

## **Champaign County Rural Transit Advisory Group (RTAG)**

**Date:** Wednesday, November 13, 2024

**Time:** 3:00 p.m.

Place: John Dimit Conference Room, 1776 E. Washington Street, Urbana, IL 61802

Members: Tawanna Nickens, Wendy Hundley, Rick Williams, Ashley Richey, Martha Newton, Mike Smith

Others: Klentoria Lee-Clements

**Staff:** Rita Morocoima-Black, Emma Woods, Debbie Peterik

#### **AGENDA**

I. Call to Order

- II. Introductions
- III. Audience Participation
- IV. Approval of Agenda
- V. Approval of Draft Minutes from the RTAG meeting of August 14, 2024
- VI. New Business
  - A. Presentation and Approval of C-CARTS FY25 1st Quarter (July-Sept) Service Report
  - B. ICT Service Report for September and October 2024
  - C. Update on presentation of FY24 Annual Report to Champaign County Highway Committee
  - D. Discussion and update of RTAG Board member term-expirations in December
  - E. Approval of Champaign County RTAG 2025 meeting calendar

VII. Announcements

A. 5339(b) grant updates

VIII. Adjournment

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# Champaign County Area Rural Public Transit System (C-CARTS) FY2025 Quarter 1 Service Report

The quarterly report reflects the last completed IDOT fiscal quarter, Quarter 4, from July 1st, 2024 to September 30th, 2025.

**Grantee:** Champaign County

Subcommittee and oversight: Rural Transit Advisory Group (RTAG) and Champaign County Regional

Planning Commission (CCRPC)

**Operator:** Champaign-Urbana Mass Transit District (MTD)

**Trip type** indicates the purpose of each trip. Note: a trip is classified by the purpose of the activity that preceded it. For example, if a rider takes the bus to a doctor's appointment and then walks to a grocery store before boarding the bus again to return home, the first trip is classified as *medical*, and the return trip is classified as *shopping*.

Trips are one-way rides, counted each time an individual rider enters a vehicle. For example, a round trip counts as two trips.

Days are the number of business days (normally M-F, except on Federal holidays and closures due to inclement weather) operated during the quarter.

Average trips refers to the total number trips in the quarter divided by total number of operating days.

Lift refers to trips requiring ADA Lift equipment.

**60+** refers to trips provided to older adults 60 years of age or older.

**Denials** are counted when a rider requests a trip that could not be accommodated.

Service miles are miles driven while riders are on the vehicle (excludes miles driven to and from the MTD garage).

Service hours are hours driven while riders are on the vehicle (excludes time spent driving to and from the MTD garage).

Note on fare structure: 5311 trips that begin or end in the rural general public service area cost \$6 each way. Riders aged 60 years and older are eligible for a \$2 one-way fare. Personal care assistants ride for free, and children aged 12 and under rider for \$1 each way. Trips that begin and end in Rantoul are \$2 each way, regardless of the rider's age.

#### **Demand Response Service Characteristics**

	Trip Type										
	Medical	Personal	Shopping	Social	Employment	Education	Days	Daily	Lift	60+	Denials
								Average			
July	199	76	86	63	289	19	23	32	187	377	54
August	182	72	102	117	315	27	22	37	196	468	109
September	158	76	75	89	290	71	21	36	172	374	88
Total	539	224	263	269	894	117	66	35	555	1,219	251

## **Systemwide Service Characteristics**

	DR Trips	FR Trips	Total Trips	Service Miles	Service Hours
July	732	1,200	1,932	27,493	1,570
August	815	1,356	2,171	27,715	1,297.25
September	759	1,329	2,088	25,343	1,281.5
Total	2,306	3,885	6,191	80,551	4,148.75

Note: DR = Demand Response | FR = Fixed Route

## **Grant Funding**

	Project	Service	Total	Expended	Remaining	Expended	Remaining	Total	Total
	Income	Contract	Revenue	Federal	Federal	State	State	Expended	Remaining
Q1	11,504	34,702	46,206	141,524	36,197	138,725	848,300	280,249	884,497
Q2									
Q3									
Q4									

Note: Figures in this table are rounded to the nearest dollar amount.

# **C-CARTS Registered Riders**

	Population (2010 Census)	Community	July New Riders	August New Riders	September New Riders	Total Served	% Population Served
DRZ1	22,171	Dewey					
		Fisher					

	Population (2010 Census)	Community	July New Riders	August New Riders	September New Riders	Total Served	% Population Served
	,	Foosland					
		Gifford					10.50/
		Ludlow					10.5%
		Penfield					
		Rantoul	9	12	9	30	
		Thomasboro					
DRZ2	17,317	Allerton					
		Broadlands					
		Homer					
		Longview					0.7%
		Ogden					
		Philo					
		Royal					-
		Saint Joseph					
		Sidney					=
DRZ3	12,317	Ivesdale					
		Pesotum					0.60/
		Sadorus					0.6%
		Tolono	2		1	3	-
DRZ4	20,327	Mahomet		2	4	6	
		Seymour					0.7%
		Bondville					-
MTD District	128,949	Champaign	1			1	
		Savoy					0.6%
		Urbana	1		1	2	
	Outside County						
	FY25 Q1	New Riders:				42	



#### **Champaign County Rural Transit Advisory Group (RTAG)**

Date: Wednesday, August 14, 2024

**Time:** 3:00 p.m.

Place: John Dimit Conference Room

Brookens Administrative Center 1776 E. Washington Street, Urbana, IL

Members Present: Tawanna Nickens, Rick Williams, Mike Smith, Martha Newton

Others Present: Klentoria M. Lee-Clements

Staff Present: Rita Morocoima-Black, Emma Woods, Debbie Peterik

#### **MEETING MINUTES**

Subject to Review and Approval

I. Call to Order

Ms. Nickens called the meeting to order at 3:05 p.m.

