	0.12%	Martha's Cupboard Food Pantry	1	Kankakee County Community Services
1	0.12%	MCS Community Services	1	Legal Aid Chicago
3	0.36%	Metropolitan Family Services	1	Lifeline Support
1	0.12%	Multiple Sclerosis Foundation	1	LifeStance Health
1	0.12%	NAACP Kankakee County Branch	1	Lincoln Prairie Behavioral Health Center
1	0.12%	NAMI Champaign	1	MACO Management Company
1	0.12%	Narcotics Anonymous	1	Macon Resources (MR)
2	0.24%	National Autism Association	1	Mahomet Helping Hands
1	0.12%	National Coalition Against Domestic Violenc	1	Martha's Cupboard Food Pantry
1	0.12%	National Council on Aging (NCOA)	1	MCS Community Services
3	0.36%	National Domestic Violence Hotline	1	Mental Health America of Illinois (MHA)
1	0.12%	National Runaway Safeline (NRS)	1	Mercy Medical Angels
2	0.24%	New American Welcome Center at the Linc	1	Multiple Sclerosis Foundation
36	4.32%	New Frontier Company	1	NAACP Kankakee County Branch
5	0.60%	OSF HealthCare Heart of Mary Medical Cen	1	NAMI Champaign
2	0.24%	OSF Heart of Mary Medical Center	1	Narcotics Anonymous
3	0.36%	OSF Home Care and Hospice - Champaign	1	National Autism Association
4	0.48%	OSF PrompCare - St. Joseph Medical Cen	1	National Council on Aging (NCOA)
5	0.60%	Oto Real Estate	1	National Runaway Safeline (NRS)
1	0.12%	PACE Center for Independent Living	1	National Runaway Safeline (NRS)
2	0.24%	Parkland College Dental Hygiene Clinic	1	Parkland College Adult Education
5	0.60%	PATH (Providing Access to Help)	1	Pet Help Finder
5	0.60%	Pavilion Behavioral Health System	1	Prairie State Legal Services
2	0.24%	People Ready	1	Recycling Furniture for Families
1	0.12%	Pet Help Finder	1	Robert Cottingham Property Management
3	0.36%	Rantoul First UMC Food Pantry	1	Rockford Housing Authority
1	0.12%	Rantoul Township	1	Safe Kids Worldwide
3	0.36%	Regional Office of Education #6 (Champaign	1	Salvation Army of Springfield
38	4.56%	Restoration Urban Ministries	1	SAMHSA - Substance Abuse and Mental Sr
3	0.36%	RISE Behavioral Health and Wellness	1	Senior Care Volunteer Network
1	0.12%	Robert Cottingham Property Management	1	Senior Services of Will County
1	0.12%	Rockford Housing Authority	1	Shelters in Illinois that Accept Sex Offender
6	0.72%	Rosecrance Health Network	1	SHOW BUS
3	0.36%	Safe Families for Children	1	Siemens Property Management
2	0.24%	Safe Kids Worldwide	1	Society of St. Vincent de Paul - Amboy
10	1.21%	SafeLink Wireless	1	Society of St. Vincent de Paul - Northeast C
1	0.12%	Salt Creek Resource Center	1	Sojourn Shelter and Services
1	0.12%	Salt Creek Resource Center	1	SourceAmerica
1	0.12%	Salt Creek Resource Center	1	Stopping Woman Abuse Now (SWAN)
1	0.12%	Salt Creek Resource Center	1	T-Mobile
1	0.12%	Salt Creek Resource Center	1	Taxpayer Advocate Service
1	0.12%	Salt Creek Resource Center	1	UNITED WAY 2-1-1 (PATH) CRISIS CENTE

Search Option - County and Contact Type and Follow-Up Performed Action (use Contact Date)		10/01/2023 To 12/31/2023	
1128	2.781%	Champaign 829	73.483%
211 Phone Call			
Total Contacts in Date Range: 40554			
90 10.856%			
30 3.619%			
26 3.136%			
13 1.568%			
12 1.448%			
11 1.327%			
5 0.603%			
3 0.362%			
2 0.241%			
2 0.241%			
1 0.121%			
1 0.121%			
196 TOTAL Follow-Up Performed Action (use Contact Date)			
17	1.507%	211 Texting	
11	0.975%	211 - Spanish	
2 18.182%			
2 TOTAL Follow-Up Performed Action (use Contact Date)			
3	0.266%	211 - French	
860 TOTAL Contact Type			



Campaign Name (ID)	Incoming	Outbound	Offered	Handled	vg Handle Time	Abandons	g InQueue Time	% Abandons	j Abandon Time	Service Level
211 - Inbound (2523271)	1	0:00:00	12,091	11,740	0:09:00	0:00:00	0:00:30	6.74%	0:01:10	90.54%
211 - Outbound (2575030)	0	3,205	2	3,039	0:03:53	0:00:00	0:00:04	0.00%	0:00:00	0.00%
Spanish 211 (10494653)	0	0:00:00	736	0:00:00	0:10:00	0:00:00	0:00:18	13.55%	0:00:17	95.31%
988 - Crisis Response (257988 - Inbound (2574902)	141	0:00:00	134	0:00:00	0:06:10	0:00:00	0:00:32	9.59%	0:01:41	84.91%
988 - Outbound (2575027)	0	0:00:00	28,062	27,011	0:23:43	6,385	0:00:27	15.64%	0:01:05	85.84%
Admin (2523269)	92,664	6,783	2	6,459	0:05:06	0:00:00	0:00:25	0.00%	0:00:00	0.00%
Agencies We Answer For (4	0:00:00	22	0:00:00	0:06:00	0:00:00	0:01:47	0.00%	0:00:00	72.73%
			910	0:00:00	0:04:26	0:00:00	0:00:37	21.23%	0:01:01	85.05%

CCMHB Liaison Choices 2024

	Jane Sprandel	Lisa Ligins-Chrai	Chris Miner	Elaine Palencia	Jen Straub	Jon Paul Youakim	Joe Omo-Osagie	Molly McRay
Courage Connection (4th Mon., 5:30pm)								
CCRPC (Head Start and Community Services)								
Cunningham Children's Home (meets qtrly)								
Children's Advocacy Ctr (4th Thurs., 9 am)								
CC Health Care Consumers(4th Thurs., 6 p.m.)								
Christian Health Center (last Sat., 10 a.m.)								
Community Service Ctr (3rd Thurs., 4:30 pm)								
Crisis Nursery (2nd Wed., 5:30 pm)								
CU at Home (4th Wed., 8 am)								
CU Early (Unit 116 mtg)								
Don Moyer (3rd Tues., 7 am)								
DSC (4th Thurs., 5:30 pm)								
ECIRMAC (Refugee Ctr (2nd Tues., 4 pm)								
Family Service (2nd Mon., noon)								
First Followers (generally 3rd Fri., 5 pm)								
GROW in IL (last Mon., 7 pm)								
Immigrant Services of CU								
Promise Healthcare (4th Tues., 6 pm)							X	
RACES (3rd Thurs., 6 pm)								
Rosecrance (last Tues, 4:30 pm)								
Terrapin Station Sober Living								
UP Center (2nd Wed., 6:30 pm)								
WIN Recovery (2nd Monday, 5:30 p.m.)								
County Board Opioid Settlement Task Force							X	
Community Coalition (2nd Wed., 3:30pm)							X	
Expo Committees (various)	X							
Student Mental Health Collab (1st Mon., 11AM, in person 2-3x/semester)								X