- II. Introductions
- III. Roll Call

The roll was taken by sign in sheet. A quorum was declared present.

IV. Audience Participation

None

V. Approval of Agenda

Staff requested that another item be added to New Business: Presentation and Approval of C-CARTS FY24 4<sup>th</sup> Quarter (April-June) Service Report.

Mr. Smith made a motion to amend and approve the agenda. Mr. Williams seconded. Upon vote, the motion unanimously carried.

VI. Approval of draft minutes from the May 8, 2024 RTAG meeting.

Mr. Smith made a motion to approve the draft minutes from the RTAG meeting on May 8, 2024. Mr. Williams seconded. Upon vote, the motion unanimously carried.

VII. New Business



A. Presentation of C-CARTS Ridership Survey Results

Ms. Woods provided highlights of the ridership survey completed in April and May:

- The surveys were put on the C-CARTS Rantoul fixed route and 20 responses were received.
- Customers are using C-CARTS for transportation four to five days a week.
- Customers were satisfied with the service except for one customer.
- In addition to medical trips, the C-CARTS service is used for transportation for education and work.
- Customers expressed the need for service on the weekends and in the evenings, and the cost of the service.
- B. Presentation and approval of C-CARTS FY24 3<sup>rd</sup> Quarter (Jan-Mar) and FY24 4<sup>th</sup> (April-June) Quarter Service Reports

Ms. Woods provided highlights of the  $3^{rd}$  and  $4^{th}$  Quarter Service Reports:  $3^{rd}$  quarter highlights:

- Education ridership increased during the colder months.
- Social numbers went down during that period due to holidays.
- Trip denial numbers were down to 66 rather than being in the 100s.

4<sup>th</sup> quarter highlights:

- Education numbers decreased, but employment numbers increased.
- Senior trip and lift use numbers stayed consistent.
- Trip denials increased. More people were travelling which meant requested service caused more trips to be denied. C-CARTS was also short a couple of drivers.

Ms. Newton made a motion to approve the C-CARTS FY24 3<sup>rd</sup> Quarter (Jan-Mar) and FY24 4<sup>th</sup> Quarter (April-June) Service Reports, seconded by Mr. Smith. Upon vote, the motion unanimously carried.

- C. Presentation and approval of C-CARTS Annual Report for FY24

  Ms. Morocoima-Black commented that the Annual Report for FY24 must be approved by the RTAG members so that the report can be presented and approved by the County Board, hopefully in September or October, as required annually per the C-CARTS By-Laws.
  - Largest increase in numbers was education trips.
  - Shopping trips also increased.



- The demand response and fixed route general trip numbers stayed consistent.
- Demand response increased.
- Total trips increased two percent.
- Increase of senior and lift use trips.

Mr. Williams made a motion to approve the C-CARTS Annual Report for FY24, seconded by Mr. Smith. Upon vote, the motion unanimously carried.

D. Illinois Grainger College of Engineering Center for Transportation (ICT) service update The ICT service was a trial run for the summer. There was less ridership than anticipated but feedback received from University of Illinois representatives indicated it was due to summer; less students on campus and less students using the service. It is anticipated that the fall semester will show a better reflection of the full use of the service.

Ms. Morocoima-Black stated the contract ended last week. The University approached MTD and asked to provide the service for the next semester. The extension of the contract will go until December.

Ridership numbers were presented for the summertime with the contract that C-CARTS signed with the University of Illinois at the meeting in May.

E. Presentation and approval of the ICT Service Contract Extension

Ms. Lee-Clements commented that the University of Illinois is asking for slight changes for the fall service. The summer service included one trip out in the morning and two return trips in the evening from ICT. The University would like two trips in the morning and one trip at 5:00 p.m.

Mr. Smith made a motion to approve the ICT Service Contract Extension, seconded by Mr. Williams. Upon vote, the motion unanimously carried.

F. Discussion of RTAG Board member expirations in December

Most of the terms of the board members expire at the end of December. Those members can be re-appointed because they have only served on the RTAG Committee for one year. Based on the C-CARTS By-Laws, the only person who cannot be re-appointed is Tawanna Nickens. If the members want to continue to serve, they should let Ms. Woods know. New paperwork will



need to be completed for the County Board to appoint them for another year. Appointments will be made in January for the full year.

The question arose regarding the bus stop move in Rantoul that was discussed at the May RTAG meeting. Ms. Morocoima-Black provided information on the communication since the May meeting.

- VIII. Announcements None.
- IX. Adjournment

Mr. Smith made a motion, seconded by Ms. Newton to adjourn the meeting. The meeting adjourned at 3:32 p.m.